

Michael McCosh

Retired engineer seeks part time work. Customer focused team player with great communication skills and attention to details

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EXPERIENCE

LL Bean, Freeport, ME — Home Agent *CSR2*

AUGUST 2021 – MARCH 2022

Customer satisfaction rep, level 2 handles more advanced customer service issues. Seasonal work.

Image Stream Medical / Olympus, Littleton MA — *Senior System Programmer / VTC Engineer / System Designer*

OCTOBER 2008 - DECEMBER 2019

Control panels for world class medical training facilities that served as showpieces for attracting customers and showcasing company technology.

Smith & Nephew Endoscopy, Andover MA — *Senior Development Engineer*

JUNE 2006 - OCTOBER 2008

Key player in the evolution of audio video infrastructure in hospital operating rooms. Managed 2 teams of programmers, one for medical device control and one for non-medical device control, both needed for complete systems.

EDUCATION

UNH Coding Boot Camp, Durham NH (via Remote) — *Full Stack Web Development*

JUNE 2020 - DECEMBER 2020

An intense 24 week boot camp covering an array of web development technologies for both client and server applications.

PROJECTS

SAIL, — *Medical Training Facility*

Weill Cornell Medicine training facility at New York Presbyterian Hospital.
<https://sail.weill.cornell.edu/about-lab/our-technology>

SKILLS

Communication and customer service.

Wood working and auto mechanics with power tools.

Electronic/mechanical engineering and Audio/Video system design.

Computer hardware and software including Linux operating systems.

AWARDS

Certificate of Achievement for completing introduction to Python Programming from cyberportal.com.

Olympus 10 Years continous service award.

Certificate of Achievement awards in various career fields.

CERTIFICATIONS

Crestron Silver Certified Master Programmer