MANUEL GONZALES

macleod2486@gmail.com http://www.manuelcgonzales.com Austin, TX

EDUCATION

Texas A&M University - Bachelor of Science in Computer Science, Major **Kingsville**

May 10, 2013

EXPERIENCE

Medallia - Senior Android Engineer - Contract; Austin, TX

March 2020 - Present

Feedback solution provider for several Fortune 500 companies

- Android and mobile automation specialist in a team of 6
- Test driven development, automation, continuous integration.
- React Native with GraphQL
- SCRUM structured

Alogent - Level II Mobile Software Engineer; Austin, TX

May 2014 - March 2020

Middleware solution provider for medium to small credit unions across the nation.

- Oversees mobile repository stores, both iTunesConnect and Google PlayStore, for all clients that have our mobile product installed.
- Developed an in house remote deposit capture camera as a alternative to our vendors offerings. Especially for circumstances where they could not change remote deposit capture providers.
- Built and maintained a in house fully automated system to deploy test versions of our mobile applications to both iTunesConnect and the Google PlayStore, which uses TestFlight and Google Alpha/Beta tracks respectively.
- Handles all mobile related support tickets alongside support personnel. Mostly for general direction on common issues that show up and/or whether or not this need escalation for me to work on.
- Heavily involved in the planning, development, and execution phases of all mobile integrations with vendors of various types of features.
- Converted from Fabric to Firebase for all our clients to generate reports of usage, as well as crash reports, to be further ahead of attending to bug fixes.
- Uses Java for Android and objective C for iOS. Mostly for the integrations for mobile feature vendors.
- Is familiar with Swift due to developing a proof of concept alternative towards our current offering entirely in Swift about 6 months after Swift was released.
- Is the sole mobile team member out 11 and does all the above for all 43 of our clients that have the mobile portion of our service installed.

Jwaala LLC - Level I Software Engineer; Austin, TX

November 2013 - May 2014

Middleware solution provider for medium to small credit unions across the nation.

- Designed a fraud detection algorithm based on the Naive Bayes algorithm.
- Handled general support issue communications.
- Followed instructions from Level II personnel to handle support issue bugs.

SIDE PROJECTS

JavNav

• Senior project that provides navigation, updates on news occurring on campus, access to Blackboard, and access to the campus specific student internal site. Published to the Google PlayStore.

PackageTracker

• Package status tracking application that utilizes the USPS API. Published to the Google PlayStore.

ADDITIONAL INFORMATION

Work Eligibility: Eligible to work in the US with no restrictions.

Background Check: Willing and able to complete a full background check.