RESUME GIADA GRAMMAUTA

PROFESSIONAL PROFILE

After twelve years experience in international environment, I call myself a very strong and confident front of house all rounder. Hospitality for me is a family tradition and a personal passion.

I'm a good team leader, firm but understanding, a reliable and tireless worker thanks to a strong sense of duty. Always willing to improve, I'm enthusiastic, proactive, smiling, driven to see the positive side of all the things.

EMPLOYMENT HISTORY

May 2018- March 2019

Garum by Guy Grossy @Westin Hotel

Perth, WA

Food and Beverage Attendant

Section waitress at the new trendy Grossi's restaurant. My main duties were running a restaurant section, taking orders, welcoming and taking care of five stars customers

Mar 2018- Mar 2019

Optus Stadium

Perth, WA

FOH staff for events

Working various roles, mainly hosting Premium guests in the private Corporate Suites but also bartending in the various lounges of the venue.

Oct 2017-Mar 2018

Amphoras Bar

West Perth, WA

Hospitality All Rounder

Running a restaurant section, preparation of cold and hot drinks, customer service, cash handling.

Sep-Oct 2017

Bremer Bay Resort

Bremer Bay WA 6338

Bar and Restaurant All Rounder

Preparation of coffee and cold drinks, running a restaurant section, cash handling and some housekeeping shifts at the hotel.

Jun-Aug 2016, Dec2016-Aug 2017

Costa Berry Exchange

World leading grower and marketer of berries

Various locations — Gingin WA 6503, Devonport TAS 7310, Tolga QLD 4882

Fruit Picker, Quality Assistant and Harvest Supervisor

Checking the quality and hygiene standard in the field and packing shed, in synergy with the Harvest team in order to improve and achieve better results. Collection and tracking of samples.

Supervising and assisting the harvest operations, ensuring good work condition for the pickers and quality standards of the fruit. Staff training and organisation, roster planning and budget analysis.

Sep 2016- Nov 2016

Bluebag Cafe

Southbank, 3006, VIC

Barista

Preparation of speciality coffee, customer service

Mar 2015- Nov 2015

Passion Santa Eulalia,

07800, IBIZA, ES

Home of Passion and Happiness- Healthy restaurant, Cafe and Juice Bar

Bar Manager

Running the bar managing both coffee and juice service,

Staff recruiting, training and schedule planning.

Dealing with suppliers and coordinating with the other restaurants of the group.

Jun2014-Oct 2014

Spiaggia Ira by Youcangroup,

07026 Porto Rotondo, IT

Beach Club and Restaurant

Bar Manager

Running the bar managing both coffee and cocktail service, high profile aperitivo on the beach, staff training, coordination with the restaurant and the purchase department.

Feb 2013 -June 2014

B Catering by Youcangroup,

40100 Bologna, IT

Catering & Banqueting

Project Manager

The planning/design, realization and carrying out of catering events, for shows, dinners, exhibitions both private and public.

Liaising between management, clients and suppliers, coordinating different teams for different events, analysis and preparation of the event budget.

Jan 2011- Jan 2013

Soul Factory by Youcangroup,

40100 Bologna, IT

Catering

Restaurant Manager

Creating the strategic business plan for the upcoming season, administration, weekly meetings with suppliers, coordinating the staff.

Oct 2010- Dec 2010

Free Fly Wine Bar,

40100 Bologna Airport, IT

Caffetteria & Wine Bar

Traditional italian Barista

Managing of both the wine and coffee service, (up to 2000 customers daily).

Jun 2008 -Aug 2010

Vandergraaf Pub,

17100 Savona, it

Music pub

Bartender and Business Partner

The running of all aspects of bar management, organising events.

LANGUAGES

Italian Native speaker

English Level A1 Excellent Spanish Level B1 Fluent

SKILLS

RSA certificates valid for VIC, SA,WA,NT,QLD IT skills,Mac X OS,Linux Ubuntu and Windows Driver Licence and own transport

REFERENCES UPON REQUEST

Giada Grammauta