

FEDERICO PAGOLA

PERSONAL STATEMENT

26 year old energetic person who has developed a mature and responsible approach. I have a positive attitude, and I want to find a company that I can grow with, as I achieve their goals.

Looking for a full time employment, I have a valid working holiday visa until February 2020 and a reliable car.

Quick minded, looking forward to have a good understanding of the job and staff, developing team work, improving efficiency and boosting the business.

TECHNICAL SKILLS

- Excellent customer service skills that ensure client & team satisfaction.
- Strong problem solving skills that allow me to handle stressful situations.
- Easy adaptation and flexible when working with a group of people.

PERSONAL SKILLS

- Great concern to learn and grow in all possible personal and professional areas acting with resilience if mistakes are made.
- High commitment to work, seeking to generate a deep connection with the team, demonstrating it with positive attitude.
- Ability to learn new tasks quickly and understand instructions easily, knowing the importance of communication and problem solving.

WORK HISTORY

CLIENT SERVICES, CELLARDOOR STAFF “MAN O’ WAR VINEYARDS”. WAIHEKE ISLAND: 2018 – 2019

- Worked as part of a dedicated sales and assistance team providing a high level of customer service and wine tasting experience.
- Responsible for promoting the brand, sales, stock management, customer service and cash handling. Casual vineyard experience as used to live in the vineyard.

CLIENT SERVICES, BAR & WAITER STAFF “THE GREEN MAN PUB”. WELLINGTON - 2019

- Worked in various fast peaced roles, in the busiest bar & restaurant of Wellington
- Bar & Waiter: Prepare drinks, receive the customers, take orders and run food to different tables.
- Community manager: Admin job, schedule posts for social media once a week. Creative thinking

KITCHEN HAND, “CHATEAU TONGARIRO HOTEL”. TONGARIRO NATIONAL PARK – 2019

- Assist line cooks or chefs in a huge fast peaced kitchen: Strong dishwashing skills,
- Peel and prepare foodstuffs and help to prepare simple dishes.

MARKETING & COMMUNICATION “WABEE SABI”, BEEWAX PAPER. URUGUAY – 2017

- Manager of communication: Write reviews, correct marketing and corporate materials related to the preservation of the environment.
- Community manager: Grow a brand from scratch: Upload content to the website, Facebook fan page and Instagram profile: www.wabeesabi.com
- Content creator: Create visual media with the intention to capture public attention. Product photography and video making.
- Attend events to promote the brand, selling a new beewax paper , in order to conserve food in a sustainable way

PHOTOGRAPHER & FILMMAKER, “ADVENTURE PHOTOS”, QUINTANA ROO, MEXICO 2015 – 2017

- Manager of photo studio at 5 star resort Secrets Aura Cozumel, Mexico.
- Destination photography service: Document weddings and families vacations mainly with United States clients.
- Train new employees: Ensure the growth of bussines, motivating new photographers.
- Customer tacking, photo printing, contracts and photo packages sales.

SUPERVISOR & HEALTH COACH, NATURAL STORE “ABRETE SESAMO”. URUGUAY - 2014

- Provide an excellent customer service related with health issues. Body scanns, nutritional programs and motivate clients to keep up a healthy lifestyle.
- Negotiation with companies and distributors.
- Responsible for sales and restock management, customer service, and accounting of the store.

QUALIFICATIONS

- UNIVERSITY OF PSYCHOLOGY, MONTEVIDEO, URUGUAY, 2012 - 2015

Bachelor's degree: Second year complete.

- AUDIOVISUAL TECHNICIAN, MONTEVIDEO, URUGUAY, 2014 - 2015

Cinematography studies: Cameras & sound and general equipment.

- PHOTOGRAPHY SCHOOL, MONTEVIDEO, URUGUAY, 2013

Comprehensive 8 months photo course completed. Deep knowledge of technical tools.

Aesthetics, visual language, light studies, camera management, optics and color theory.

- JESUS MARIA SCHOOL, MONTEVIDEO, URUGUAY, 2000 - 2012

Cheer leader animator of activities, camps and events.

Cambridge certification: First Certificate in English (FCE)

- HATHA YOGA SCHOOL, URUGUAY 2012.

Holistic 1 year course. Explore the basic elements of Yoga in a systematic and committed way, to begin to share it with others. Asanas (postures), Pranayama (breathing) and Yoga Nidra (relaxation).

COMMUNITY AND VOLUNTEER EXPERIENCE

A ROOF FOR MY COUNTRY, URUGUAY. 2010

Build and repair houses of population at risk, create recreational activities for the children's and their families with special emphasis in develop a better relationship with the childrens.

FILMMAKING THE DOC. "FACES OF SPANISH ISLAND". HAITI & DOMINICAN REPUBLIC 2015:

Documentary created in order to raise funds for an orphanage in Portau Prince, Haiti with the support of a French NGO: <https://www.youtube.com/watch?v=aRxBd0wdC54&t=5s>

INTERESTS

- I enjoy outdoor activities, slackline, yoga, surf and hiking.
- Photography is my main passion. I mainly like to shoot events, festivals, people and nature.
- I love to play & hear music, used to study drums and traverse flute.
- Inform myself through documentaries.

REFEREES

- Lynee, "Man O' War" duty manager. Waiheke Island, Auckland.

Email: lynee@manowar.co.nz Phone number: 0274200990

- Rosina, "Abrete Sesamo" owner, Montevideo, Uruguay.

Email: ralgortapereyra@gmail.com Phone number: +59899470540

- Sonia, "Adventure Photos" human resources, Quintana Roo, Mexico.

Email: rhcan@adventures-photos.com