TATA POWER DELHI DISTRIBUTION LIMITED

A Tata Power and Delhi Government Joint Venture



E-BILL

Name: MR. GOPAL BAHADURS/O Mr. JAGAT

BAHADUR

Billing Address: HOUSE NO PVT-365 KH.NO. 317 GROUND FLOOR STREET NO 1 BLK-J KHADDA COLONY SAROOP NAGAR LANDMARK BEHIND Supply Address: HOUSE NO PVT-365 KH. NO.

317 GROUND FLOOR STREET NO. 1 BLK-J KHADDA COLONY SAROOP NAGAR CITY DELHI LANDMARK

Mobile/Tel 9810249604

E-mail MAYANKKHATRI90@GMAIL.COM

Bill of Supply for Electricity

Sanctioned Load (KW/KVA) 1.00/

Contract Demand Power Factor

SHALIMAR District Bhalswa Zone MRU No. SB11A003 **Walking Sequence** 171/2551/001 503-103/6/2/2 Pole/Pillar No.

60019753205 CA No. **Energisation Date** 10/09/2015 **Security Deposit** 600.00 **SLD Charges** 3000.00 **Connection Type PERMANENT Tariff Category** Domestic Lighting DL **Bill Basis** Actual(KWH) **Bill Remark** Bill On Reading **Bill Date** 25/02/2025 Bill No. 10112519247

Meter and Reading Details (मीटर और रीडिंग का विवरण)

| meter and heading betails (vice one they are 1444) | | | | | | | | |
|--|---------------------------------------|--------------------------------------|---------------------------------------|--|--------------------------------|--|--|--|
| | | leter Detail की जानकारी | Removed N उत्तरे हुए मीटः | | | | | |
| | No.44312506,MF= 1 | .00 | | | Units Consumed (E) | | | |
| Unit युनिट | Status :OK,Sing | gle Phase Mete | | | खपत की गई यूनिट्स | | | |
| qi-ic | Current Reading (A) वर्तमान रीडिंग | Previous Reading (B) पिछली रीडिंग | Current Reading (C) वर्तमान रीडिंग | Previous Reading (D) वर्तमान रीडिंग | [(A-B) x MF] + [(C-D) x MF] | | | |
| | 22/02/2025 | 18/01/2025 | | | | | | |
| KWH MDI KW | 10611 1.00 | 10593 | | | 18 | | | |

Scan & Pay through UPI

Connection Status

Due Date (देय तिथि)

Active

NOT TO PAY

(Immediate for Arrears) Amount Payable (कुल देय राशि)

Rs. -50.00

Bill Period (विस अवधि): 19/01/2025 to 22/02/2025 FC - 1.00 *20.00 *1.2050=24 10

Days (दिन): 35

Month (महीना): 1.2050

| FC - 1.00 "20.00 "1.2050=24.10. | | | | | | | |
|-----------------------------------|--------------------------------------|------------|--------|--------------------------------|--------------|--------|--|
| Fixed Charges (F) स्थायी शुल्क | Energy Charges (I) विद्युतः शुल्क | | | | % Percentage | Amount | Electricity Tax @ 5% on (G+H+I+K+M) |
| | Units | Rate | Amount | (विधुत क्रय समेजन शुल्क) | | | विधुत कर (P) |
| 24.42 | 18 | 3.00 | 54.00 | (J) PPAC on Fixed Charge | | 5.13 | |
| 24.10 | | | | (K) PPAC on Energy Charge | | 11.49 | 3.49 |
| | | | | | | | Rebate (घट) (Q) |
| Time of Day (TOD) Surcharge (G) | | | | Surcharge / अधिमार | | | |
| | | | | (L) Surcharge on Fixed Charge | 8.00% | 1.93 | |
| | | | | (M) Surcharge on Energy Charge | 8.00% | 4.32 | CCT/LED/WIFI Units |
| | | | | | | | |
| Time of Day (TOD) Rebate (H) | | | | Pension Trust Charge (PTC) | | | |
| | Total Energy | Charge (I) | 54.00 | (N) PTC on Fixed Charge | 7.00% | 1.69 | Net Current Demand कुल वर्रामान शुल्क |
| | | | | (O) PTC on Energy Charge | 7.00% | 3.78 | 109.93 |

Your Electricity Bill Summary / बिल सारीश

| Net Current Demand कुल वर्तमान शुल्क | |
|---|---|
| 109.93 | † |

| Subsidy सन्तिडी | |
|--------------------|--|
| -109.93 | |

| Arrea | rs/बकाया | ١ |
|--------------|----------------------|----|
| Energy ऊर्जा | Non-Energy गैर–ऊर्जा | l. |
| -45.35 | 0 | ľ |

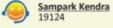
Provisional Refund वापसी समायोजन

Amount Payable कुल देय राशि (रै) -45.35

| Subsidy Details (सब्सिडी विवरण) | | | | | | | | |
|---|---|-----------|--|----------------|---|--------------------|--------|--|
| Month | Unit S | Unit Slab | | Eligible Units | | Subsidy Amount (₹) | | |
| 1.2050 | 0-20 | 0-200 | | 18 | | -109.93 | | |
| | | | | | | | | |
| | Payment/Coupon History (मुगतान / कूपन का विवरण) | | | | | | | |
| JAN-20 | SEP-19 | AUG-19 | | JUL-19 |) | JUN-19 | MAY-19 | |
| 530.00 | 20.00 | 220.00 | | 220.00 | 1 | 170.00 | 90.00 | |
| Other Arrears not incl. in "Total Amount Payable" | | | | | | | | |
| On A/c of Theft Electricity | | | | | | NTA/Dispute | | |
| | | | | | | | | |

| | , | | | | | | | |
|---|---|------|-------|----------------------|-------------------|----------|----------------------------|-------------------------|
| 1 | Billing Period | Days | Units | Bill Basis | Current Demand | | Provisional Bill Refund | Total Amount Payable |
| ı | 18/12/24 to 18/01/25 | 32 | 5 | Actual | 49.26 | -49.26 | 0.00 | -50.00 |
| | 17/11/24 to 17/12/24 | 31 | 15 | Actual | 91.39 | -91.39 | 0.00 | -50.00 |
| 4 | 15/10/24 to 16/11/24 | 33 | 78 | Actual | 383.15 | -383.15 | 0.00 | -50.00 |
| | 10/09/24 to 14/10/24 | 35 | 213 | Actual | 1047.97 | -1047.97 | 0.00 | -50.00 |
| | 11/08/24 to 09/09/24 | 30 | 155 | Actual | 766.83 | -766.83 | 0.00 | -50.00 |
| 1 | 10/07/24 to 10/08/24 | 32 | 239 | Actual | 1252.89 | -825.84 | 0.00 | -50.00 |

CONTACT US (संपर्क करें)





Chat Assistance 303482071



Mobile App My Tata Power App



Bill on WhatsApp



7303482071



opting e-bill visit customer login

Website

E-mail

www.tatapower-ddl.com

customercare@tatapower-ddl.com



Important Message (महत्वपूर्ण संदेश)

For any help related to Online registration of New Connection request, please contact @ 24*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com

Interest accrued for FY 2023-2024 ,already adjusted in bill no. 10111189108 (Generated for the period 04.04.2024 TO 06.05.2024) for Rs. 51.00 ,TDS deducted Rs. 0.00

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 060019753205. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional PPAC @ 8.75% and Differential PPAC @ 27.58%, for detail, please refer reverse side of bill

Nearest Payment Centres (1) TPDDL Payment Centre, Near MCD School, A- Block, Saroop Nagar Delhi 110042



Pay your Tata Power-DDL Bills through your Payment App or Bank Website With Bharat BillPay assurance.

Wasn't at home when the meter reader visited ? Send us your reading along with nd us your reading along with otographs using Self-reading on

96675 58009



"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW अच्छे भविष्य के लिए विद्युत वाहन की तरफ

Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in) Category Fixed Charges per month Units per Month Energy Charges Upto 2 kW ₹ 20/kW 0-200 units ₹ 3.00/kWh ₹ 50/kW ₹ 4.50/kWh >2 kW and ≤5 kW 201-400 units >5 kW and <15 kW ₹ 100/kW 401-800 units ₹ 6.50/kWh 801-1200 units >15 kW and ≤25 kW ₹ 200/kW ₹ 7.00/kWh ₹ 250/kW above 1200 units ₹ 8.00/kWh >25 kW Single Points Delivery Supply at 11kV for GHS ₹ 150/kW ₹ 4.50/kWh upto 3kVA ₹ 250/kVA ₹ 6.00/kVAh Non-Domestic above 3kVA ₹ 250/kVA ₹ 8.50/kVAh ₹ 7.75/kVAh Industrial ₹ 250/kVA Agriculture ₹ 1.50/kWh ₹ 125/kW **Public Utilities** ₹ 250/kVA ₹ 6.25/kVAh Advertisement & Hoardings ₹ 250/kVA ₹ 8.50/kVAh LT 4.50/kWh Charging Station for E-Rickshaw/E-Vehicle on single point delivery

| Detail of Power Purchase Cost Adjustment Charge | Rates |
|---|-------|
| for detail please visit https://www.tatapower-ddl.com/regulations-and-complia | |
| /power-purchase-adjustment-charges | |

нт

4.00/kVAh

| Period | Rate | Period | Rate |
|----------------------|--------------|----------------------|----------------|
| 23.04.24 to 22.07.24 | 8.75% (Prov) | 23.01.24 to 31.07.24 | 29.13% (Diff.) |
| 23.07.24 to 22.10.24 | 8.75% (Prov) | 01.08.24 to 31.10.24 | 27.58% (Diff.) |
| 23.10.24 to 22.01.25 | 8.75% (Prov) | 01.11.24 to 31.01.25 | 11.77% (Diff.) |

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप किसी भी करके किसी का चयन करके हमले सम्पर्क कर सकते हैं –

- a. Sampark Kendra/सम्पर्ध केन्द्र (19124)
- b. District Customer Care Centres /Tom unsham was size (9:30 AM to 5:30 PM-Mon-Fri/rim-mar 9:30 AM to 1:00 PM-Sat/mP0
- c. Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customercare@tatapower-ddl.com
- d. To report Harassment, unethical Practice or Theft/पर्योजन अनेतिक प्रवास कियाती की चंदी की मधना व विकारत के जिए 19134 पर संपर्ध कर सकते हैं or write to us at vigilance@tatapower-ddl.com
 Complaint Management: Three Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

if not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/विद आप अपने किसी भी निवेदन / जिक्कात के संबंध में हुए कार्यवाही से संकुट नहीं हैं से आप जिल्हा तक्ता सेवा केन्द्र जाकर नीमे दिए गए अधिकारियों से संपर्क कर सकते हैं

Level 1 - Customer Relations Executive (CRE)/उपलोक्स संपर्ण अधिकारी

Level 2 - Cutomer Service Manager(CSM)/District Manager/काशोज्या सेवा प्रकंपक/जिला प्रकंपक अधिकारी/(on any working day/किसी भी कार्य दिवस

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/सर्विल प्रमुख (उफ्लोक्ला सेवा प्रकार के मध्यम से पूर्व अनुसति प्राप्त

Level 4

- a. Head-{Customer Services}/रुपूछ (ज्ञण्येत्वा सेवा) Customer Complaint Analysis Group(CCAG), ज्ञण्येत्वा तिकायत विक्तेषण रुपूछ, Email: <u>ccag@tatapower-ddl.com</u> b. Internal Consumer Grievance Redressal Cell
- Weblink https://www.tatapower-ddl.com/Internal-Grievance-Redressal-Cell, E-Mail IID icgrc@tatapower-ddl.com, Helpline No. -011-66382301
- Helpdesk TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035.

TIER-II (Independent Forum-ECGRF)

- If Customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like New Connection, Billing, Metering, Load Shedding, Power Outage, Load Enhancement/Reduction, Disconnection, Reconnection of power supply, Name change, Category Change, Street Lights, Unsafe / Hazardous services, Voltage & Power related, Any Other Grievance under DERC Regulations, 2017 or DERC Guidelines, 2019 or DERC regulations, 2014 or DERC Guidelines, 2024, then customer may approach:
- Electricity Consumer Grievance Redressal Forum (ECGRF), Sub-Station Building, Police Colony, Model Town-II, Delhi-110009, Tel:
- *191-911702316, E-mail: egyffpddl@gmail.com

 Note: Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court.

 Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents & nguiries etc. Which fall u/s 126, 135 to 141 & 150 of Indian Electricity Act, 2003.

m-Electricity Omb

If not satisfied with CGRF order, an appeal against CGRF order ers may be filled with the Electricity Ombudsman, 8-53, Pashchimi Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect_ombudsman@yahoo.com

TOD tariff shall be applicable on all consumers(other than Domestic) ose sanctioned load/MDI(whichever is higher) is 10kW/11kVA and ab

| Months | TOD hours | | Surcharge | Rebate |
|---------------|--------------------|--------------------|-----------|--------|
| May | Peak Hours | 14:00 to 17:00 hrs | 20% | |
| to Peak Hours | 22:00 to 01:00 hrs | 20% | | |
| Sept | Off Peak Hours | 04:00 to 10:00 hrs | | 20% |

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.
- Pension Trust Surcharge @7% on Fixed & Energy Charges is applicable.
 Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing d kW/kVA. Where the Maximum Demand (MD), as defined in DERC (Supply Code and performance. Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges correspo nding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be consider as unity for sanctioned load/contract demand upto 10kW/11kVA.

As per GoNCTD order no. F.6/85/Power/2024/447-459 dated 14-Mar-24 for FY 2024-25

1. Subsidy to domestic consumer will be applicable as b

२०२२ से लाग है।

- (i) Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
- (ii) Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units nth. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- 2. Subsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kW/month on fixed charges.

General Information / सामान्य सूचना

- बिल राशि Rs. 4000/- से अधिक होने पर पुरतान Cheque/Demand Draft/Online modes द्वारा करें।
- Debit/Credit card द्वारा Rs. 5000/- से अधिक बिल राशि के मुगतान पर Processing charges जवनीका द्वारा देव होगी।
- DERC tariff order के अनुसार, सभी श्रेषियों के रापमोक्ताओं के मासिक बिजली बिल का मुगतान, जिसमें Domestic, n श्रेणियाँ शामिल नहीं हैं. यदिशांश 20.000/- रुपये से अधिक हैं. तो प से, जैसे कि NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets आदि कंमायम से करना अनिवार्य है, जो 1 अप्रैल
- Cheque Bounce होने पर Negotiable Instruments Act, 1881 की धारा 138 के तहत करनूनी कर्णवाही की जा सकती है । बिजली कनेक्शन काटा जा सकता है एवन् Cheque वापसी शुल्क 200/- वसूला जायेगा
- एक वर्ष के बीजर दो केक कार्यन होने पर एक्कोकन अधिक केक कार्यन ने अगले 6 विधित एक के लिए नकद और चेक ने दिल का न नहीं कर सकता है।
- यो विजिंग चक्र से अधिक विजली प्रयोग नहीं करने की रिवर्त में सम्पर्क केन्द्र या संबंधित जिला चपमोक्ता सेवा केन्द्र को सचित करें ।
- बकाया शति के भूगतान ना करने पर LPSC की गणना प्रतिदिन के आधार पर 18% प्रतिवर्ष की दर से होगी।
- कृप्या किसी भी कार्यवश आपके पास आने वाले प्रत्येक टाटा पावर—डीडीएल कर्मचारी के पहचान पत्र की जांच अवश्य करें। इसके लिए . एवं सम्पर्क केन्द्र या मोबाईल एवं पर चैक कर सकते हैं ।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- 10. As per the DERC Regulation, 2017 clause no. 26 and Schedule of charges thereof, Special Meter Reading Charges for LT Connection: ₹50/- only and for HT Connection: ₹200/- only
- 11. Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises" (किरकक्षेत्रप: यह किरावी विल जपनोक्ता द्वारा जनके आवैत परित्स क्षेत्र के दिए केवल किराती सन्ताई से संबंधित है एवं यह जस परिसर क्षेत्र के जबर स्वामित्व अववा अधिकार के लिए प्रयोग में नहीं स्वाय जाएगा ()
- 12. Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (मरिया में होने वाली किसी मी असुविधा से बचात हेन्द्र, संपत्ति करीद / बिबरि से पूर्व, टाटा पातर-वीबीएल से "संपत्ति पर देव <u>पुनित प्रमाण-पत्र"</u> असन्य प्राप्त करें।)

| Payment Options | | | | | | |
|---|--|--|--|--|--|--|
| Payment Channels | Mode of Payment | Timings | | | | |
| Online Payment at www.tatapower-ddl.com | Net Banking / Credit / Debit Card | | | | | |
| Digital Online payments | BBPS (Bharat Bill Pay) - QR code on bill | | | | | |
| Mobile Wallets / Apps. | Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc. | 24 Hours | | | | |
| HDFC Bank / Yes Bank* | NEFT / RTGS/ IMPS* | | | | | |
| Designated Yes Bank Branches* | Cash up to Rs.50000/- | As per Bank Timing: | | | | |
| Tata Power -DDL Collection Centres | Cash (cash up to Rs.4000/-) / Cheque / DD / Cards | 9:00 AM - 4:00 PM* Lunch Time 01:30 PM to 02:00 PM | | | | |

*For More Details visit our website - www.tatapower-ddl.com

| Avail WhatsApp Services Through Registered Mobile Number (RMN) | | | | | | |
|--|--|---|--------------------------------------|--|--|--|
| No Power Supply (NPS) complaints can now be registered through the following modes: Electricity Bill on Whatsapp | | | | | | |
| Missed Call Service @ 96196 19124 through Registered Mobile No (RMN) | For Whatsapp Opt in give missed call at 7: | 303482071 from RMN | | | | |
| WhatsApp @ 7303482071 | NPSCA <space><ca no=""> or NPSCA XXXXXXXXXXXX</ca></space> | Duplicate Bill on WhatsApp @ 7303482071 | BILL <space><ca no.=""></ca></space> | | | |

दिल्ली विधानसभा चुनाव | 2025

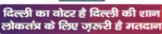
05 फरवरी, 2025

अधिक स्केन करें



्रवास्त्र ७





कोई मतदाता न छूटे | www.coodelhi.gov.in | Follow us: 👫 🗓 🖾 (coodelhioffi

मुख्य निर्वाचन अधिकारी

SAFETY TIPS/सुरक्षा सुझाव

- Install ELCB to detect any fault / leakage in wiring. ईएलसीबी का उपयोग सुनिश्चित करें।
- Check insulation of all electrical wirings & avoid overloading. सभी विदात तारों के इन्सुलेशन की जाँच करें और ओवरलोडिंग से बचें।
- Be vigilant for any signs of electrical problems Use only licensed electricians for repairing. বিজ্ঞানী की किसी भी समस्या के प्रति सतर्क रहें। मरम्मत के लिए केवल लाइसेंस प्राप्त इलेक्ट्रीशियन का ही उपयोग करें।
- Keep electricity meter & other electrical installations accessible. किसी भी आपातकालीन स्थिति के लिए विजली मीटर और सभी उपकरण का रास्ता साफ रखें।



Avail Govt. Subsidy upto ₹ 78,000 & Generation Based Incentive

For more details from TATA Power-DDL call 19124 / to register visit www.pmsuryaghar.gov.in



GET SMART POWER TIPS BY ROSHNI VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON 'MEET ROSHNI' TAB



Scan to update your contact details

- WhatsApp : 9319342345 (Text or Voice/ Video Recording/Images) Mail tody
- Helpline No.: 19124 (Press 7 for Corruption Related Issues)

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.