

# Mauricio Daniel Narváez Villalobos

---

□ Santiago, Chile | □ (+56) 961190165 | □ mauricionarvilla@gmail.com | □ [GitHub](#) | □ [LinkedIn](#) (with certifications) | □ 24 years old | Chilean | Immediate availability

## 🔗 Professional Profile

IT Technician specialized in Informatics and Telecommunications, with hands-on experience in IT support, networks, cybersecurity, and server administration (Windows/Linux). Currently transitioning into software development, focusing on Fullstack Development with Java and Spring Boot, complemented by modern stacks like MERN (MongoDB, Express, React, Node.js) and Python/Django. Solid foundations in programming, databases, automation, and systems. Seeking junior roles in Backend, Fullstack, or Frontend, combining technical experience with a self-taught and continuously learning mindset. As a hobby, I develop mobile applications using Kotlin, React Native, and Flutter, expanding my Fullstack skills independently.

## 🔗 Professional Experience

IT Technician – Dental Clinic (Maipú) | □ September 2023 – April 2025

- Diagnosis and repair of computer equipment.
- LAN/WiFi network administration and router configuration.
- Access, user, and backup management on Windows/Linux servers.
- Support for CCTV systems and biometric devices.

Level 1 Technician – Fractalia (Telefónica Project) | □ June 2023 – August 2023

- Ticket management using Remedy and ServiceNow.
- Remote diagnosis of connectivity and system issues.
- Management of users, passwords, and permissions in corporate systems.
- Remote support using specialized tools.

Technical Support – Compukan Store | □ February 2021 – April 2023

- Hardware repair and performance optimization (PCs, laptops).
- Installation and configuration of software and operating systems.
- Support in web development and maintenance (basic frontend).
- Assembly, configuration, and testing of computer equipment.

## 🔗 Technical Skills

□ Support & Systems

- Diagnosis, repair, and configuration of equipment.
- Basic Windows and Linux administration (hardening, users, backups).

- ITSM: Remedy, ServiceNow, Zendesk.
- Monitoring: Zabbix, Nagios, PRTG, SolarWinds.

#### □ Networks & Security

- LAN/WiFi, structured cabling, routers, switches, VLANs.
- Protocols: TCP/IP, DNS, DHCP, SSH, FTP, HTTP/S.
- IP Telephony: Asterisk, FreePBX.
- Tools: Nmap, Wireshark, Nessus.

#### □ Infrastructure & Cloud

- Server administration: Ubuntu, CentOS, Windows Server.
- Services: Apache, Nginx, Samba, FTP, SSH.
- Virtualization: VirtualBox, VMware Workstation.
- Initial experience with AWS Free Tier and Oracle Cloud.

#### □ Scripting & Automation

- Automation with Python, Bash, and PowerShell scripts.
- Git/GitHub: version control and collaborative work.
- Basic knowledge in CI/CD and simple deployments.

#### □ Programming & Development

- Java: OOP, backend logic, Spring Boot development (actively learning).
- JavaScript: fundamentals, frontend logic, React development.
- Node.js: backend development with Express, MongoDB integration (MERN).
- Python: IT scripting and Django basics.
- SQL, C, C++: basic structures, queries, structured logic.
- Familiar with stacks: Java/Spring Boot + React, MERN, Python/Django.
- Future exploration: TypeScript, Go, Ruby.

#### □ Hobby - Mobile Development

- Personal mobile app development using Kotlin, React Native, and Flutter to strengthen fullstack skills in a self-taught manner.

## 📖 Education

- University Technician in Informatics – Universidad Mayor | □ Santiago, Chile | □ 2025
- Telecommunications Technician – Colegio Piamarta | □ Santiago, Chile | □ 2019 – 2020

## 📖 Languages

- Spanish: Native
- Technical English: Intermediate (documentation reading, commands, technical writing)

### Extras

- Hybrid technical profile: IT Support + Development + Automation.
- High adaptability to hybrid roles: SysAdmin with scripting, DevOps Support, Technical QA, or Helpdesk with development.
- Available for on-site (Santiago), remote, or hybrid work.
- Strong problem-solving orientation, self-taught continuous learning, and collaborative teamwork.
- Certifications and courses available on my LinkedIn profile.