



# Unit: Database Design and Development Assignment title:

# Harvey Car Hire Summer 2019

### **Important notes**

- Please refer to the Assignment Presentation Requirements for advice on how to set out your assignment. These can be found on the NCC Education Campus. Click on Policies and Advice in the left-hand menu and look under the Advice section.
- You must read the NCC Education documents 'What is Academic Misconduct? Guidance for Candidates' and 'Avoiding Plagiarism and Collusion: Guidance for Candidates' and ensure that you acknowledge all the sources that you use in your work. These documents are available on Campus. Click on Policies and Advice in the left-hand menu and look under the Policies section.
- You must complete the 'Statement and Confirmation of Own Work'. The form is available on *Campus*. Click on Policies and Advice in the left-hand menu and look under the Policies section.
- Please make a note of the recommended word count. You could lose marks if you write 10% more or less than this.
- You must submit a paper copy and digital copy (on disk or similarly acceptable medium). Media containing viruses, or media that cannot be run directly, will result in a fail grade being awarded for this assessment.
- All electronic media will be checked for plagiarism.

#### Introduction

This assignment is a number of parts. All parts of the assessment relate to the Harvey Car Hire scenario below.

#### **Scenario**

Harvey Car Hire is a vehicle hire company based in London, United Kingdom. They want you to develop a new database for their core business. This summary and the examples of data that following it may be taken as indicating aspects of the system requirements for this assignment.

Harvey Car Hire rents cars and other motorised vehicles to corporate customers in large numbers. A customer will have one or more fleets of vehicles, which will consist of one or more vehicles. Vehicles are defined as being of a particular type such as small car, medium car, large car or van.

As well as renting the cars Harvey Car Hire manage the fleets for their customers. A particular vehicle will be assigned by a driver. The terms of that assignment are defined as a rental arrangement. Rental arrangements are defined by type ('One-off', 'Monthly', 'Duration of Contract' and 'Other').

Harvey Car Hire also oversees the maintenance of the vehicles by carrying out repairs when they are needed.

A vehicle repair will involve one or more members of staff, and can involve one or more parts.

The system should be capable of storing all the information needed for Harvey Car Hire to carry out their business. A number of additional requirements are outlined below, including data entry and queries.

Please note also that all SQL scripts should be shown along with their results.

**Please Note:** The data shown in the assignment is not necessarily normalised, and that it is the candidate's task to organise the data in the most optimal way possible. For example, the paper records shown below will not necessarily map directly to database tables. The candidate is expected to use these tables as a starting point for their own normalisation and optimisation of the Harvey Car Hire system.

Please state any assumptions you have made about the scenario.

Below are a sample of the paper records currently kept by Harvey Car Hire. They should be taken as representative of a much larger data set.

#### 1. Vehicle Fleet Records

| Fleet | Customer | Customer    | Vehicle Model | Vehicle      | Vehicle   | Vehicle      |
|-------|----------|-------------|---------------|--------------|-----------|--------------|
| ID    | ID       | Name        |               | Registration | Type      | Type         |
|       |          |             |               |              | Code      | Description  |
| 201   | 23       | Ricardo     | Ford Focus    | S10 URP      | Small Car | Any super-   |
|       |          | Enterprises |               |              |           | mini, small  |
|       |          |             |               |              |           | family car   |
|       |          |             |               |              |           | or city car. |
| 201   | 23       | Ricardo     | Kia Picanto   | S30 KLL      | Small Car | Any super-   |
|       |          | Enterprises |               |              |           | mini, small  |
|       |          |             |               |              |           | family car   |
|       |          |             |               |              |           | or city car. |
| 201   | 23       | Ricardo     | Fort Transit  | S123 UTT     | Van       | Any van      |
|       |          | Enterprises |               |              |           |              |
|       |          |             |               |              |           |              |
| 203   | 23       | Ricardo     | BMW 5 Series  | S20 UYT      | Large Car | Any people   |
|       |          | Enterprises |               |              |           | mover,       |
|       |          |             |               |              |           | small or     |
|       |          |             |               |              |           | large MPV    |
| 203   | 23       | Ricardo     | Kia Picanto   | L99 5TT      | Small Car | Any super-   |
|       |          | Enterprises |               |              |           | mini, small  |
|       |          |             |               |              |           | family car   |
| 201   |          | _           |               |              |           | or city car. |
| 301   | 11       | Brown       | Ford Transit  | L87 WXH      | Van       | Any van      |
|       |          | Estate      |               |              |           |              |
| 201   | 1.1      | Agents      | T             | G20 THTT     | G 11 G    |              |
| 301   | 11       | Brown       | Fiat Uno      | S20 UHH      | Small Car | Any super-   |
|       |          | Estate      |               |              |           | mini, small  |
|       |          | Agents      |               |              |           | family car   |
| 400   | 10       | ****        | CI. 1         | 950 DGE      | 3.6.11    | or city car. |
| 400   | 12       | White       | Chevrolet     | S50 RSE      | Medium    | Midsized,    |
|       |          | Holdings    | Malibu        |              | Car       | intermediate |
|       |          |             |               |              |           | or large     |
|       |          |             |               |              |           | family car   |

NOTE: Ricardo Enterprises has two different fleets.

# 2. Rental Arrangement

| Driver ID | Driver<br>Name   | Rental<br>Arrangement<br>Type | Fleet ID | Start<br>Date   | End Date        | Vehicle<br>Registration |
|-----------|------------------|-------------------------------|----------|-----------------|-----------------|-------------------------|
| D77       | Leon<br>Garfield | One-off                       | 201      | 01-MAR-<br>2017 | 01-MAR-<br>2018 | S10 URP                 |
| D99       | Oliver<br>Morton | One-off                       | 201      | 01-MAR-<br>2017 | 01-MAR-<br>2018 | S30 KLL                 |

| D81  | Edgar      | Duration of | 201 | 03-APR- |         | S123 UTT |
|------|------------|-------------|-----|---------|---------|----------|
|      | West       | Contract    |     | 2017    |         |          |
| D99  | Mavis      | Other       | 203 | 01-MAR- | 01-MAR- | S20 UYT  |
|      | Cutter     |             |     | 2017    | 2021    |          |
| D100 | Mark Smith | Other       | 203 | 01-MAR- | 01-DEC- | L99 5TT  |
|      |            |             |     | 2017    | 2017    |          |
| D101 | Jeff Moon  | Monthly     | 301 | 01-FEB- | 02-MAR- | L87 WXH  |
|      |            |             |     | 2017    | 2018    |          |

#### **Document 3. Vehicle Repair Sheet**

Vehicle Registration: L87 WXH

Repair Number: 3

Name of Driver: Jeff Moon

Address of Driver: 80 Kestrel Rd, SE15 6NQ

Date of Repair: 01/03/17

#### Parts Used

| Part Code | Part Name    | Quantity |
|-----------|--------------|----------|
| BL        | Back Lights  | 2        |
| FW        | Front Window | 1        |
|           | screen       |          |
| BW        | Back Window  | 1        |
|           | screen       |          |
| SB        | Seat Belt    |          |

#### Staff

| Staff ID | Name        |
|----------|-------------|
| S78      | Dave Smith  |
| S23      | Holly Leman |

#### Note

This document is for a single repair event on the given date. A repair event may use a number of different parts as indicated. It may involve one or more staff.

Over time each vehicle may have a number of different repairs and this is indicated by a repair number. Therefore the unique identifier for each repair event would be the combination of the vehicle registration and the repair number.

# **End of Case Study**

#### **Task 1 - 35 Marks**

- a. Produce an entity relationship model for the proposed database system for Harvey Car Hire (15 marks)
- b. Provide a discussion of the normalisation taken to produce a set of third normal form relations for the proposed system. You should explain normalisation **and** how you have applied it. **(10 marks)**
- c. Produce a data dictionary for your proposed system. (10 marks)

#### **Task 2 – 30 Marks**

- a) Create the tables in SQL and show the CREATE scripts as running in the programming environment. (5 marks)
- **b)** Create data on all the customers, fleets and vehicles. Provide a screen shot of the data. **(1 mark).**
- c) Create data for drivers shown in assignment. Provide a screen shot of the data (1 mark).
- d) Create data on all the fleets. Provide a screen shot of the data. (1 mark)
- e) Create data showing all the staff. Provide a screen shot of the data. (1 mark)
- f) Write a query that selects the registration numbers for all small cars in the fleet for customer Brown Estate Agents. (3 marks).
- g) Write a query that selects the start dates for all vans in every fleet. (3 marks).
- h) Write a query that shows the details of the repairs shown in document 3. (3 marks).
- i) Write a query that counts all the vehicles of type 'van' (3 marks).
- j) Write a query to select driver name, fleet id and vehicle registration for all rental arrangements that began on the 1<sup>st</sup> of March 2017 (3 marks).
- k) Update the driver's name 'Mavis Cutter' to 'Mavis Drinkfield'. (3 marks).
- I) Alter the database so that it keeps a record of insurance document id numbers for all drivers. (3 marks)

# Task 3 - 15 Marks

The company have said they would like to extend the database to include costing information for repair work on vehicles. Data should be kept on the cost of paying staff and providing parts. There should be a way of recording how much routine and one-off maintenance work on vehicles will cost. You should include an outline of how you would derive costing information using SQL and specify the method of implementing any changes required to derive this costing information.

#### **Task 4 - 10 marks**

In the future Harvey Car Hire could expand as an organisation by merging with other companies across the UK and the Republic of Ireland. Describe the factors that might make them consider implementing a distributed database.

#### Task 5 - 10 Marks

Give an evaluation of how the work you have done has met the requirements of the company. This should include data storage and applications. Please identify any assumptions you have made.

# **Submission requirements**

- Your submission should be in the form of a single word-processed document that includes any necessary diagrams.
- The word count for the document is **2000 words** (excluding text in any diagrams). You should explain any assumptions you have made.
- A digital version must be submitted on a CD, USB flash drive or other similarly acceptable medium, along with a copy of the developed database.

#### **Candidate checklist**

Please use the following checklist to ensure that your work is ready for submission.

| Have you read the NCC Education documents 'What is Academic Misconduct? Guidance for Candidates' and 'Avoiding Plagiarism and Collusion: Guidance for Candidates' and ensured that you have acknowledged all the sources that you have used in your work? |  |
|---|--|
| Have you completed the 'Statement and Confirmation of Own Work' form and attached it to your assignment? <b>You must do this.</b>   |  |
| Have you ensured that your work has not gone over or under the recommended word count by more than 10%?   |  |
| Have you ensured that your work does not contain viruses and can be run directly?   |  |