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Product Implementation Training (PIT)

IBM Case Foundation 5.2.1

Install & Prerequisites



Introduction

Target Audience:

- Primarily Support (L2) and Lab Services
- Personnel working with BPM customers such as Sales System Engineers, Specialists, Consulting Specialists and Technical Support

Prerequisites:

- Familiarity with the installation, configuration, and functionality of the P8 Platform
- High level knowledge of IBM FileNet P8 Platform

Version Release Date:

- October, 2014

Course Objectives

After this course you will

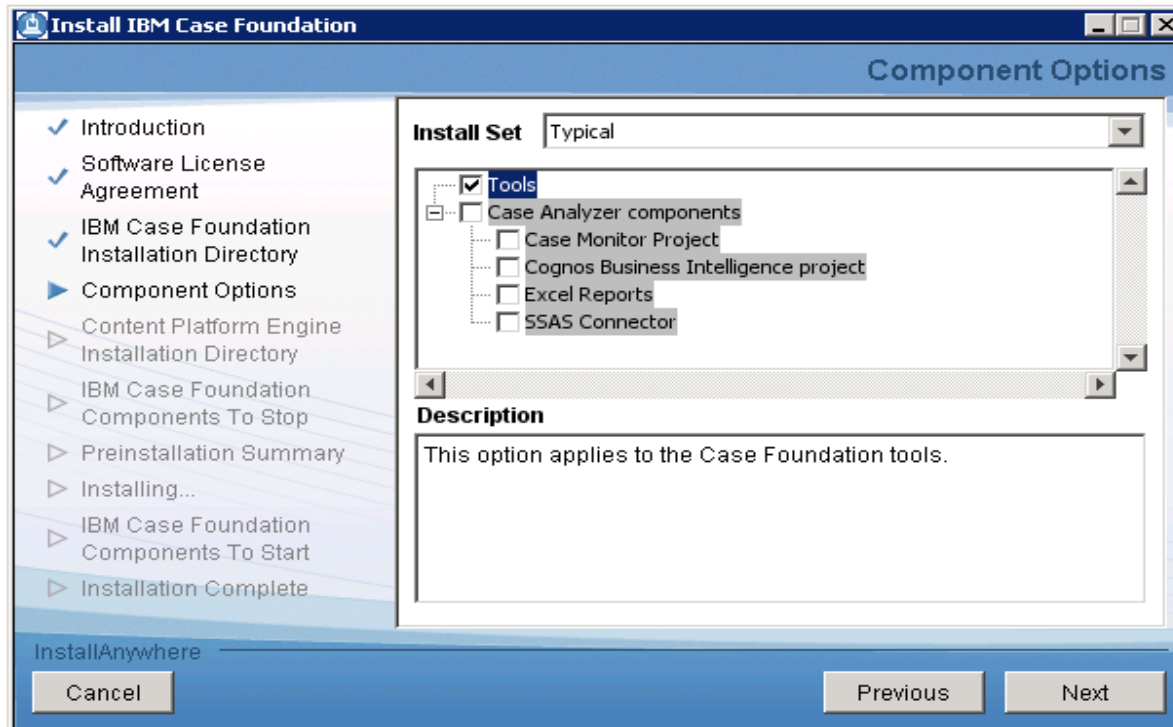
- Know the prerequisites for the IBM Case Foundation 5.2.1 installer
- Be able to install the IBM Case Foundation components
- Know where to access Case Foundation reference and help materials

Course Roadmap

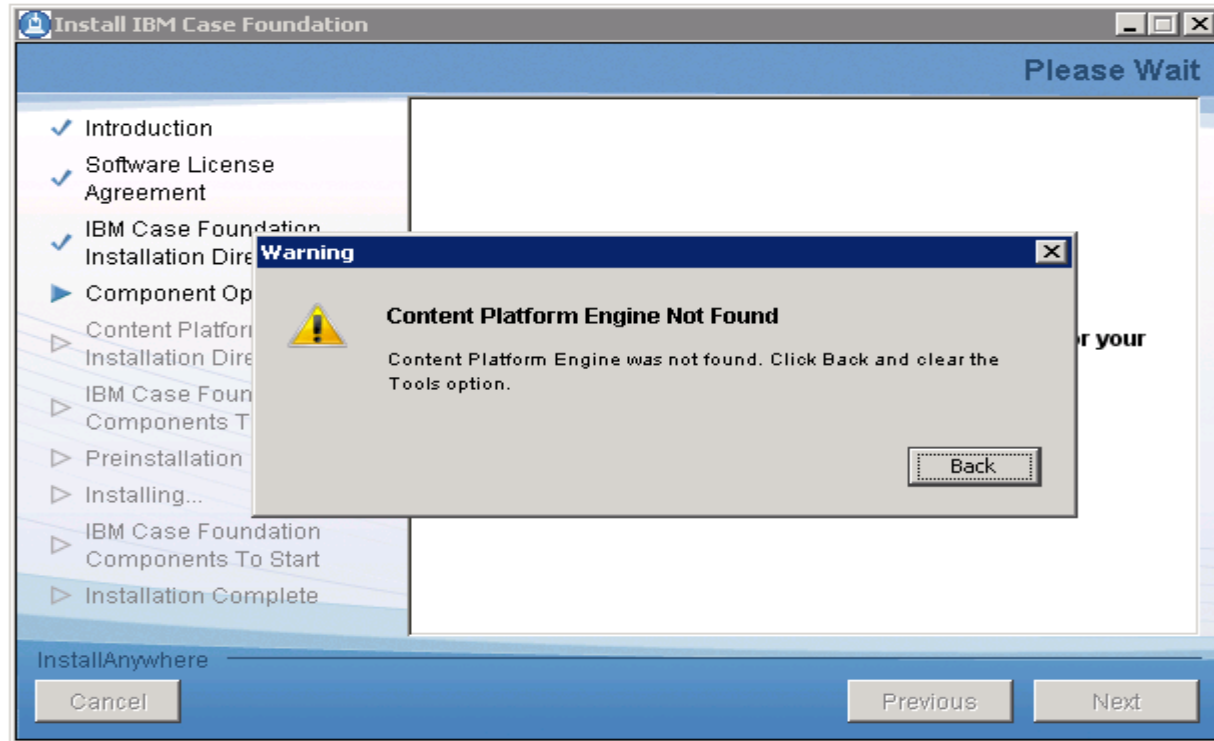
- ➔ Case Foundation Installer Prerequisites
 - Case Foundation Installation Walk-through
 - Installing Case Analyzer components

Case Foundation: Prerequisites

- Users can install PE Tools and the Case Analyzer components using the IBM Case Foundation installation program.
- Content Platform Engine must be installed before installing the PE tools.

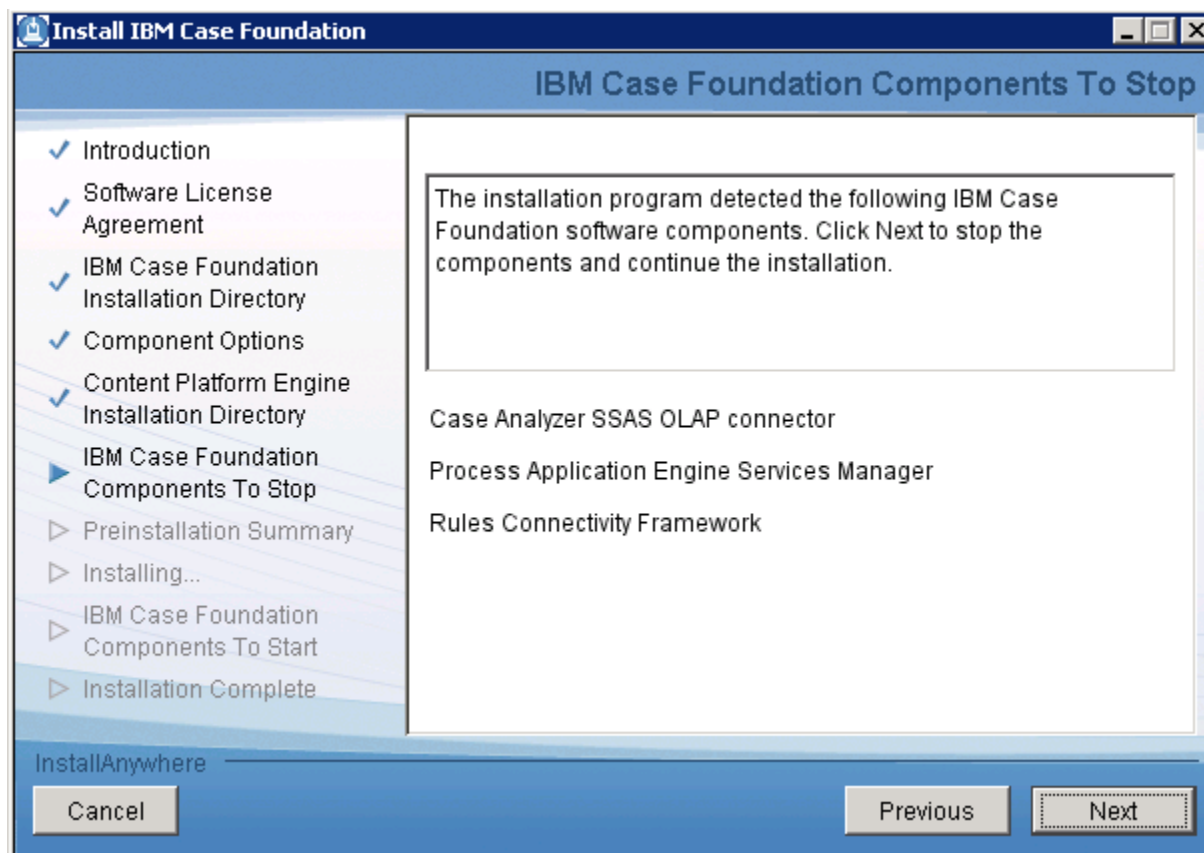


Case Foundation: Installation Walk-through

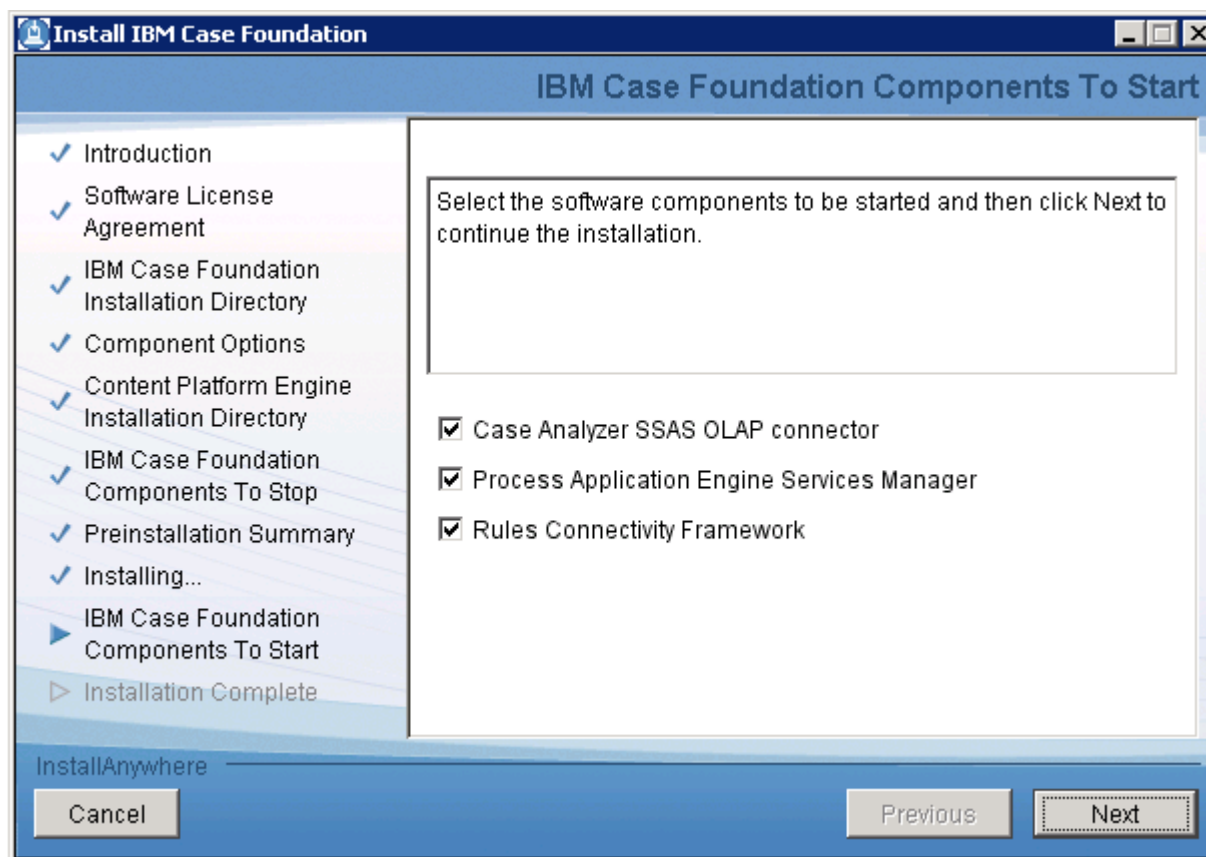


The files that are installed for the Tools component install in a directory that is under the Content Platform Engine installation path, `cpe_install_path/tools/PE`.

Case Foundation: Installation Walk-through



Case Foundation: Installation Walk-through



Case Foundation: Installing Case Analyzer components

Users can select and install the Case Analyzer components that they want by running the IBM Case Foundation installer.

- Case Analyzer Components
 - Case Monitor Project
 - Cognos Business Intelligence project
 - Excel Reports
 - SSAS OLAP Connector

Note: The Excel Reports and SSAS OLAP Connector options appear only on Microsoft Windows platforms.

The Case Analyzer installation and upgrade guide has been reorganized to make the following the process easier. The reorganized guide provides installation scenarios to help you choose the steps that are needed. You can use the appropriate scenario as a guide for completing the installation and integration of Case Analyzer and the case analytics tools.

Case Foundation: Installing Case Analyzer components

- Case Monitor Project:
Integrates with IBM Cognos® Real-time Monitoring to monitor the current state of case and workflow processes in near real-time
- Cognos Business Intelligence project:
Generates Cognos Business Intelligence reports for statistical information from Content Platform Engine or Process Simulator
- Excel Reports:
Generates Excel reports for statistical information from Content Platform Engine or Process Simulator
- SSAS OLAP Connector:
Provides access to Microsoft SQL Server Analysis Services (SSAS) to perform OLAP operations on Cognos Business Intelligence reporting

Contacts

- Product Marketing Manager: Robert Finn
- Product Manager: Stephen Hussey
- Subject Matter Experts (SME)/Area of Expertise:
 - Yalamanda Vanama (yalamanda@in.ibm.com)
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Support: Don Lind (L3)

Product Help/Documentation/Resources

IBM Case Foundation Components installation

http://www.ibm.com/support/knowledgecenter/SSNW2F_5.2.1/com.ibm.p8.installingpa.doc/bpmssc0