Abhishek Dhule

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Overview

- A result oriented professional with 4.4 years of experience in Capgemini India Pvt. Ltd. As an consultant
- Working experience in .NET development in console, windows and web application design, development and maintenance in QSR industry
- Person with sound analytical, interpersonal and managerial skills
- Strong understanding of Software Development Life-Cycle and Agile methodologies
- Exceptional ability to multitask and work well under stress
- Positive, reliable and flexible team player

Skills

- **Technology:** .NET, ASP.NET, MVC, Web API, Web Service, WinForms, Windows Service
- **Languages:** c#, JavaScript, JQuery, LINQ, XML, Shell Scripting
- **Database:** MS SQL Server
- **Tools/Others:** Visual Studio, WIX installer, Azure DevOps, GIT, TFS

Work Experience

Company : Capgemini India Pvt. Ltd. (Nov-2016 to present)
Designation : Consultant

Client : McDonalds
Project : Advanced Restaurant Support (Mar-2018 to present)
Role : Software Developer
Platform : .NET
Description :

- An agile team works closely with different support teams and US based client to develop efficient, easy-to-use and quick solutions which can help restaurants to continue their business as usual.
- To streamline such support activities different kinds of tools, portals, utilities, bug fixes or patches need to be implemented which can be used by the support teams or sometimes by the client.

Responsibility :
- Collaborating with stakeholders as a part of implementation of the solutions that helped to develop clear, unambiguous technical requirements and establish consistent feedback loop
- Handling variety of development tasks including console, web and windows application development, data transfers, database design and reporting
- Performing code review, code debugging, manual testing on developed solutions
- Testing solution in staging and production environment

Client : McDonalds
Project : McDonalds Technical Support (Nov/2016 - Feb/2018)
Role : Analyst
Platform : .NET
Description :
- Over 14k restaurants are running in US market
- Whenever some application brakes of not working as expecting inside restaurant
- Our support team needs to investigate and fix this problem

Responsibility :
- Monitoring service cafe queue for the incidents
- Performing investigation to understand the issue in detail
- Perform root cause analysis to find the exact problem
- Based on investigation apply patches or run scripts to fix the problem
- If bug has been identified try to fix it in the build

Qualification	**MGM's Jawaharlal Nehru Engineering College, Aurangabad**
	BE (IT) - 2016
	Puranmal Lahoti Govt. Polytechnic, Latur
	Diploma (IT) – 2013

Achievements	
Certifications	● Automation Engineer Practitioner Certificate by Capgemini (2020)
	● UiPath Certified Advanced RPA Developer (2020)
	● Certificate of appreciation – FireFighter (2020)
	● Certified Scrum Master (CSM) by Scrum Alliance (2019)
	● Unsung Hero Award (2019)
	● Winner of Innovation Program (2018)
	● Certificate of appreciation – STAR (2017)

- Certificate of appreciation – Customer Delight (2017)