MANA SUGIYOSHI

Bilingual Front-end Engineer with 8+ years
of experience and a passion for UI/UX

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EXPERIENCE

June 2017 - present

UI/UX Engineer @ Rakuten
Tokyo, Japan

- Build and maintain high-performance UIs and reusable components for a universal design system with React/Vue
- Communicate with and support stakeholders by addressing inquiries, facilitating demo meetings, and fostering a community around our product
- Created and instruct an internal web accessibility training that achieved an NPS (Net Promoter Score) of +91 points and a knowledge increase KPI of almost 2x
- Participate as speaker, promoter, and speaker mentor for the Rakuten Frontend Conference making it a success with more than 300 attendees
- Collaborate with stakeholders from 4+ different internal design systems to improve and standardize UI/UX design & development approaches and workflows across the company
- Actively participate in team discussions and provide frontend support via code reviews
- Continuously skill-up by participating in trainings and workshops, and staying up-to-date with industry trends
- Communicate effectively in both Japanese and English daily in a professional environment

Additional posts: Event Facilitator, LGBT+ Network leader

Other Activities: Front-end Trainings Team, Design System Guild, Outdoor Club

Jan 2016 - May 2017

Frontend Developer @ Getfused
Massachusetts, USA

- Collaborated with UX and Design to build beautiful and usable websites for a variety of high-profile clients
- Wrote readable, adaptable code that performs cross-browser and meets WCAG standards
- Established and documented new ways to automate and optimize the front-end process, which resulted in a reduction of dev-hours by 2 weeks
- Participated in all stages of the process as a front-end expert; from the setting of business requirements, scope, and schedule – to wireframing, design, development – and finally QA, release, hand-off, and maintenance

Aug 2015 - Dec 2015

Web Developer/Data Journalist @ Capital News Service
Maryland, USA

- Built award-winning interactive and data driven web applications
- Gathered and analyzed data to find and tell stories in new ways
- Designed logo still in use today

EDUCATION

- **Dec 2015** — **M.J., Multi-Platform Journalism, Computational and Data Focus**
  University of Maryland, College Park

  Honors: Dean's Fellowship, J-School Hackathon Scholarship
  Activities: Language House Immersion Program (Japanese mentor)

- **Dec 2011** — **B.A., Japanese**
  University of Maryland, College Park

  Honors: Japanese National Honor Society
  Activities: Japanese American Student Association (founder & president),
  Language House Immersion Program (Japanese mentor)

- **April 2011 - July 2011** — **Japanese Language Program, Advanced Level N1**
  Mejiro University

  Activities: Illustration Club

SKILLS

Tech

HTML   CSS/Sass/PostCSS   WCAG   JavaScript
Typescript   Vue   React   vanilla-extract
GraphQL   Storybook   Webpack   Git   Yarn
NPM   Node.js   Jest   Cypress   Jenkins
Docker   i18n   SQL

Design

Figma   Illustrator   Photoshop
Premiere   Procreate

Other

Public Speaking   Training
DEIB   Scrum/Agile

AWARDS

Rakuten Award - Grand Prize, Solidarity: Succeed as a Team
Rakuten Group, Inc., 2022

1st place, Lightning Talk Battle
Rakuten Leisure Product Department, 2021

MIP Award
Rakuten Leisure Product Department, 2020

Rakuten Keiba Award
Rakuten Keiba, 2018

WebAward for Outstanding Achievement in Web Development
Web Marketing Association, 2017