



Preliminary US Duty Drawback Questionnaire

This questionnaire relates to the repayment of customs duties paid in the US.

To provide you with the most accurate and tailored pricing for US duty repayments, we kindly request a few brief questions regarding your supply chain, sales, imports, and returns. Your responses will help us offer the best possible quote for your business.

Please return this questionnaire completed to contact@tradedutyrefund.com

Your name:

Your company:

Supply Chain Overview

In which countries do you hold inventory?	
Are you the importer of record for goods into the US? yes/no	
If yes, do you have employees in the US? yes/no	
If no, approximately how many importers of record do you work with? 1-10 / 11-25 / 26+	
Are you the exporter of record for goods leaving the US? yes/no	
If no, approximately how many exporters of record do you work with? 1-10 / 11-25 / 26+	

Company Set Up

Do you have an ACE account? yes/no	
How do you keep track of your exports? <i>Add answer below column headers</i>	All destinations <i>BOL, AWB or Other (explain)</i>
	Canada <i>B3, Others (explain)</i>
	Mexico <i>Pedimento, Others (explain)</i>

Import and Export Data

Do you import goods directly into your own U.S. warehouse? Yes/No		
What percentage of your goods are imported via express carriers? <i>Percentage</i>		
Provide the total annual number of imports into the U.S and exports from the U.S. <i>Add Number below column headers</i>	Import	Export
What are your total duties paid over the past 3 or 5 years?	3 years	5 years
What percentage of those imported goods are subsequently exported? <i>Percentage</i>		

Previous Drawback Experience

Have you ever applied for drawback privileges with U.S. Customs? Yes/No	
If yes, what was the outcome? <i>Approved, rejected or withdrawn</i>	

Specific to Retail Drawback

Do you sell goods to an end user/retailer that are later returned to you? Yes/No	
If yes, are the returned goods co-mingled back into inventory and subsequently sold? Yes/No	
If yes, will the returned merchandise be claimed for drawback? Yes/No	
If no, how is the returned merchandise kept separate in inventory from unused merchandise? <i>Please explain.</i>	
Is an outbound examination performed prior to export? <i>Describe how records will show non-use:</i>	
What inventory software/ERP do you use?	