



Preliminary EU Duty Repayment Questionnaire

This questionnaire relates to the repayment of customs duties paid in the EU.

To provide you with the most accurate and tailored pricing for EU duty repayments, we kindly request a few brief questions regarding your supply chain, sales, imports, and returns. Your responses will help us offer the best possible quote for your business.

Please return this questionnaire completed to contact@tradedutyrefund.com

Your name:

Your company:

Supply Chain Structure

List countries (EU or non EU) where you hold inventory *Country name*

Is your company currently registered as a legal entity within the EU?

What is the country of origin of the goods? If multiple, indicate top 5

Sales transactions

How many items do you sell per order?

What is the share of orders above 150€ or equivalent? *Percentage*

What is the average value for orders below and above 150 €?

Are the imported goods sold B2C?	
What incoterm do you use?	

Import to the EU

Where are shipments cleared for import? <i>Country name</i>	
Do you pay the import duties to EU Customs yourself, or does your broker handle them?	
How many items are imported into the EU per year? <i>Number of units (NOT ORDER)</i>	
How much import charges did you pay during the past 12 months? <i>Euros</i>	
What percentage of your goods are shipped via express carrier?	

Returns from the EU

What percentage of imported goods are subsequently exported unused within 3 months?	
What is the percentage of orders returned because they could not be delivered? <i>Percent of imported orders</i>	
List countries where returned goods are consolidated for export or choose 'no consolidation' if applicable.	