| Interview Section | Guidelines |
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| INTRODUCTION | Greet Interviewee Establish Purpose of Interview a. clearly stating the point of the exercise is NOT to determine if participants could accurately interpret a visualization b. tell participants that instead, we are just interested in getting an idea of people's feelings, thoughts, and impressions about a visualization. Establish Tone of Interview a. establish rapport and use of a casual conversational interaction structure (rather than strict question/response pattern) Informed Consent a. ask participants if they have any questions about the previously emailed consent forms, and answer those questions. Then ask if participants consent to participating in this research study and being recorded for the duration of the interview. |
| ELICITATION | Start screen sharing Evoke an imaginary context in which participants can imagine encountering the visualization. (e.g. "Imagine you are scrolling through Tumblr, you scroll past some cat pictures, an essay about housing inequity, a gifset of those vampires that Tumblr is currently obsessed with, some fandom drama you have no familiarity with, and then you come across this" Show interviewee (1) visualization Pose exploratory, open-ended questions such as: a. What are your first impressions of this visualization? b. What are your thoughts about this chart? c. Merely trail off after saying "then you come across this" and let the participant fill in the silence. Pose follow-up questions in direct response to the specific reactions of the interviewee (i.e. based on what they said about the graph). a. Frame some follow-up questions to circle around topics of interest for this study (i.e. inferences about a visualization's provenance, how the participant socially positions themselves in relation to that provenance, implications for reception.) b. Asking questions with multiple, repetitive, but not exactly the same, phrasings gives participants the opportunity to respond to what is most salient to them and limits overdirecting the conversation. c. Examples: |

WRAP UP

- 1. Ask interviewee if they have any questions for the researcher before concluding the session.
- 2. Thank interviewee for their time.
- 3. Clarify how they should expect to receive compensation and in what time frame (i.e. VISA or Amazon gift card code within two weeks)