



MADELAINE M. ALCARADO

OBJECTIVES

BSIT student and an aspiring IT professional seeking for an internship to work and obtain real-world experience in a dynamic work environment. I'm willing to contribute to practical projects to enhance my career in this industry through applying analytical and problem-solving abilities as well as my technical support competence.

CONTACT

☎ +63 927-664-6062

✉ madelainealcarado91@gmail.com

f Madelaine Alcarado

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AWARDS

- **Consistent Dean's Lister**
(2021 - present)
- **National Certificate II
Computer Systems Servicing**
(2024)

CONTACT REFERENCE

Ruby B. Hermano

Professor in Information Technology
University of Rizal System - Cainta
Campus

Contact No. 0969 582 8233

EDUCATION

University of Rizal System - Cainta

Bachelor of Science in Information and Technology

2021- present

Antipolo City Senior High School

Accountancy, Business and Management

2019 - 2021

Antipolo National High School

Sta Cruz, Antipolo City, Rizal

2015 - 2019

TRAINING ATTENDED

Computer Systems Servicing NCII (TESDA)

College of San Benildo-Rizal Foundation Inc.

2024

SKILLS

- Basic knowledge in using Microsoft Office Applications
- Ability to utilize remote support tools to help users
- Network Configuration and Management
- Skilled in empathetic listening and solution-oriented problem-solving
- Ability to work effectively as part of a team
- Efficient task management under pressure