

Madeleine Elyea

Experienced team leader, seasoned technical trainer and customer service professional. Skilled in developing web applications in an agile environment and using version control in a team setting.

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EDUCATION

Portland State University, Portland, OR — *Bachelor of Science in Computer Science*

FALL 2016 - MARCH 2020

Senior Capstone Project — *Team Lead*

Project Scope: Our team of seven designed, implemented and delivered visualizer software for a sponsor in the Portland community.

- Interviewed and was selected to be Team Lead for this six-month project. Coached team members on coding techniques and maintained point of contact with our sponsor.
- Managed the deliverables timeline and delegated tasks to six team members using Asana project management software.

EXPERIENCE

Portland State University, Portland, OR — *Technical Course Support Specialist for Operating Systems Course*

SEPTEMBER 2020 - DECEMBER 2020

- Coached students in debugging and adding features to an existing operating system.
- Graded xv6 codebase (C language) and reports for over 60 students.

Next Adventure, Portland, OR — *Point of Sale Training Coordinator*

SEPTEMBER 2017 - PRESENT

- Promoted to Training Coordinator role. Developed and implemented many new company-wide training protocols for use of the POS system.
- Trained over 200 new staff members on POS system, cashiering, sales training and company culture.
- Trained Buyers, Location Managers, and leadership team on advanced POS methods and project management software.
- Scheduled and conducted over 50 phone and in-person interviews.

Sales Associate

AUGUST 2015 - SEPTEMBER 2017

- Provided exceptional customer service in the front counter, camping, and apparel departments.

SKILLS

C, C++, Java, Python,
Assembly, Linux, SQL,
JavaScript, HTML, CSS, JSON

Visual Studio, Git, Jira, Asana,
Draw.io

Experienced presenter in
educational and professional
environments.

NOTABLE COURSES

Full-Stack Web Development

Computer Hardware

Computer Vision

Artificial Intelligence

Computer Systems
Programming

Blockchain Development and
Security

ADDITIONAL INFORMATION

My portfolio of work is found at madelyea.github.io. My hobbies include backpacking, skiing, and creating interactive art through programming.