

Collin Pendleton

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SUMMARY

Network Engineer with 7+ years experience in network design, systems administration and technical support with a wide array of skills in network management, hardware and software troubleshooting and network security upkeep.

EXPERIENCE

3RT Networks

647 22nd St N, La Crosse, WI 54601

From July 2021 to present

A drive to expand into automating the many topics I learned at Adoni:

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Work Duties Included:

Adoni Networks Inc.

647 22nd St N, La Crosse, WI 54601

From August 2018 to present

Further Expanded Networking Knowledge and garnered an understanding of server builds:

- Windows Server 2008, 2012, 2016, 2019
- Server Virtualization Experience Including Hyper-V and VMware
- Office 365 (Azure), Google Apps Admin, Onsite Exchange Hosting - Including Migration of One Hosting Platform to Another
- Meraki Security Appliances, Access Points, Switches and Security Cameras
- Extensive LAN and WAN Experience
- Extensive Understanding of Network Procedure Including VLANs, VPNs, DHCP and DNS, Forwarding, Traffic Shaping and Analytics, and Wireless
- Network Security Including an Understanding of HIPAA and PCI compliance

Work Duties Included:

- Maintaining and Administering Computer Networks
- Performing Disaster Recovery and Maintained Data Backups
- Conferring with End Users to Solve Existing Issues
- Replacing Faulty Hardware on Servers, Networks and End Point Machines
- Troubleshooting, Diagnosing and Resolving Problems With Hardware, Software, and Other Network and System Problems
- Maintaining Websites and Kept Certificates Up to Date
- Acting as Lead Engineer and Teaching Co-Workers How to Perform Numerous IT and Network Related Tasks
- Managing On-Going Projects While Handling Day-To-Day Issues

Orange Computer Solutions

219 7th St S, La Crosse, WI 54601

From June 2015 to August 2018.

Learned countless skills for the IT industry. These skills include:

- PXE Boot Fundamentals
- Hardware Identification
- Understanding of Linux and The Terminal
- Understanding of Windows and The Command Shell
- General Understanding of the Windows Registry
- Full Understanding of Mac OS X
- Soldering
- Understanding of Electrical Components Including Circuitry
- Management

Work duties included:

- Repairing Customer Computers
- Screen Repair
- Motherboard Replacement
- OS Reinstall and Hard Drive Replacement

- Other Component Replacement
- Resolving Networking Errors
- Customer Service
- Answering Phone Calls
- Managing Coworkers

Large Project:

Rebuilding of the Orange Computer Website

San Graal Guitars

Coulee Region Business Center, 1100 Kane St, La Crosse, WI 54603

From March 2017 - July 2017

Work duties include soldering, woodworking, electronics design, building guitars, and prepping guitars to be sold.

EDUCATION

Western Technical College

400 7th St N, La Crosse, WI 54601

IT - Computer Support Specialist - Graduated Winter of 2017

IT - Web and Design - Additional Studies

Studied Information Technology at Western. Classes included IT hardware for an understanding of electronics, Cisco Networking for an understanding of Internal and Web Networking, IT Orientation, for an understanding of professionalism in the workplace. Others included Economics, Business Math, Speech, Written Communications, and Database Design.

Westby Area High School

206 West Ave S, Westby, WI 54667

General Education

Accomplishments and Other Skills

- Built and designed personal website
- Developed disaster recovery plans for numerous clients
- Built server infrastructure and full networks from the ground up on multiple occasions
- Operated, built and maintained personal servers with FTP, Samba access
- Created and utilized custom company-wide windows images to speed up computer deployment processes
- Configured and deployed switch stacks for large companies
- Maintained and documented various commonly performed tasks to speed up processes