

Madison Federin-Easley

Irvine, CA

Portfolio: <https://madfedeads.github.io/>

Skills

- 4 years of experience and programming proficiency with HTML, CSS/SCSS, JavaScript, JSON; 3 years of experience with JS frameworks Angular and Vue/Nuxt, proficiency with WordPress, jQuery; currently expanding my knowledge of SQL and PHP/Laravel.
- Strong experience with G Suite and Microsoft Office, including Word, Excel, PowerPoint, and Outlook, as well as CRMs like HubSpot.
- Excellent troubleshooting skills with experience in technical support of websites and web-based devices, interpretation of technical reports, conflict resolution, and more.

Education

Front End Web Development Certificate

University of California San Diego Extension Program

June 2020 – March 2021

4.0 overall GPA

Bachelor of Science

University of California San Diego

Major in Cognitive Science, specializing in Neuroscience, Minor in General Biology

Fall 2011 - Winter 2015

Graduated Summa Cum Laude, 3.94 overall GPA

Front End Developer Work Experience

- **Software Engineer II** Client Giant, July 2021 – present
 - Consistently maintained and built new pages for 4 websites – marketing site built with Nuxt 2/headless WordPress CMS, client-facing app and internal admin built with Angular, and customer questionnaires and QR engagements site built with Vue 3.
 - Contributed to the planning and implementation of new SASS features including building an entire internal and client-facing system for sending out surveys and collecting ratings/net promoter scores.
 - Worked alongside backend developers to balance an adaptive API with an ever-expanding database.

Additional Work Experience

- **Technical Report Writer II** VERT Environmental, June 2018 – June 2020
 - Analyzed and compiled data from field technicians into finalized reports for Asbestos and lead testing to comply with federal and state regulations.
 - Analyzed and compiled lab results into finalized reports for mold and bacteria testing to comply with industry standards.
 - Maintained communication with clients and field technicians to assist with the interpretation of results and recommendations for remediation.
 - Created and delivered invoices to clients and insurance companies after collecting required billing information from third party companies.
 - Maintained multiple spreadsheets and scorecards for the 15-30 projects received each day.
 - Created standard operating procedures (SOP's) for the technical report writing department.

- **Licensing/Royalty Reporting Coordinator, Accounts Receivable, Order Entry** Mascot Factory, April 2017 – June 2018
 - Maintained active spreadsheet of the company's licenses with colleges and sports teams and completed applications for new client licenses.
 - Compiled and submitted monthly reports of royalties owed to colleges and sports teams.
 - Performed day-to-day financial transactions and reconciled accounts receivable ledger.
 - Confirmed and accurately entered purchase orders and generated invoices for major clients.
- **Senior Customer Happiness Specialist** CleverPet, March 2016 – January 2017
 - Provided technical support and troubleshooting of web-connected device and app to customers.
 - Established and documented company-wide troubleshooting procedures used to create support pages for use of the product.
 - Participated in weekly sprints and scrum meetings with team members focusing on technical issues.
 - Presented qualitative data and visual media at weekly meetings from correspondence with beta testers.
 - Submitted shipping information for domestic and international orders while maintaining records of pre-ordered products and scheduling their shipment dates.
- **Staffing Coordinator** Advantage On Call, LLC, July 2015 – March 2016
 - Created and managed schedules and coordinated timecards for a staff of over 30 Certified Nursing Assistants around the country.
 - Cataloged and submitted the medical documents, certifications, and security documents for employees working at a government facility.
 - Communicated with medical facilities on the compliance, availability, and accountability of our staff.
- **Research Assistant** UCSD Language and Cognition Lab, 2013-2015

Laboratory focus: Human speech modulation in the presence of multifaceted distraction

 - Conducted trials utilizing an immersive driving simulator and supervised lab subjects in psycholinguistic experiments.
 - Contributed to the design of a new cognitive science experiment.
 - Recorded trial participants with Audacity and transcribed entire dialogue.
 - Researched technical articles and analyzed project design with the laboratory staff.