

Terms and Conditions

At your request, you have chosen to communicate personally identifiable information aiming to get a response to your inquire concerning the EOSC Observatory and its stakeholders, including the members and the coordinators of EOSC Steering Board.

For this reason, we shall inform you that the processing of your personal data takes place in compliance with the applicable data protection law (Regulation (EU) 2016/679 – hereinafter referred to as “GDPR”).

OpenAIRE AMKE ([Artemidos 6 1512 Maroussi, Greece](#)) and Technopolis Group Belgium ([Avenue de Tervuren 188a 1150 Brussels, Belgium](#)) are the Data Controllers and those who firstly receive your communication.

With your consent, the Data Controllers process the aforementioned personal data which you provide by filling the contact us form in order to handle your requests for information submitted through the Form. Without your data or the consent we cannot proceed any further.

Data shall be stored for as long as strictly necessary for the attainment of the purposes for which they were collected. The Data are processed electronically and are accessible by the Controller’s staff authorised to process personal Data.

Based on your request, personal Data are also shared with (designated representatives of) the members of the EOSC Steering Board ([type of request: country data](#)) and Coordinators of Steering Board ([type of request: survey improvement](#)). The Data Controllers will in this case transfer your name and surname as well as your message/request and enter into a Data Controller to Controller relationship with the recipient. Due diligence will be performed to ensure that the recipients have adequate Personal Data policies in place before transferring the Personal Data. A log will be kept and will be made accessible if required by law or contract upon request. The Data can furthermore be communicated to the other legitimate recipients identified from time to time by the applicable laws.

Your Rights

As far as the protection of your Personal Data is concerned, you have the following rights:

- The right of access to your Personal Data
- The right of correction of your Personal Data
- The right of remission of your Personal Data
- The right to limit processing of your Personal Data
- The right of portability of your Personal Data
- The right to object to the processing of your Personal Data.

To exercise your rights, you may contact the Data Protection Officers of OpenAIRE or Technopolis Group Belgium by sending e-mail to dpo@openaire.eu or info.be@technopolis-group.com.

Right of Termination

If a user believes that the protection of their Personal Data is at risk or that the Data Controllers have not adequately responded, then the user may contact relevant Personal Data Protection Authorities:

Hellenic Data Protection Authority Kifissias 1-3 PC 115 23, Athens, Greece Telephone: +302106475600 E-mail: info@dpd.gr Website: [<https://www.dpa.gr/en>]

Gegevensbeschermingsautoriteit Drukpersstraat 35, 1000 Brussel, Belgium Telephone: +3222744800 Email: info@gegevensbeschermingsautoriteit.be Website: [<https://www.gegevensbeschermingsautoriteit.be>]