

UrbanThread – Frequently Asked Questions (FAQ)

1. What is UrbanThread?

UrbanThread is a modern lifestyle clothing brand offering casual, streetwear, and premium everyday fashion for men and women.

2. Where are your products manufactured?

Our products are ethically manufactured in certified factories across India and Southeast Asia.

3. What sizes do you offer?

We offer sizes ranging from XS to XXL. A detailed size guide is available on each product page.

4. Do you offer international shipping?

Currently, we ship across India. International shipping will be available soon.

5. What is your return policy?

We accept returns within 7 days of delivery, provided the item is unused and in original packaging.

6. How can I track my order?

Once your order is shipped, you will receive a tracking link via email and SMS.

7. Are your fabrics sustainable?

We are gradually introducing eco-friendly and organic fabric collections to promote sustainable fashion.

8. How can I contact customer support?

You can reach our support team via email at support@urbanthread.com or through our website contact form.