

ChurnShield Pro - Intelligence Report

1. Executive Analysis

Customer Identifier: TEST-DEBUG

Assessment Date: 2026-01-08 10:18:36

Predicted Churn Risk: High (85.0%)

2. Key Risk Drivers (Neural Weights)

- tenure: Increased Risk (+0.5000)
- MonthlyCharges: Decreased Risk (-0.2000)



3. Customer Telemetry

4. Strategic Recommendations

PRIORITY: Immediate intervention required.

- Schedule executive review call.
- Offer 12+ month contract incentive.
- Review technical support tickets for unresolved issues.