MADHU ANANDAM
+91 9704003127
+91 9491969554
madhu.anandam@gmail.com

OBJECTIVE

Searching for the opportunity to bring my experience with programming, technology engineering to a job position which incorporating critical thinking, problem solving, and leadership.

PROFILE SUMMARY

- Results-driven individual with 7+ Years of experience in DevOps/Build and Release as Team Lead at NTT Data Services.
- Experience in setting up project baselines, branching strategies, merging.
- Proficient in planning, implementing, and adapting to Release Process.
- Experience in Build, Package and Deploy to all the test and production environments.
- Experience in Installation and Setting up Jenkins, Maven
- Experience on Setting up Build and Release Pipeline using Jenkins.
- Experience in writing Dockerfiles and Creating and Managing the docker containers, Images and Pushing them to Docker Hub.
- Experience in writing Ansible Playbooks for Deployment Automation of Web Applications and Infrastructure automation.
- Experience in administration, maintenance of source control management systems, such as CVS, Sub Version (SVN), GIT and knowledge on GitHub and BitBucket.
- Strong knowledge on python and automation of tasks by preparing python scripts.
- Managing artifacts repositories using Nexus Repository Manager, Jfrog.
- Creating and resolving tickets using Jira and Service-Now ticketing tool.
- Knowledge on Azure and AWS

Work Profile

- Working as a Team Lead in NTT Data Services from May 2014 to till now

Technical Skill Set

SCM Tools	CVS, SVN, GIT, GITHUB
Scripting skills	Python
Configuration Mgmt Tools	Ansible
Containerization	Docker
Integration and Deployment Tools	Hudson, Jenkins, Teamcity

Cloud Technologies	Fundamentals of Azure
Operating Systems	Windows, Linux (RHEL and Ubuntu)
Databases	Oracle SQL
API Tools	Mulesoft Anypoint Platform, Postman, XML
Other Tools	Pycharm, Eclipse, SQL Developer, Oracle EBS, Atlassian, JBoss, Tomcat, Barclay's Smart pay Skin configurations, Jfrog, Nexus, Adobe AEM Author, Publisher and Console
Ticketing Tools	Service Now
Bug Tracking Tools	HP QC, ALM, Zypher, JIRA

Functional Skill Set

- Ability to handle a team and co-ordinate smooth delivery of the project.

- Strong client facing skills.

- Problem solving capability peered with strong communication skills.

- Self-Confident, Self-Motivated, Willingness to learn new things and Proactive.

Achievements

- Featured as the Star Performer in the NTT Data UK monthly newsletter which publishes across the whole UK and Northern Ireland.

- Received twice the Top Performer Incentive award in Half yearly townhall meetings in 2019 and 2020.

- Appreciated by the Client (ACCA) CEO for tremendous work for keeping the business run in China Market during the China-Hongkong dispute.

- Microsoft Azure Fundamentals Certified.

Project Experience

Company Name   : NTT Data Services.

Designation   : Team Lead

Role   : SPOC

Duration   **:** October 2020 – Present

Client   : Association of Chartered Certified Accountants (ACCA)

Project Description   : ACCA (The Association of Chartered Certified Accountants) is the global body for professional accountants. It aims to offer business-relevant, first-choice qualifications to people of application, ability and ambition around the world who seek a rewarding career in accountancy, finance, and management.

Job Description   :

- Responsible to write Dockerfiles for java web applications and deploying them to different nodes in multiple environments.

- Create Containers, images, volumes and provided support to various applications that runs on docker.

- Responsible for deployment automation using Ansible by writing Ansible playbooks.

- Responsible for Infrastructure automation suing Ansible and Managing the Multiple Instances for required installations.
- Responsible for the integration of Ansible with Jenkins and Auto deploy the applications on the deployment nodes.
- Responsible to Manage the Jenkins Environment for different Models that uses Jenkins Jobs and Jenkins Pipelines.
- Responsible for project release setup for Adobe AEM and deployments to Adobe AEM Stage and production environment using AEM Author, AEM Publisher and Dispatchers.
- Responsible in the setup of Mulesoft environments and deployment pipelines using Teamcity.
- Responsible to configure the Mulesoft API's using anypoint platform across all test and prod environments.
- Responsible to maintain the nexus repository and jfrog repository.
- Responsible to arrange the knowledge transfer sessions to the team over the Adobe AEM Mulesoft, and adobe campaign.
- Responsible to maintain the correct code in all the environments.
- Responsible for code deployment for Adobe campaign using Adobe campaign client console.
- Responsible to maintain the Jenkins server and upgrade and install the necessary plugins.
- Responsible to review the QA review and release notes and promote the code once it is passed.
- Responsible to manage the GIT, SVN and CVS code bases and provide branches for the necessary teams when required.

Company Name	: NTT Data Global Delivery Services.
Designation	: Senior Software Engineer
Role	: Onsite Lead
Duration	**:** November'18 – October'20 and September 2016 – October 2017
Client	: Association of Chartered Certified Accountants (ACCA)
Job Description	:

- Scheduling the releases based on the Projects requirements.
- Responsible to keep the project flow in same phase throughout the lifecycle of the project.
- Responsible to co-ordinate with the 3rd party support team over the patching works, secured certificate migrations and servers upgradation.
- Creating the change requests in Service now for the releases planned and presenting them to the client manager and getting the approvals for the releases.
- Responsible to take the handovers of the applications along with the production support team.
- Assigning the work to offshore team and coordinating with them over the production releases and Daily releases.
- Responsible to plan the environment refresh and prepare the yearly calendar for refresh.
- Present the environment refresh calendar with the ACCA business teams and agree the timelines and communicate the dates to the entire project stakeholders.
- Arranging the project support for all the releases.

- Monitoring the ticketing tool Service Now and assigning/raising necessary tickets for the support or issues with the help of service desk.
- Responsible to handle the environment issues and getting them fixed by debugging.
- Presenting the Weekly and Monthly status reports to the clients and delivery managers.
- Working with different teams to gather the release notes.
- Responsible to communicate to all the project teams and senior solution designers about any outages on the test environments.
- Getting the test signoffs from the business users and testers.
- Responsible to plan the outage releases and meeting the business teams and explaining about the project requirements and deadlines.
- Perform smoke/sanity tests for the applications deployed and troubleshoot the application for the issues that arise as part of the smoke test process.
- Reviewing the post-production check documents prepared by the team members.

Company Name	: NTT Data Global Delivery Services.
Designation	: Software Engineer
Role	: Offshore Lead
Duration	: Nov 2017- Oct 2018
Client	: Association of Chartered Certified Accountants (ACCA)
Job Description	:

- Responsible to coordinate the code deployment throughout all the environments (SYS, UAT, OAT, Production).
- Responsible to coordinate with Testing, Dev and MSD Support Teams to organize release changes.
- Involved in the complete life cycle of the project.
- Work on the environment refresh steps and handover to other teams as per the schedule.
- Responsible to handle the environment issues and work with team to resolve the issues.
- Responsible to raise service now tickets and coordinate with the DBA and MSD support team to get the incidents fixed.
- Responsible to plan the releases for the incident fixes with the MSD team and coordinate with the onsite lead and release managers to get the fixes deployed to production environments.
- Responsible to contact the business users after the incident fixes deployed to production and close the respective tasks.
- Responsible to coordinate with the 3rd party support teams during the releases and other patch works.
- Responsible to review release checklist, back-out plans and environment requirements.

Company Name	: NTT Data Global Delivery Services.
Designation	: Software Engineer
Role	: Team Member
Duration	: Jan 2015- August 2016
Client	: Association of Chartered Certified Accountants (ACCA)

Job Description :

- Responsible for code deployments of ADF applications using Hudson, PL/SQL using Oracle SQL developer.
- Deploy the components over Oracle e-Business suite and configure the systems as per the IP.
- Work on the environment refresh steps and handover to other teams as per the schedule.
- Responsible to handle the environment issues and work with team to resolve the issues.
- Responsible to review release checklist, back-out plans and environment requirements.

Company Name	: NTT Data Global Delivery Services.
Designation	: Software Engineer
Role	: Team Member
Duration	**:** May 2014- Dec 2014
Technologies	: Java J2EE, Springs, Hibernate, PL/SQL
Tools Used	: Eclipse, Jenkins, SQL Developer.
Client	: Association of Chartered Certified Accountants (ACCA)
Job Description	:

- Responsible to work on the tickets assigned by the lead.
- Co-ordinate with different teams to resolve the incidents raised by the business users.
- Plan for the releases if the incident requires a code change.
- Responsible to update the ticketing tool with the resolution and inform business users.

Educational Qualifications

- **B.TECH** from RAMACHANDRA COLLEGE OF ENGINEERING in the stream of ELECTRONICS AND COMMUNICATION ENGINEERING affiliated to JNTU Kakinada In 2013 with 70.75% aggregate.
- **CLASS XII** from SRI SAI CHAITANYA JUNIOR COLLEGE in 2009 with 92% aggregate.
- **CLASS X** from SREE SREE HIGH SCHOOL in 2007 with 73.66% aggregate.

Personal Profile

Father's Name	:	A. Panakala Rao
Nationality	:	Indian
Date of Birth	:	10-06-1992
Address	:	3-13, Ramanagar colony, Bavisettivari peta, Eluru, West Godavari District Andhra Pradesh.

Declaration

I hereby declare that the above-mentioned information is true to the best of my knowledge.

Place   :   Hyderabad   Signature

Date   :   (Madhu Anandam)