**SOWJANYA CHIKKA**

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| **Objective:** |

To pursue an intellectual and challenging career in the field of information technology and to keep adding value to the organization that I represent, serve and to myself while concurrently upgrading my skills and knowledge.

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| **Professional Summary:** |

* Havingaround **3.6** years of technical experience in development of web application using Microsoft Technologies like Asp.Net MVC, C#.Net, ASP.NET and Web Forms in ASP.NET using C# as the code behind language.
* Extensive Knowledge in design and development of User Interfaces using **MVC** and Visual Studio.
* Good Hands on experience using **ASP.NET MVC**.
* Having knowledge on **Restful Services using WebAPI.**
* Good experience in developing Stored Procedures to improve performance of the site and to decrease the number of server-side scripts to implement the business logic.
* Experience with **SQL Server 2012** Database development**.**
* Strong application development, debugging and problem-solving skills.
* Experience in Web Development Tools -**HTML, JavaScript, TFS and Azure DevOps.**
* Undergone training at Infosys Ltd. Mysore on Basics of Python, RDBMS, OOP Concepts, C#, ADO.NET SQL, MVC5.0.
* Successful in a team environment or working independently and driving juniors.
* Ability to learn & develop using new technologies.
* Excellent communication and inter-personal skills.

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| **Technical Expertise:** |

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| **Operating systems** | Windows Family, Windows Server 2008/2012 |
| **Web Technologies** | HTML, CSS, Bootstrap |
| **Languages** | C#, .NET |
| **Programming Technologies** | .NET Framework, ASP.NET MVC, AJAX, J-Query, JavaScript, WEB API, LINQ, Entity Framework |
| **RDBMS** | MS-SQL Server 2012/18, SSRS |
| **IDE** | Visual Studio 20ss12/13/17/19 |
| **Domain** | Health Care |

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| **Educational Qualification:** |

* **B.Sc. Computer Science**  from Padmasri Dr B V Raju Institute of Computer Education (AKNU), Bhimavaram scoring **86.5%** marks in the year **2017**.
* **Intermediate** from Sri Chaitanya Junior College, Bhimavaram. Recognized from Board of Intermediate Education scoring **94.9%** marks in the year **2014**.
* **Matriculation** from Vidya Jyothi Merit School, Saripalli. Recognized Board of Secondary Education scoring **9.3 GPA** in the year **2012**.

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| **Professional Experience** |

* Currently working as a **Technical Operations Associate** in **Infosys Limited** from **November 2017**.

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| **Achievements:** |

* Infosys Certified ‘Basics of Health Insurance’.

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| **Projects Profile:** |

**Project #1** PDL Drug Search

**Client**: : Conduent

**Role**: : Developer (Operations Executive)

**Tools** : Microsoft Visual Studio 2013, SQL Server 2012

**Technologies** : C#, JS, JQuery, HTML5, CSS3, ASP .Net MVC, Entity Framework, MS SQL Server and Rest API Services.

**Project Description:**

* An application which is accessible by general public for knowing information about various drugs.
* This search based application enables users to look for preferred drugs based on search filters defined by user.
* The user will be able to search drugs by NDC, Brand Name, Generic Name, PDL Class, Date (Drugs active as of date) and also the combination.

**Roles &Responsibilities:**

* Gathering business requirements from Client.
* Documenting technical and functional understanding of the application.
* Developing the business layer of application using MVC.
* Developing Data layer using Entity framework.
* Fixing UI issues based on the change request from client.
* Documentation of application information document to demonstrate understanding of the flow and business purpose.
* Work with onsite partners on alternate day basis for task clean-up and follow up on the code merges, fixes which have successfully bailed out the existing problems.
* Update the client with the weekly status reports through call or email.

**Project #2** Everest Data Analysis and Profiling tool

**Client**: : Everest

**Role**: : Developer (Technical Operations Associate)

**Tools** : Microsoft Visual Studio 2019, SQL Server 2018

**Technologies** : C#, ASP.NET, MS SQL Server

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| **Project Description:**   * This tool allows the user to on a read only basis to interrogate several databases in diferrent servers and compare the tables chosen output. * All data that is displayed is based on type of pull “Fetch “or “Compare“ and from the correct tables based on those data calls only. This output can be exported by the user to Excel. * To reduce the effort and increase efficiency and effectiveness to make the needed updates. * This tool can be used by development, QA, business community teams and provide an easy way for non-development users to pull data from a database, so it can be manipulated in Excel. * This tool resolves sync up issues between the environments i.e., it doesn’t take a lot of time and effort to repeatedly track and trace the differences between Production and the lower environments data we work in. |
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**Roles &Responsibilities:**

* Database Handling using SQL Server
* Fixing UI issues based on the change request from client.
* Documenting technical design and development of the tool.
* Simultaneously worked on supporting .net applications like PD (Policy Decisions), ESCAPE (Everest Submission Clearance Application & Exchange) and Guidewire – PC & UM (Policy Center & Underwriting Manager).
* Resolving incidents within the SLA using ServiceNow and attaching the work logs to JIRA.
* Worked on IT Projects which are application specific in SBM (Serena Business Manager).
* Involved into the group meetings with Client, Managers, team members for status updates, issue tracking.
* Provided knowledge transfer sessions on the different applications to new team members to ensure seamless operations.

**Project #3** Insurance - Membership Reports

**Client**: : Everest

**Role**: : Developer (Senior Operations Executive)

**Tools** : Microsoft Visual Studio 2019, SQL Server 2018

**Technologies** : SSRS, MS SQL Server

**Project Description:**

* A tool which will provide the end users able to create Active and Historical Reports which can be used by client for business purpose.
* The user will be able to generate a report using User ID, ApplicationName, TokenName, Begin Date and End Date. Also they can export the report in different formats.
* The report will display all the relevant data based on the combined picks of the user.

**Roles &Responsibilities:**

* Communicating with clients directly to understand requirements and resolving queries related to it.
* Perform Production deployment, Resolve Production incidents raised by client.
* Documenting technical and functional understanding of the tool.
* Analyze and optimize the tool flow in areas such as coding, implementation, and business objective in the real world.
* Maintaining the Weekly and monthly generated reports.

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| **Educational Qualification:** |

Date of Birth **:**  10th Feb 1997.

Languages Known **:** English, Telugu.

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| **Declaration:** |

I hereby declare that the above-mentioned information is true to the best of my knowledge.

**PLACE: Signature:**

HYDERABAD Ch Sowjanya