**Thirupathi Shegyam** Email: [shegyam.devops@gmail.com](mailto:shegyam.devops@gmail.com)

Certified GCP Architect & DevOps Engineer Mobile:+91-9989160434



To work with an esteemed organization as Google Cloud Architect and DevOps Engineer where i can utilize my knowledge and skills. Which can positively contribute towards organization’s growth along with my career development.



* A competent professional with 9+ years of total IT experience.
* Certified GCP Cloud Architect, worked on compute services, Storage buckets, cloud SQL, Kubernetes and Docker.
* Currently working as Production Support Engineer for QlikSense application on On-premises, worked on DevOps tools such as Jenkins, GITHUB and Ansible. Configured CICD pipeline setup.
* Also automated many of the business processes, saved crucial resources time and efforts.
* Have scripting knowledge in Batch Scripting and Shell Scripting.
* An effective communicator with exceptional relationship management skills, and ability to relate to people at any level of business.



* Cloud services and DevOps Tools: Google cloud compute, Storage, Jenkins, GITHUB, Ansible, G3 and JIRA.
* Programming skills: Unix Shell Scripting, Windows batch scripting and base QlikSense.
* Operating Systems: Unix/Linux, Windows (XP, 7, 10)
* SCM tools: MKS, RTC, Nexus and GitHub.
* Good command on: SDLC (Agile, Waterfall and Spiral) and Environment setups.
* Worked on: Configuration Management plans.
* Other Tools: Control-M, QRM, QlikView, Splunk, AppDynamics, Grafana and QlikSense.



* Certification on “**Google Cloud Certified Professional Cloud Architect**” in 2020.



* Completed Yellow belt level on “SQL DJANGO Secure Code warriors” Assessment.



* Pursued Master of Computer Applications from JNTUH, Hyderabad, Andhra Pradesh.
* Pursued Bachelor of Science from Kakatiya University, Andhra Pradesh.
* Pursued +2 (Intermediate) from Andhra Pradesh State Board.
* Pursued S.S.C from Andhra Pradesh State Board.



**Organization:** **HSBC Software Development (I) Private Limited**

**Duration: Feb’2015 to Feb’2022.**

**Role: DevOps Engineer/Environment and Deployment Engineer.**

**Project:**

**HSBC: IRRBB (Interest Rate Risk Banking Book).**

**Technologies:**

* Quantitative Risk Management (QRM), QlikView, Control-M, CICD, GDC, G3, GitHub, Jenkins, JIRA, CA-GSD, XMatters, Service Now and QlikSense.

**Responsibilities:**

* Incident management for the issues being raised by application users.
* Monthly and daily report generation related to IRRBB QRM and QlikSense PODs.
* Worked on QRM and QlikView for more than 4 years for environment support and troubleshooting the problems and Production support.
* Environment Setup for QRM, QlikView and QlikSense.
* 24/7 Production support.
* Involved in Disaster Recovery Exercise testing.
* Co-ordinate with several teams to resolve the issues and incidents being raised to our queue.
* Debugging of data quality issues encountered in end reports. Identifying the root cause and applying fix. Preparing training documents.
* Environment version upgrade for QRM and QlikView.
* End to end single resource environment support for QlikView for more than 2.5 years.
* Design and build environment for QlikSense project.
* Environment support like XMatters, CA-GSD, JIRA setup and support.
* Did setup CICD pipeline using GitHub, Jenkins and G3/Ansible.
* Worked on Moody’s tool for 6 months on version upgrades.
* Worked on GDC (Generic Data Capture) tool for a project (First time implementation in HSBC).
* Worked on QlikView version upgrade from 11.2 to 12.1 and end to end environment and production support.
* Presently working on QlikSense Project environment and Production 24/7 support.
* Mentoring new team members in the team on access and training them on QlikSense project.
* Creating and releasing the Control-M batches using Quality Gate and performing Control-M troubleshooting for Production issues.
* Using JIRA, Service now and Kanbans for tracking the issues.
* Worked on patching activities every week for QlikSense project and raising suppression alerts to avoid unwanted XMatters alerts.
* I have experience on ETL (QRM) and did troubleshoot on Production issues.
* I did environment setup for QlikSense and worked on QRM Old environment and QlikView demise activities end to end.
* Working with different teams, FCD, FinOps and Change delivery teams based on business requirements.
* Working on ITSA and COMET ID for every Production release.
* Preparation of QlikSense user guide for each developed application for end users for their reference.



**Organization:** **Marlabs Software Private Limited.**

**Duration: May’2013 to Feb’2015.**

**Role: Release support/Environment and Deployment Engineer.**

**Project:**

**Marlabs/HSBC: GLRS (Group Liquidity Reporting System).**

**Technologies:**

* AIX, Linux, Windows Servers, MKS, Quality Center and Control-M.

**Responsibilities:**

* Design and build automated process.
* Support core Dev team to update MKS Source with application code.
* Build and deploy code packages to core test environment.
* Migration of existing environments from AIX to Linux (nearly 10 environments).
* Monitoring over all environments and deployments happening in the team.
* Setting the environments for deployments to application team.
* Design the deployment strategies for Regional IT teams in Global Finance either UAT or Production.
* Deploying DataStage, SQL, Control-M, Unix scripts and other technologies to related environments as per the request from Dev team through MKS tool.
* Build regional GA (General Availability) packages for regions.
* Support deployment regional teams.
* Set up core test environments (relating to deployments).
* Help the regions with their deployments and setup their test and production environments.
* Setup Bi-Directional SCP connectivity between core Unix and Windows servers and help regions in getting this done with correct team.
* Raising Change Requests (GSDs) for Production deployments and getting this done by Production deployment team.
* Tracking the defects using HP Quality Center.
* Mentoring new team members.
* GLRS Documentation (Release Notes).

**Personal Strengths:**

* Very affable person.
* Adoptable to any type of environment.
* Positive attitude.

**Personal details:**

Father’s Name : Durgaiah Shegyam.

Marital Status : Married.

Nationality : Indian.

Language : Telugu, English, Hindi.

I declare that the above particular is true to the best of my knowledge in all the respect.

Place: Hyderabad.

Date: Thirupathi Shegyam.