## Chapter-5

Classmate Date Page

Consumer Rights

=\>	consumer: is a person who buys and use good or service. From the matter making a payment.	s a
⇒	Some common ways by which a consumer h	nay
	() underweight and under measurement	
	(c) High Prices	
	() Sub standard quality.	
	() Duplicate Cirticles	
	(e) Adultexation and impurity.	
	(c) Lack of Safety devices.	(A)
SOR A VIII BATTER TO A VIII A VII	() Artifical Scarcity.	
A - 1	(e) False and incompate information.	
	e) Unsatisfactory after-Sale Services.	
=	Rights of consumers:	
	(e) Right to Safety.	
	Spirit to be informed.	

Mohit Tanesa



	() shirted Responsibility soign or of the the single ()
	2901/1/292   6000
_	·) Right to Seek Redressel
_	Solvend Chartage
	(e) Right to Represent Act.
_	e) Right to represent met may tout a
<u> </u>	COPRA: This Act COPRA) 1986 Tries to ensure.
	HONGING CON BURCK RIGHT CHILD FOR SEED SEED
	e) Anjormation, safety redressed representation
,	translit consumer reducation and read bombon of
	Sangte a
	(1) under CODEA a Three Tier augsi-Audicial
	( ) under COPRA, a Three Tier quasi-judicial machinery at the district, state and Mational
	Level helps in solving consumer disputes.
	Level helps in solding consoline enoper
	12 and 2000 some with its dillexent arounisa-
	tion helps in exerting pressure on business
	Firm as well as the Giovernment to correct
	Their conduct which may be against the
	There conduct which may be added in
_	interest of the consumers at large.
1	N 101 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
-	Right to information Act, 2005.
- (	The dixertexant of Maxe Man to home
	() This act gives Rights to the citizen to have
10	information about the government department Their policies practices and procedures
1	
-	A condition Here.
_	Consumer Movements Why:
	( Dissatisfaction over time Practice = )
	Proper
P847	() Nordegal System to Protect exploitation:
744	Monit ranga



(•)	shifted Responsibility of ensuring quality of good and Services.
lla.	Dapparhagispack of Month (1)
(•)	Food Shortage.
	FOOD Showinge
(•)	Adulteration.
A CALCULA	TO OF SHIT ARPLEAGUED FOR SITE LANGED! CAST
(•1	Hording and Black Marketing.
	roading and place realized representations
	Formed consumer groups by overcrowding ration.
00000	Shops.
Drive (e)	CLASSICAL OF HORSE SON TOWN I LA DESCRIPTION DESCRIPTION
AYLVYDDA	Started as Social Force - to Protect and Promote
3-4	consumers consumer of datad lavel
02i0i=	TSTMOXK' A cextification mark for industrial
	the Bureau of Indian Standard:
- + Jet A	the Bureau of Indian Standard: 20 mil
	1944 + 201 no por thing to the contract the
	intexact of the consumers attacked
<u></u>	AGMARK: A certification marked employed on
	Agricultural Product in India by
	The directorate of Marketing and Anspection.
aunit 0	
inent	Hallmark: An official mark struck on items made
	a precious metals like gold silver
	platinum etc.
	Light Marchaer Marchaer Alle
\$	CE = Eire Products on mitomathospin ()
	CLOSE FOOD OCTS (O) AD HOD DESTINATION OF THE PARTY OF TH
F - 1 1 1 1 1	Mohit lanega
はリノナ	10.000 /DEGUE

Duties of consumer while & hopping are:
es a consumer must check For a certification of quality such as ISI mark, Agmark Or Hallmark (bronsumers must Ensure That There Receive a valid bill or cash memo.
to Force him/her to buy a particular brand,
(a) consumer should not buy goods Blindly: consumer should make full use of their xeason unils buying Things.