# DMDD\_Group 2 Restaurant Management System

https://github.com/madhura-adadande/DMDD Group2 Final Project

### **Group Member:**

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### **Mission Statement**

Our mission is to develop a highly efficient, scalable, and secure database tailored for a restaurant management system. This system aims to streamline daily operations, elevate customer satisfaction, and maximize resource efficiency by seamlessly managing reservations, orders, staff schedules, inventory, and customer feedback.

# **Mission Objectives**

- Design a database capable of efficiently handling reservations, order processing, menu management, staff scheduling, and inventory tracking to ensure seamless operations.
- Implement features that allow tracking customer reservations, orders, and feedback to deliver personalized dining experiences, improve service quality, and foster customer loyalty.
- Generate comprehensive reports on sales, staff performance, and customer preferences, empowering restaurant managers to make strategic and data-driven decisions.
- Uphold the highest standards of data security and integrity to protect sensitive information and maintain trust.

### **Proposed Entities and Attributes**

### Restaurant

Attributes: RestaurantID, Name, Location, ContactNumber, Manager, Capacity

### Menu

Attributes: MenuID, RestaurantID, Name, Description, Active Status

### Dish

Attributes: DishID, MenuID, Name, Price, Ingredients, PreparationTime, IsVegetarian, IsAvailable

### Customer

Attributes: CustomerID, FullName, Email, ContactNumber, Address, LoyaltyPoints

## Reservation

Attributes: ReservationID), CustomerID, RestaurantID, ReservationDate, TimeSlot

### Order

Attributes: OrderID, CustomerID, RestaurantID, ReservationID), OrderDate

# • OrderDetails (Associative Entity)

Attributes: OrderDetailID, OrderID, DishID, Quantity, Subtotal

# Staff

Attributes: StaffID , RestaurantID , FullName, Role.

# • Shifts (Associative Entity)

Attributes: ShiftID, StaffID, ShiftDate, StartTime, EndTime

# Supplier

Attributes: SupplierID, Name, ContactPerson, ContactNumber, SuppliesCategory, Address

# Inventory

### Feedback

Attributes: FeedbackID, CustomerID,, DishID, Rating, Comments, FeedbackDate