

Privacy Statement

Because we value you as a customer of the Donegal Insurance Group® (“Donegal, We, Our, Us”) and we take your personal privacy seriously, we have established the following Privacy Policy: **(PA)**

- We do not sell customer information.
- We do not provide customer information to persons or organizations outside of Donegal for their own marketing purposes.
- We require third parties providing services on our behalf to protect the confidentiality of customer information.
- We handle customer information in strict confidence.
- We afford prospective and former customers the same protections as existing customers.

What kind of personal information do we have and how do we obtain it? (PA)

We collect information necessary to administer our business, including:

- From you (applications, forms, interviews, agent dealings): Address, phone number, SSN, bank/credit card details, employment info.
- From transactions: Payment history, underwriting/claims documents.
- From third parties: Driving records, claim history.
- From consumer reporting agencies: Credit history.

Web System Usage

- **Usage Details:** Traffic data, logs, accessed resources.
- **Device Information:** IP address, OS, browser type, device identifier.
- **Stored Information:** Metadata from files on your device (e.g., photos, contacts).

How is this information used?

To determine eligibility, underwrite policies, process claims, ensure billing, service accounts, and offer relevant products.

With whom is this information shared? (PA)

We share information only as permitted by law, including with:

- Affiliated companies.
- Independent agents.
- Claims adjusters, medical professionals, attorneys.

- Regulatory agencies, law enforcement (if required).

How do we safeguard your information?

- Employee training on confidentiality.
- Physical, electronic, and organizational safeguards.
- Secure sessions (SSL encryption) for web communications.

How can you review or correct your information?

Send a written request to:

Donegal Insurance Group

P.O. Box 302, Marietta, PA 17547

Include your full name, address, and policy number. We will respond within 30 days.

Children

Our Web System is not intended for children under 13. We do not knowingly collect their information.

Changes to Our Privacy Policy

Updates will be posted on our website with a notice of changes.

[Privacy Statement](#) | [Terms of Use](#) | [Browser Compatibility](#) | [FAQs](#)

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