Browser Compatibility

Supported Browsers and Operating Systems for the Donegal Web Site (NJ)

The Donegal Insurance Group has tested this web site against a variety of operating system and browser technologies.

- **Certified** - fully tested and supported

- **Compatible** - should function properly but full testing is in progress

- **N/A** - not a testable combination

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Browser	Windows 7	Windows 8	Windows 10	macOS
Microsoft Edge	N/A	N/A	Compatible	N/A
Mozilla Firefox	Certified	Certified	Compatible	Certified
Google Chrome	Certified	Certified	Compatible	Certified
Apple Safari	N/A	N/A	N/A	Certified

Supported Mobile Platforms

We now offer an application for your mobile device. It has been released to the iTunes and Android markets and is supported on the following minimum operating system versions:

| **Apple iOS (iPhone, iPod)** | iOS version 6 and higher |
| **Google Android** | Android version 4 and higher |

If you have any questions or issues, please contact support. **(NJ)**

Updating Entrust SSL Root Certificate

The following instructions are provided as a guide. Your experience may differ slightly depending on the browser you are using.

Please click on the following link to retrieve the Entrust SSL Root Certificate:
https://entrust.com/root-certificates/entrust_ev_ca.cgr

IF YOU ARE PROMPTED TO DOWNLOAD A FILE:

1. When the "File Download" box appears, click the "Open" button. A Certificate Information window should display.

2. Click the "Install Certificate" button to start the Certificate Import Wizard.

3. Perform the following actions: Click **Next**, **Next**, **Finish**. You should receive a confirmation that the import was successful.

4. Click **OK** twice to complete the process. **(NJ)**

IF YOU OPEN A PAGE WITH A CERTIFICATE BLOCK:

1. Save the page from the browser (**File → Save As** or **Ctrl**+**S**) to a location on your computer.

2. Double-click the saved file to open it.

3. In the "Open File" box, choose **Open**.

4. Click the "Install Certificate" button to start the Certificate Import Wizard.

5. Perform the following actions: Click **Next**, **Next**, **Finish**. You should receive a confirmation that the import was successful.

6. Click **OK** twice to complete the process.