

## **Privacy Statement**

Because we value you as a customer of the Donegal Insurance Group® (“Donegal, We, Our, Us”) and we take your personal privacy seriously, we have established the following Privacy Policy: **(NJ)**

- We do not sell customer information.
- We do not provide customer information to persons or organizations outside of Donegal for their own marketing purposes.
- We require third parties providing services on our behalf to protect the confidentiality of customer information.
- We handle customer information in strict confidence.
- We afford prospective and former customers the same protections as existing customers.

### **What kind of personal information do we have and how do we obtain it? (NJ)**

We collect information necessary to administer our business, including:

- From you (applications, forms, interviews, agent dealings): Address, phone number, SSN, bank/credit card details, employment info.
- From transactions: Payment history, underwriting/claims documents.
- From third parties: Driving records, claim history.
- From consumer reporting agencies: Credit history.

### **Web System Usage**

- **Usage Details:** Traffic data, logs, accessed resources.
- **Device Information:** IP address, OS, browser type, device identifier.
- **Stored Information:** Metadata from files on your device (e.g., photos, contacts).

### **How is this information used?**

To determine eligibility, underwrite policies, process claims, ensure billing, service accounts, and offer relevant products.

### **With whom is this information shared? (NJ)**

We share information only as permitted by law, including with:

- Affiliated companies.
- Independent agents.
- Claims adjusters, medical professionals, attorneys.

- Regulatory agencies, law enforcement (if required).

**How do we safeguard your information?**

- Employee training on confidentiality.
- Physical, electronic, and organizational safeguards.
- Secure sessions (SSL encryption) for web communications.

**How can you review or correct your information?**

Send a written request to:

Donegal Insurance Group

P.O. Box 302, Marietta, PA 17547

Include your full name, address, and policy number. We will respond within 30 days.

**Children**

Our Web System is not intended for children under 13. We do not knowingly collect their information.

**Changes to Our Privacy Policy**

Updates will be posted on our website with a notice of changes.

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