Browser Compatibility

Supported Browsers and Operating Systems for the Donegal Web Site

The Donegal Insurance Group has tested this web site against a variety of operating system and browser technologies.

- **Certified -** fully tested and supported
- **Compatible -** should function properly but full testing is in progress
- **N/A -** not a testable combination

Revised: 11/01/2022

	Windows 7	Windows 8	Windows 10	macOS
Microsoft Edge	N/A	N/A	Compatible	N/A
Mozilla Firefox	Certified	Certified	Compatible	Certified
Google Chrome	Certified	Certified	Compatible	Certified
Apple Safari	N/A	N/A	N/A	Certified

Supported Mobile Platforms

We now offer an application for your mobile device. It has been released to the iTunes and Android markets and is supported on the following minimum operating system versions:

Apple iOS (iPhone, iPod)	iOS version 6 and higher
Google Android	Android version 4 and higher

If you have any questions or issues, please **contact support**.

Updating Entrust SSL Root Certificate

The following instructions are provided as a guide. Your experience may differ slightly depending on the browser you are using.

Please click on the following link to retrieve the Entrust SSL Root Certificate:

https://entrust.com/root-certificates/entrust_ev_ca.cer

IF YOU ARE PROMPTED TO DOWNLOAD A FILE:

1. When the "File Download" box appears click the "Open" button...a Certificate Information window should display
2. Click the "Install Certificate" button which will start the Certificate Import Wizard
3. Perform the following actions: click Next, Next, Finish; you should receive a box that indicates "The import was successful."
4. Click "OK", the "OK" again and you are done; the Entrust SSL Root certificate has been installed on your machine

IF YOU OPEN A PAGE WITH SOMETHING LIKE THE FOLLOWING:

```
-----BEGIN CERTIFICATE-----
MIIEKjCCAxKgAwIBAgIEOGPe+DANBgkqhkiG9w0BAQUFADCBtDEUMBIGA1UEChMLRW50cnVzdC5u
ZXQxQDA+BgNVBAsUN3d3dy5lbnRydXN0Lm5ldC9DUFNfMjA0OCBpbmNvcnAuIGJ5IHJlZi4gKGxp
bWl0cyBsaWFiLikxJTAjBgNVBAsTHChjKSAxOTk5IEVudHJ1c3QubmV0IExpbWl0ZWQxMzAxBgNV
BAMTKkVudHJ1c3QubmV0IENlcnRpZmljYXRpb24gQXV0aG9yaXR5ICgyMDQ4KTAeFw05OTEyMjQx
```

1. Save the page from the browser (File -> Save As or Ctrl+S) to a location on your computer
2. Go to the file you just saved and double-click to open it
3. In the "Open File" box choose "Open"
4. Click the "Install Certificate" button which will start the Certificate Import Wizard
5. Perform the following actions: click Next, Next, Finish; you should receive a box that indicates "The import was successful."
6. Click "OK", the "OK" again and you are done; the Entrust SSL Root certificate has been installed on your machine