12/15/23, 10:51 AM about:blank

10:33, Dec 15

Info: Hello! We're one step closer to connecting you and a guide. Please tell us your first name to get started:

10:33, Dec 15

You: Hi

Info: We will connect you with one of our GoDaddy Guides as soon as possible. For a faster resolution, please tell us how we can help you today.

10:33, Dec 15

Keerthi: Hi there. Thank you for reaching us. How may I help you today?

10:33, Dec 15

You: I need in for information about domain redirection

10:34, Dec 15

Keerthi: We would help you with it can you please help us with the domain name /

10:35, Dec 15

You: elevatormanagement.app

10:35, Dec 15

You: elevatorplus.app

10:36, Dec 15

You: this both domain I want redirect to elevatorplus.in this domain

10:38, Dec 15

Keerthi: You can either add the forwarding for the domains or you can add the redirection in the hosting platform

10:39, Dec 15

You: I did form forwarding section but its not working

10:40, Dec 15

Keerthi: We could see the forwarding is added, can you please confirm when you have added the forwarding

10:40, Dec 15

You: 2 days ago

10:41, Dec 15

You: I need to add a records for this domain

10:41, Dec 15

You: A records

10:41, Dec 15

You: DNS A records

10:42, Dec 15

Keerthi: You would need to remove the forwarding first and then add the records and then you can add the forwarding again

10:43, Dec 15

You: I need to add this for both domain

10:44. Dec 15

Keerthi: As the both domains have the forwarding, please remove the forwarding first and then add the A records and then after that you can add the forwarding again.

10:45, Dec 15

You: Ok wait

10:45, Dec 15

Keerthi: Sure, take your time. Please let me know in case of any issues, we are connected. We would be the happiest to help you if you have any queries.

10:49, Dec 15

You: Done with changs

10:49, Dec 15

You: how much time it will need

10:49, Dec 15

You: to update

10:49, Dec 15

Keerthi: DNS changes usually take 24 to 48 hours to fully start working. This period is called propagation, which is the projected length of time it takes for root name servers and cache records across the entire web to be updated with your website's DNS information.

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10:50, Dec 15

You: ok please this share this details no my email id

10:51, Dec 15

Keerthi: In the chat box, click on option then copy the chat transcript and paste it in your Notepad.

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