Google Scholar | GitHub: madhurima-nath

Data scientist and computational physicist with expertise in machine learning(ML), statistical physics, and complex systems modelling. Proven track record of developing scalable data solutions and novel analytical methodologies across diverse industry sectors Experienced in leading cross-functional teams and delivering production-ready data solutions in consulting engagements.

### **EDUCATION & EXPERIENCE**

Senior Data Scientist, Slalom, Inc., New York, NY, USA
Data Scientist, Slalom, Inc., New York, NY, USA
Associate Data Scientist, Slalom, Inc., New York, NY, USA

Sep 2024 – Present Jul 2021 – Aug 2024 Jan 2020 – Jun 2021

Feb 2019 – Dec 2019

Post-doctoral Research Assistant, Virginia Tech, VA, USA

30 2017 Bee 2017

Ph.D., Physics, Virginia Tech, Blacksburg, VA, USA

- Research Focus: Complex systems analysis, Statistical physics, Network science, Community detection
- Dissertation: Application of Network Reliability to Analyse Diffusive Processes on Graph Dynamical Systems
- US Patent (US20210286859A1): System, method and computer readable medium for sensitivity of dynamical systems to interaction network topology

M.S., Physics, Virginia Tech, Blacksburg, VA, USA

May 2017

Dec 2018

M.Sc., Physics, Indian Institute of Technology Delhi, New Delhi, India

May 2012

- Thesis: Study of Cold Atomic Condensates by Atomic Photon Interactions
- Award: Best Master of Science Thesis 2011-2012

B.Sc. (Hons.), Physics, University of Calcutta, Kolkata, India

May 2010

• Minors: Mathematics and Chemistry

## MACHINE LEARNING RESEARCH & DEVELOPMENT (2020–PRESENT)

# Generative AI & Chatbot Proof of Concepts (POCs)

- Lead Data Scientist || Product Discovery Chatbot POC || Fortune 500 Financial Services Client Designed and developed a product discovery system on Databricks integrating Llama with the LangChain agent framework, implementing MLflow pipelines. Worked with compliance teams to ensure adherence to financial industry guardrails and regulatory requirements, demonstrating significant improvements in information retrieval.
- Data Scientist | Interactive Q&A Chatbot | Healthcare Tech Startup
   Developed a Q&A system utilising Anthropic Claude model on AWS<sup>2</sup> Bedrock to extract insights from complex bio-pharmaceutical and medical technology datasets. Partnered with design teams to enhance interface accessibility and user experience, delivering an upgraded product.
- Data Scientist | Knowledge-Based Chatbot for Sales | Fortune 500 Equipment Rental Firm Engineered and deployed a knowledge-based chatbot using Retrieval Augmented Generation (RAG) with OpenAI GPT<sup>3</sup> and LangChain. Collaborated with sales teams throughout development to ensure alignment with business needs, improving document search efficiency and reducing inquiry response times by 22%.

#### **Data Science Projects**

- Lead Data Scientist | NLP4 for Safety Analytics | Fortune 500 Energy & Utility Client
  - Developed and deployed NLP<sup>4</sup> pipelines on Azure Databricks, using sentiment analysis and topic modelling to extract critical safety-related insights from incident reports. Delivered enterprise-wide production solution with weekly automated reports and refreshed dashboards for the executive safety committee to monitor safety trends and inform policy decisions.
- Lead Data Scientist || NLP<sup>4</sup> for e-Discovery Document Evaluation || Legal Services Client
  Developed an e-discovery document classification system using Word2Vec document embeddings and SVM<sup>5</sup> classifiers on
  AWS<sup>2</sup> SageMaker. Built automated retraining pipeline for incremental model updates, delivering a solution that demonstrated the potential to significantly reduce manual review hours and associated costs.
- Data Scientist | NLP<sup>4</sup> for Global Procurement | Fortune 500 Consumer Packaged Goods Company
   Developed text classification pipeline using RandomForest classifier on Azure Machine Learning platform to standardise
   procurement product data. Collaborated with engineering teams to incorporate MLOps best practices for streamlined pipeline
   updates and model retraining. Accelerated the client's digital innovation timeline by approximately one year and improved data
   consistency across global operations.

<sup>1</sup> Llama: Large Language Model Meta AI, <sup>2</sup>AWS: Amazon Web Services, <sup>3</sup>GPT: Generative pre-trained transformer, <sup>4</sup>NLP: Natural Language Processing, <sup>5</sup>SVM: Support Vector Machines

### DATA ENGINEERING EXPERIENCE

#### **Network Predictive Maintenance Solution** | Telecom Client

- Engineered a statistical radio frequency metrics analysis system with geographical clustering to proactively identify faulty infrastructure before customers face a major service disruption.
- Implemented automated SQL procedures processing 90-day network performance data, enabling targeted preventive maintenance validated across multiple regions.
- Projected \$8M+ savings in annual operational costs through reductions of ~30K customer support calls and ~6K service visits, based on initial analysis later refined for regional variations.

## **Data Migration to Salesforce** | Nonprofit Organisation

- Successfully migrated 1TB of historical data to Salesforce through meticulously designed SQL stored procedures and optimised ELTL<sup>6</sup> pipelines in Azure Data Factory, ensuring comprehensive data integrity and seamless integration.
- Implemented validation techniques that significantly reduced migration errors and enhanced overall data quality for enterprise-level data management.

## Data Lake Implementation on Snowflake | Nonprofit Organisation

- Maintenance and upgrade of data pipelines to load patient health and healthcare related data through parameterised SQL stored procedures in Snowflake Data Lake.
- Validated large-scale data quality checks and data transformation rules across multiple data resources providing and sharing patient health information.

### ACADEMIC RESEARCH EXPERIENCE

### Post-doctoral Research Assistant, Virginia Tech, VA, USA (2019)

- Improved the time complexity to estimate the Moore-Shannon network reliability on a graph (an NP<sup>7</sup>-hard problem) by combining Monte Carlo simulations with weak- and strong-coupling perturbative methods. [2]
- Implemented statistical approaches for community detection in large-scale weighted directed networks, achieving significant improvements over traditional methods. [1]
- Applied computational methods to analyse international trade network dynamics from the United Nations (UN) Comtrade database, to identify crucial communities for preventing global pestilence distribution. [1]

#### Graduate Research Assistant, Virginia Tech, VA, USA (2014-2018)

- Developed new approaches to evaluate Moore-Shannon network reliability formalism using Bernstein basis functions, Monte-Carlo simulations and statistical perturbative methods. GitHub repo [2]
- Applied Moore-Shannon network reliability to predict final global states of graph dynamical systems, analysing how interactions between individual node states and their connections determine final outcomes in practical applications.[2, 4]
- Simulated real-world epidemic outbreak and intervention scenarios on National Longitudinal Study of Adolescent to Adult Health dataset using network reliability, providing policymakers with improved estimates. Existing methods show about 50% over-estimation in number of infections. [5]
- Identified vulnerabilities within global food trade networks and accurately forecasted the impact of mitigating contagion conditions with approximately 96% precision to understand and mitigate the spread of pests. [3]
- Developed an algorithm using concepts of Moore–Shannon network reliability to estimate the energy states of an interacting magnetic system, reducing the time complexity from  $O(n^2)$  to O(n). [7]

### TECHNICAL EXPERTISE

### Computational & Data Processing

- Programming: Python, SQL, PySpark, R, Bash
- Distributed Computing: Apache Spark, PySpark, Databricks || Cloud Platforms: AWS<sup>2</sup>, Azure, GCP<sup>8</sup>,
- Version Control & CI/CD<sup>9</sup>: GitLab, GitHub, Azure DevOps, BitBucket, Docker (familiar)

## **Machine Learning Analytics**

- ML Frameworks: MLflow, LangChain, TensorFlow (familiar) || Data Tools: Delta Lake, Delta Lakehouse
- Areas: Statistical modeling, NLP<sup>4</sup>, LLMs<sup>10</sup> (Llama<sup>1</sup>, Anthropic Claude, OpenAI GPT<sup>3</sup>)

Llama: Large Language Model Meta AI, <sup>2</sup>AWS: Amazon Web Services, <sup>3</sup>GPT: Generative pre-trained transformer, <sup>4</sup>NLP: Natural Language Processing, <sup>6</sup>ELTL: Extract, Load, Transform, Load, <sup>7</sup>NP: non-deterministic polynomial-time hardness, <sup>8</sup>GCP: Google Cloud Platform, <sup>9</sup>CI/CD:: Continuous Integration & Continuous Development, <sup>10</sup>LLM: Large Language Model

### **PUBLICATIONS**

- 1. Mishra, R., Eubank, S., **Nath, M.**, Amundsen, M., and Adiga, A. (2022, November). Community Detection Using Moore-Shannon Network Reliability: Application to Food Networks, In International Conference on Complex Networks and Their Applications (pp. 271-282). Cham: Springer International Publishing.
- 2. Eubank, S., **Nath**, **M.**, Ren, Y., and Adiga, A. (2022). Perturbative methods for mostly monotonic probabilistic satisfiability problems. arXiv preprint arXiv:2206.03550.
- 3. Nath, M., et. al. (2019). Using network reliability to understand international food trade dynamics. In Complex Networks and Their Applications VII: Volume 1 Proceedings The 7th International Conference on Complex Networks and Their Applications COMPLEX NETWORKS 2018 7 (pp. 524-535). Springer International Publishing.
- 4. **Nath, M.**, Ren Y., and Eubank, S. (2019). An approach to structural analysis using Moore-Shannon network reliability. In Complex Networks and Their Applications VII: Volume 1 Proceedings The 7th International Conference on Complex Networks and Their Applications COMPLEX NETWORKS 2018 7 (pp. 537-549). Springer International Publishing.
- 5. Nath, M., Ren, Y., Khorramzadeh, Y., and Eubank, S. (2018). Determining whether a class of random graphs is consistent with an observed contact network. Journal of theoretical biology. 440, 121-132.
- 6. Nath, M., and Eubank, S. (2018). Model selection for sequential designs in discrete finite systems using Bernstein kernels. arXiv preprint arXiv:1807.06661.
- 7. Ren, Y., Eubank, S., and Nath, M. (2016). From network reliability to the Ising model: A parallel scheme for estimating the joint density of states. Physical Review E, 94(4), 042125.
- 8. **M. Nath**, et. al. (2015). A two-parameter method to characterise the network reliability for diffusive processes. In Complex Networks VI: Proceedings of the 6th Workshop on Complex Networks CompleNet 2015 (pp. 139-148). Springer International Publishing.
- 9. Agarwala, A., Nath, M., Lugani, J., Thyagarajan, K., and Ghosh, G. (2012). Fock-space exploration by angle resolved transmission through a quantum diffraction grating of cold atoms in an optical lattice. Physical Review A, 85(6), 063606.

#### **CONFERENCE PRESENTATIONS**

- Network reliability: a generic tool to explore diffusive processes on interacting systems, NASA Prebiotic Chemistry and Early Earth Environments (PCE3) Virtual Workshop 2022 Nano- to Cosmic- Studies of Complex Systems, University of Wisconsin Madison, Madison, WI, USA, 20 Oct, 2022.
- Perturbative methods for estimating relative contributions to network reliability, SIAM (Society for Industrial and Applied Mathematics) Workshop on Network Science, Virtual Workshop, 13-15 Sep, 2022.
- Statistical mechanical applications of graph dynamical systems, Condensed Matter Seminar, Department of Physics, Virginia Tech, Blacksburg, VA, USA, 30 Oct, 2017.
- Determining whether a particular contact network is consistent with a network model, 1st North American Social Networks Conference of the International Network for Social Network Analysis, Washington DC, USA, 26-30 Jul, 2017.
- Network reliability: A novel measure to study the effects of network topology on the diffusive dynamics, Symposium for the Society of Young Network Scientists, NetSci 2017, Indianapolis, IN, USA, 19-23 Jun, 2017.
- Network reliability: A measure to study diffusive dynamics on networks, Center for Soft Matter and Biological Physics Symposium 2017, Virginia Tech, Blacksburg, VA, USA, 17-18 May 2017.
- Effects of network structure on propagation of infectious diseases, 33rd Annual Graduate Student Assembly Symposium and Exposition, Virginia Tech, Blacksburg, VA, USA, 29 Mar 2017.
- Renormalisation group approaches for dynamics on irregular networks, American Physical Society (APS) March Meeting 2017, New Orleans, LA, USA, 13-17 Mar, 2017.
- Diffusive dynamics on a network, Southeastern Section of the American Physical Society (SESAPS) Conference 2016, Charlottesville, VA, USA, 9-12 Nov, 2016.
- Effects of network structure on epidemic modeling, Biocomplexity Institute Symposium 2016, Virginia Tech, Blacksburg, VA, USA, 1 Nov, 2016.
- A two-parameter method to characterise the network reliability for diffusive processes, CompleNet 2015, New York City, NY, USA, 25-27 Mar, 2015.
- Four-parameter characterisation of network reliability and analysis of critical point phenomenology, APS (American Physical Society) March Meeting 2015, San Antonio, TX, USA, 2-6 Mar, 2015.

### PROFESSIONAL SERVICE & ACADEMIC ENGAGEMENT

#### **Technical Review & Service**

- Reviewer, NeurIPS: Machine Learning and Physical Sciences (2022, 2024)
- Reviewer, ICML<sup>9</sup>: Synergy of Scientific and Machine Learning Modeling (2023)
- Reviewer, Physical Review E (2022-Present)
- Industry Ambassador, Women in Network Science Society (2022-Present)
- Organiser of Women in Network Science Networks 2021 Conference (2021)

### **Teaching & Mentorship**

- Managed & mentored summer interns in advanced analytics and ML solutions, Slalom (2021-2024).
- Physics Instructor, Department of Physics, Virginia Tech (2018)
  - Independently developed and delivered comprehensive 3-credit introductory physics curriculum covering Waves,
     Acoustics & Optics to approximately 90 undergraduate students, including designing assessment strategies, conducting examinations, and managing complete grade evaluation process.
  - Organised comprehensive course logistics, managed detailed student academic records, and ensured compliance with institutional academic standards whilst adapting teaching methodologies to diverse student backgrounds.
  - Recognised as top-performing physics instructor for creating effective learning environments and demonstrating excellence in independent course management.
- Graduate Teaching Assistant, Department of Physics, Virginia Tech, VA, USA (2013-2015)
  - Conducted weekly tutorial sessions for 10-15 undergraduate students in foundational physics (mechanics, electromagnetism, optics), developing custom instructional materials and providing office hours support that resulted in consistent A/A+ performance among regular attendees.
  - Supervised laboratory sessions for introductory physics courses in kinematics and electromagnetism.
  - Distinguished as exemplary teaching assistant for fostering respectful learning environments and delivering effective student support.

### **Invited Online Lectures**

- *Speaker*: Insights into Data Engineering (Parts 1 & 2), Women Who Code San Francisco chapter, USA, Jul 2021. YouTube: Part 1 YouTube: Part 2
- Speaker: Exploring NLP<sup>4</sup> Fuzzy Matching Algorithms, Women Who Code, Apr 2021. YouTube, Medium article
- *Panelist*: Statistics in Data Science Discussion, Women Who Code Statistics in Data Science Workshop Series, Mar 2021. YouTube
- Speaker: Regression & Predictions, Women Who Code Data Science: Statistics Workshop Series Statistics in Data Science, Feb 2021. YouTube, Medium article

<sup>&</sup>lt;sup>4</sup>NLP: Natural Language Processing, <sup>9</sup>ICML: International Conference on Machine Learning,