### 1. Loading and Merging Data:

- Load both customer and transaction data into DataFrames (customers, transactions).
- Merge them using a common identifier (CustomerID).

#### 2. Feature Selection:

• We select customer profile features like Age and Income along with transaction-related features like TotalValue and Quantity .

#### 3. Normalization:

 Normalize the features using StandardScaler to ensure all features contribute equally to the clustering process.

### 4. Clustering:

- We apply **KMeans clustering** to segment the customers into clusters. We specify n\_clusters=4 here, but you can experiment with values between 2 and 10.
- The cluster assignments are stored in the Cluster column.

#### 5. Evaluation - Davies-Bouldin Index:

• The **Davies-Bouldin Index (DBI)** is calculated using the davies\_bouldin\_score function. Lower DBI values indicate better clustering.

#### 6. Visualization:

- The high-dimensional data (after normalization) is reduced to 2D using **PCA** and **t-SNE** for visualization.
- We plot the clusters on a 2D plane, where each point represents a customer and colors represent different clusters.

Clustering on Price, TotalValue, and Quantity can reveal interesting patterns in your transaction data.

## **Potential Insights:**

# • Identify Product Bundles/Groups:

- Products with similar pricing, total value, and quantity sold might be frequently purchased together or belong to the same product category.
- o This can help with product recommendations, cross-selling, and merchandising.

# • Customer Segmentation:

- High-value customers: Cluster products with high TotalValue and potentially high Quantity to identify products favored by high-spending customers.
- Value-conscious customers: Cluster products with lower Price or higher Quantity per TotalValue, suggesting customers seeking value or buying in bulk.

o **Impulse purchases:** Cluster products with low Quantity but potentially higher Price, indicating items that might be bought on a whim.

# • Inventory Management:

- o Identify slow-moving vs. fast-moving products based on Quantity sold.
- o Optimize inventory levels based on product clusters and demand patterns.

# **Clustering Techniques:**

- **K-Means:** A popular choice for its simplicity. However, it can be sensitive to outliers and may not perform well with non-spherical clusters.
- **DBSCAN:** Can identify clusters of arbitrary shapes and can handle noise effectively.