MADHURI MANIKTAHLA

+61 426189412

madhuri.maniktahla@gmail.com

https://www.linkedin.com/in/madhuri-m-96b89481

Geelong, Victoria

Web Development

https://madhurimt.carrd.co/

WORK EXPERIENCE

OCT 2021 -**DEC 2021**

Algoworks

Software Engineer

Responsibilities and achievements

- Participate in the Agile software engineering process, including stand ups, sprint planning and reviews.
- Integrate new components into the existing systems.
- Engage with customers as required to ensure their needs are met.
- Support existing components including documentation and bug fixes.
- Addressing user specific issues on client
- Properly documenting results of analysis on solutions or the processes in Confluence.

JULY 2014-JULY 2017

Envestnet Yodlee

Application Support Engineer

Responsibilities and achievements

- Investigation and diagnosis of technical issues raised by customers.
- Monitor and flag any incidence that pop up during investigation into software.
- Write queries to cleanup/modify and achieve best data and accuracy.
- Log, track and update tickets in the ticket tracking system.
- Liaise with the customer to inform about the progress, manage expectations and close the tickets in timely manner.
- Optimizing the performance of the existing financial software.

CAREER SUMMARY

Diligent software engineer with over 3 years of experience in application support, mainly in Fintech domain. Excellent problem solving skills and ability to perform well in a team. I am looking forward to obtaining a position where in I can contribute efficiently towards the growth of the organization as well as grow and develop my own skills.

PROFESSIONAL DEVELOPMENT

General Assembly Javascript Programming 2022

BVP Deemed University, India **Bachelors of Information Technology** 2014

TECHNICAL SKILLS

- Agile Frameworks
- Status tracking frameworks(JIRA and Bugzilla)
- JavaScript,, HTML, working with APIs and CSS
- Practical knowledge of SQL database concepts
- Version Control Systems(GIT Perforce)
- Documenting in Confluence

SOFT SKILLS

- Teamwork
- Time Management
- Empathy
- Coachable
- Versatile
- Resilient