# MADHURI MANIKTAHLA

Web Development

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Geelong, Victoria ⊙

## WORK EXPERIENCE

**OCT 2021 - DEC 2021**

**Algoworks**
Software Engineer

**Responsibilities and achievements**

- Participate in the Agile software engineering process, including stand ups, sprint planning and reviews.
- Integrate new components into the existing systems.
- Engage with customers as required to ensure their needs are met.
- Support existing components including documentation and bug fixes.
- Addressing user specific issues on client calls.
- Properly documenting results of analysis on solutions or the processes in Confluence.

**JULY 2014- JULY 2017**

**Envestnet Yodlee**
Application Support Engineer

**Responsibilities and achievements**

- Investigation and diagnosis of technical issues raised by customers.
- Monitor and flag any incidence that pop up during investigation into software.
- Write queries to cleanup/modify and achieve best data and accuracy.
- Log, track and update tickets in the ticket tracking system.
- Liaise with the customer to inform about the progress, manage expectations and close the tickets in timely manner.
- Optimizing the performance of the existing financial software.

## CAREER SUMMARY

Diligent software engineer with over 3 years of experience in application support, mainly in Fintech domain. Excellent problem solving skills and ability to perform well in a team. I am looking forward to obtaining a position where in I can contribute efficiently towards the growth of the organization as well as grow and develop my own skills.

## PROFESSIONAL DEVELOPMENT

General Assembly
**Javascript Programming**
2022

BVP Deemed University, India
**Bachelors of Information Technology**
2014

## TECHNICAL SKILLS

- Agile Frameworks
- Status tracking frameworks(JIRA and Bugzilla)
- Java, JavaScript, React, Spring Boot, HTML and CSS
- Practical knowledge of SQL and database concepts
- Version Control Systems( GIT and Perforce)
- Documenting in Confluence

## SOFT SKILLS

- Teamwork
- Time Management
- Empathy
- Coachable
- Versatile
- Resilient

## References Available Upon Request