MADHURI MANIKTAHLA

Web Development

https://madhurimt.carrd.co/

+61 426189412 📞

madhuri.maniktahla@gmail.com ✉

https://www.linkedin.com/in/madhuri-m-96b89481 in

Geelong, Victoria ⊙

WORK EXPERIENCE

OCT 2021 - DEC 2021

Algoworks
Software Engineer

Responsibilities and achievements

- Participate in the Agile software engineering process, including stand ups, sprint planning and reviews.
- Integrate new components into the existing systems.
- Engage with customers as required to ensure their needs are met.
- Support existing components including documentation and bug fixes.
- Addressing user specific issues on client calls.
- Properly documenting results of analysis on solutions or the processes in Confluence.

JULY 2014- JULY 2017

Envestnet Yodlee
Application Support Engineer

Responsibilities and achievements

- Investigation and diagnosis of technical issues raised by customers.
- Monitor and flag any incidence that pop up during investigation into software.
- Write queries to cleanup/modify and achieve best data and accuracy.
- Log, track and update tickets in the ticket tracking system.
- Liaise with the customer to inform about the progress, manage expectations and close the tickets in timely manner.
- Optimizing the performance of the existing financial software.

CAREER SUMMARY

Diligent software engineer with over 3 years of experience in application support, mainly in Fintech domain. Excellent problem solving skills and ability to perform well in a team. I am looking forward to obtaining a position where in I can contribute efficiently towards the growth of the organization as well as grow and develop my own skills.

PROFESSIONAL DEVELOPMENT

General Assembly
Javascript Programming
2022

BVP Deemed University, India
Bachelors of Information Technology
2014

TECHNICAL SKILLS

- Agile Frameworks
- Status tracking frameworks(JIRA and Bugzilla)
- JavaScript,, HTML, working with APIs and CSS, understanding of package manager NPM and NodeJS
- Practical knowledge of SQL and database concepts
- Version Control Systems(GIT and Perforce)
- Documenting in Confluence

SOFT SKILLS

- Teamwork
- Time Management
- Empathy
- Coachable
- Versatile
- Resilient

References Available Upon Request