

# Madison Scercy

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Charlotte, NC, 28273

Authorized to work in the US for any employer

## Work Experience

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### **Skin Therapist**

Ulta Cosmetic store - Charlotte, NC  
February 2021 to Present

Establishing and maintaining relationships with clients to improve loyalty and rebookings. Doing advanced facials along with makeup applications.  
Keeping up with skin bar cleanliness and appearance, along with following State Board regulations.  
Performing numerous skin treatments on clients such as high frequency, chemical peels, microdermabrasion, micro-current treatments and more.  
Being able to customize a routine for a clients skin type and concerns. Selling products on the floor to guests, as well as booking for future appointments and events.

### **Sales Associate**

PetSmart - Monroe, NC  
June 2019 to December 2019

Organized racks and shelves to maintain store visual appeal, engage customers and promote specific merchandise.  
Liaised with customers and recommended specific products and specials, aligning with individual needs, requirements and specifications.  
Processed product returns and assisted customers with other selections.

### **Hostess**

O'Charley's Restaurant - Monroe, NC  
June 2017 to May 2019

Cultivated positive guest relations by managing information and orchestrating speedy seating.  
Watched dining area staff to evaluate server loads and calculate accurate wait times.  
Supported servers, food runners and bussers with keeping dining area ready for every guest.

## Education

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### **Esthetics**

Aveda Arts & Sciences Institute Charlotte - Charlotte, NC  
February 2020 to July 2020

**High School Diploma**

Piedmont High School - Monroe, NC

August 2013 to June 2017

**Skills**

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- Waxing
- Guest Services
- Host/Hostess
- Guest Relations Experience
- Dermabrasion
- Facials
- Makeup Application

**Certifications and Licenses**

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**Licensed Esthetician**

October 2020 to October 2022