

# MADISON MITCHELL

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## SOFTWARE DEVELOPER

Results-oriented Software Developer with over a year of experience at Progressive Insurance, specializing in Salesforce development. Skilled in C#, .NET, Java, Javascript, Vue.js, SQL, HTML/CSS, OOP, TDD, Agile (Scrum), and SQL Server. Proven track record of delivering high-quality solutions, translating business requirements into technical implementations. Strong problem-solving abilities, customer service mindset, and effective communication skills. Thrives in fast-paced, Agile environments, actively contributing to Scrum methodologies and meeting project deadlines. Committed to staying current with emerging technologies and dedicated to creating robust, scalable software solutions that drive business growth and enhance user experiences.

## TECHNICAL INVENTORY

Java • C# • .NET Core • ASP.NET • Salesforce • SQL • JavaScript • VUE.js • HTML • CSS • TDD • Spring • Thymeleaf • MVC • Agile (Scrum) • Object Oriented Programming (OOP) • Test Driven Development (TDD) • JSON • REST APIs • Responsive Design / Mobile • Relational Databases • Source Control / GitHub • Cloud (Azure) • CI/CD (GIT, Azure DevOps)

## SOFTWARE DEVELOPMENT EXPERIENCE/PROJECTS

<https://github.com/madison-mitchell>

**Mystery Educator:** Team collaboration of a website for kids to learn about art, science, technology, and play games.  
Java, Visual Studio, Git, GitHub, GitBash, TDD, OOP, Javascript, REST APIs

**Donut Clicker:** Created a game about creating donuts which are used to buy multipliers and autoclickers to make more faster.  
JavaScript, Visual Studio, HTML, CSS, Git, GitHub, GitBash, OOP, Photoshop

**Island Hopping Adventures:** Team collaboration of a website to view Island Hopping Adventures around the world.  
Java, Visual Studio, Git, GitHub, GitBash, TDD, OOP

## PROFESSIONAL EXPERIENCE (WORK HISTORY)

**Progressive Insurance, Hybrid - Mayfield Village, OH**

**(May 2022 to Present)**

*IT Apps Programmer*

- Administer and maintain the Salesforce Org, ensuring its optimal performance and stability
- Perform development tasks, including customization, configuration, and coding, to support business requirements
- Collaborate with cross-functional teams to gather and analyze project requirements for Salesforce implementation
- Develop and maintain Salesforce integrations with external systems using APIs and web services
- Assist in the creation and management of Salesforce projects, ensuring alignment with business goals and best practices
- Stay up-to-date with Salesforce updates, features, and industry trends to recommend improvements and drive innovation within the Salesforce ecosystem

**Apple Inc., Remote**

**(July, 2014 to May 2022)**

*Team Manager Apprentice/Retail Team Support Manager | AppleCare Advisor*

- Able to multitask within 5+ applications/systems, while communicating with co-workers and 3+ customers at once
- Supports 10 Team Leads responsible for 35+ Advisors each with the transition to remote Customer Support from Retail

**Best Buy, North Canton, Ohio (February, 2012 to July, 2014)**

*Apple Expert | Sales Lead*

## EDUCATION & TRAINING

**We Can Code IT**

Certificate of Software Development, 2022