

# MADISON TINSLEY

COMMUNICATIONS MAJOR & INFORMATION TECHNOLOGY MINOR

## PROFILE

Excelling in connection and engagement in customer service and succeeding in collaboration. Verosity for learning and detail.

## CONTACT INFO



### Phone

(816)-518-1622



### Email

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### Address

1507 Windsor St Columbia,  
MO 65201  
Unit 102

## SKILLS

- Customer Service
  - Web Accessibility and Usability
  - Web Development
  - Microsoft Office 365
  - Programming
- Languages: Python, JavaScript, HTML, CSS

## WORK EXPERIENCE

### Computing Sites Supervisor

Jan 2023 - Present

University of Missouri Division of IT

- Maintaining around 15-25 printers and desktops, as well as troubleshooting issues associated
- Creating and monitoring tickets while dispatching technicians across campus

### Web Accessibility Analyst

Jan 2023 - Present

Unveristy of Missouri Division of IT

- Auditing accessibility standards for University websites and applications from keyboard functions, resize, color contrast, and HTML elements.
- Addressing specific accessibility and usability barriers

### Sales Associate

May 2022 - Aug 2022

Michaels

- Customer engagement at the register, and assisting in locating specific items
- Maintaining the sales floor and inventory software while fulfilling online orders.

## EDUCATION HISTORY

### University of Missouri

2022-2024

- Bachelor of Arts in Communication, Minor in Information Technology Expected Graduation: December 2024
- Accumulative GPA: 3.5

### Pepperdine University

2020-2022

- Pepperdine Chamber Choir - West Coast Premiere of Stewert Copeland's *Satan's Fall* (2022)
- Barbarina in Pepperdine's *Le Nozze di Figaro* (2022)

## RELEVANT COURSEWORK

- Intro to Information Technology
- Introduction to Programming & Problem-solving
- Introduction to Web Development
- Programiz Python Basics Course