



Summary

This is an overview of approval 38712331 (Updated NA ARS Goals After OEE Rebuild). The approval is Approved.

Basic Details

Title

Updated NA ARS Goals After OEE Rebuild

Summary

ARS NETWORK JAM DPMO UPDATE AGREEMENT

This Agreement is made effective as of the approval date of this document between Amazon and its North America (NA) Amazon Robotics System (ARS) warehouses

1. PURPOSE: The purpose of this Agreement is to establish new performance thresholds for ARS warehouses following the OEE rebuild, specifically addressing jam DPMO metrics across the network.
2. SCOPE: This Agreement applies to all Generation 9 and under, 10, and 11 ARS facilities within the network and establishes new performance thresholds based on comprehensive data analysis conducted during weeks 16-19 of 2025.
3. NEW PERFORMANCE THRESHOLDS: The following thresholds are hereby established: a) Generation 9 Facilities: 135 DPMO b) Generation 10 Facilities: 291 DPMO c) Generation 11 Facilities: 309 DPMO
4. COMPLIANCE EXPECTATIONS: 4.1 All facilities are expected to work towards meeting these new thresholds. 4.2 Current baseline compliance rates are acknowledged as:
 - Generation 9: 42% (18/43 sites)
 - Generation 10: 35% (6/17 sites)
 - Generation 11: 43% (17/40 sites)
1. MEASUREMENT AND REPORTING: 5.1 Performance will be measured on an ongoing basis
2. METHODOLOGY: 6.1 Thresholds are based on post-OEE rebuild data only 6.2 Calculations include a 10% reduction from observed averages to align with organizational goals 6.3 Historical data prior to OEE rebuild is explicitly excluded from threshold calculations
3. REVIEW AND ADJUSTMENT: 7.1 These thresholds will be reviewed annually 7.2 Adjustments may be made based on technological improvements or operational changes
4. TERM AND TERMINATION: This Agreement shall remain in effect until formally superseded by a new agreement or terminated by authorized RME leadership representatives
5. ACCEPTANCE: The undersigned acknowledge and agree to these new performance thresholds and measurement methodologies

Key Details

There are no key details associated with this approval

Approval Information

Approval Id 38712331

Status **Approved**

Needed By Tue May 27 05:59:59 UTC 2025

Approval Type **Standard**

Requester Maddox, Ashlynn

Created On Tue May 20 15:34:40 UTC 2025

Approval Plan

Level 1	<div><div>Senior Manager Approval</div><div>Level 1</div><div><div>Clarke-Dias, Fernanda</div><div>Senior Reliability Engineer (L6)</div><div>Approved</div></div></div>
Level 2	<div><div>L7 approval</div><div>Level 2</div><div><div>Dynaka, Marek</div><div>Sr. Mgr, Strategic Maint. Impr (L7)</div><div>Approved</div></div></div>
Level 3	<div><div>L8 Approval</div><div>Level 3</div><div><div>Martinez (RME), Carlos</div><div>Dir, Global Rel & Auto Eng (L8)</div><div>Approved</div></div><div><div>El Dorry, Khaled</div><div>Director, NA RME (L8)</div><div>Approved</div></div></div>

Supporting documents

GJP Updated ARS Jam DPMO Goal Analysis for 2025.pdf

Latest version uploaded on 5/20/25 by Maddox, Ashlynn

Approval General Viewers

[Dynaka, Marek](#) Sr. Mgr, Strategic Maint. Impr

[Radu, Florin](#) Automation Solutions Engineer

[Martinez \(RME\), Carlos](#) Dir, Global Rel & Auto Eng

[Campbell, Rick](#) Sr Mgr, Program Management

[Lais, Abu](#) Reliability Engineer

[Clarke-Dias, Fernanda](#) Senior Reliability Engineer

[Ferro, Katie](#) Executive Assistant I

Approval Admins

[Martinez \(RME\), Carlos](#) Dir, Global Rel & Auto Eng

[Clarke-Dias, Fernanda](#) Senior Reliability Engineer

Questionnaire

Is this a request to approve a transaction with committed revenue or spend over \$100 million in value?

No

Approvers should be asked to "recommend" this approval.

No

Can a requestor approve their own request as a member of a group?

Yes

Should escalations be enabled for this request?

No