

## AP BHAVAN Ticket Details

<b>Ticket Number</b>	APBHAGC01085575
<b>Category</b>	CM Delhi Visits
<b>GoAP Department Name</b>	Animal Husbandry, Dairy Development & Fisheries Secretariat
<b>GoAP HOD Department Name</b>	
<b>Gol Department Name</b>	Agriculture And Farmers Welfare
<b>Meeting Held with</b>	Shri Shivraj Singh Chouhan
<b>Date of Visit</b>	01-11-2024
<b>DO Letter Date / Ref number</b>	2024-11-21 / 42384238
<b>Subject / Actionable Items</b>	now developers fix the issue in the ARC login internal notes.
<b>Description</b>	active

## Ticket Progression Details

SI No	Date	Remarks by	CfmsId / MobileNumber	Role	Remarks
1	22-11-2024	NAYAK MALLIKHARJUNA MUDAVATHU	14473932	HOD	Respected RC/ARC please close the ticket as CM visit is completed by today.
2	22-11-2024	Lav Agarwal	15177579	RC	again rc updated back to same department.AHF01.
3	22-11-2024	Lav Agarwal	15177579	RC	RC changed the department.
4	22-11-2024	RAVINDRANATH PONNAM	14360721	MLO	please forward to RC and tell them to hold the ticket untill next visit.
5	22-11-2024	NAYAK MALLIKHARJUNA MUDAVATHU	14473932	HOD	forwarding to MLO from sec for holding the ticket.
6	22-11-2024	DAMODARA NAIDU THANIKONDA	14194140	HOD	in the HOD login, system allowing to forwrad to next level without files in the attachment section to secretary.
7	22-11-2024	NAYAK MALLIKHARJUNA MUDAVATHU	14473932	HOD	without uploading files system allowing the user to save the attachment details.
8	22-11-2024	NAYAK MALLIKHARJUNA MUDAVATHU	14473932	HOD	Ticket is forwarding from sec to HOD.
9	21-11-2024	Lav Agarwal	15177579	RC	now forwarding to Sec login without HOD.
10	21-11-2024	Himanshu Kaushik	14484458	ARC	after verifying the updated department, ARC forwarding to RC.
11	21-11-2024	Lav Agarwal	15177579	RC	updated to fisharies dept.
12	21-11-2024	Lav Agarwal	15177579	RC	RC only updated the dept again after sendback to the ARC.
13	21-11-2024	Lav Agarwal	15177579	RC	RC send back to ARC.
14	21-11-2024	Himanshu Kaushik	14484458	ARC	date of next visit never displayed anywhere it will be saved in the DB itself confirmed by BA.
15	21-11-2024	Rajinder Arora	6444444444	LO	date of next visit and notes are not displaying.
16	21-11-2024	Himanshu Kaushik	14484458	ARC	Now forwarding to LO for the first time.
17	21-11-2024	Himanshu Kaushik	14484458	ARC	New query raised with id: APBHAGC01085575

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1	22-11-2024	DAMODARA NAIDU THANIKONDA	14194140	HOD	in the HOD login, system allowing to forward to next level without files in the attachment section to secretary.
2	22-11-2024	NAYAK MALLIKHARJUNA MUDAVATHU	14473932	HOD	without uploading files system allowing the user to save the attachment details.
3	22-11-2024	NAYAK MALLIKHARJUNA MUDAVATHU	14473932	HOD	Ticket is forwarding from sec to HOD.
4	21-11-2024	Lav Agarwal	15177579	RC	now forwarding to Sec login without HOD.
5	21-11-2024	Himanshu Kaushik	14484458	ARC	after verifying the updated department, ARC forwarding to RC.
6	21-11-2024	Lav Agarwal	15177579	RC	updated to fisheries dept.
7	21-11-2024	Lav Agarwal	15177579	RC	RC only updated the dept again after sendback to the ARC.
8	21-11-2024	Lav Agarwal	15177579	RC	RC send back to ARC.
9	21-11-2024	Himanshu Kaushik	14484458	ARC	date of next visit never displayed anywhere it will be saved in the DB itself confirmed by BA.
10	21-11-2024	Rajinder Arora	6444444444	LO	date of next visit and notes are not displaying.
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Report of Tickets Raised During HCM Visits					
SNo	Date of HCM Visit	Total Tickets	Active Tickets	On Hold Tickets	Closed Tickets
1	01-11-2024	2	2	0	0
2	08-10-2024	7	7	0	0
3	07-10-2024	12	12	0	0
4	17-08-2024	2	2	0	0
5	16-08-2024	1	1	0	0
6	27-07-2024	4	4	0	0
7	05-07-2024	18	18	0	0
8	04-07-2024	36	36	0	0
Total		82	82	0	0

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