## **PROGRAMME**

	DAY 1		
TIME (GMT-5)	THURSDAY, NOVEMBER 18		
07:30 - 08:00	CONFERENCE REGISTRATION Lobby of the "Centro de Vinculación UPAEP"		
08:00 - 08:30	OPENING SESSION  Main hall of the "Centro de Vinculación UPAEP"		
08:30 - 09:45	PLENARY SESSION 1  "Presidential Panel on Emerging Markets."		
	Academy of Marketing Science (AMS)  SESSION CHAIR:  Naresh K. Malhotra, Georgia Institute of Technology, Past President AMS		
	PANELIST:  Barry Babin, The University of Mississippi, P Linda Ferrell, Auburn University, Past Presiden OC Ferrell, Auburn University, Past Presiden John Ford, Old Dominion University, Past Presiden Julie Guidry Moulard, Louisiana Tech University	ast President AMS dent AMS nt AMS resident AMS	
09:45 - 11:15	TRACK SESSION I  Paper presentations in the tracks: Social entrepreneurship and social marketing Psychology, consumer behavior and culture Digital Marketing	SPECIAL TALKS  Talk 1:  "El futuro de los contenidos"  José Beker, Beso	WORKSHOP I  "Neuromarketing"  Jaime Romano  Neuro Marketing
	Primary Co-chairs:  Dora Ivonne Álvarez Tamayo, UPAEP  Laura B. Sánchez Baltasar, UPAEP	Talk 2:  "Creative strategy"  Susanne Ramírez Yano,  Unilever	
11:15 – 11:30	COFFEE BREAK		
11:30 – 12:30	KEYNOTE SPEAKER 1  "Leading with innovation and passion in Emerging Markets."  Juan Pablo Gómez Macfarland  CEO of SEAT & CUPRA México		
12:30 - 14:00	TRACK SESSION 2 Paper presentations in the tracks: Green/sustainable marketing Psychology, consumer behavior and culture  Primary Co-chairs: Emigdio Larios Gómez, BUAP Crishelen Kurezyn Diaz, UPAEP	PANEL  "Startups experiences in Latin America" Unreasonable México, Rulo de Anda Co-Founder Unreasonable México Carlos Carreto Country Manager MX-Rocketpin Alexander Yaroshewski Co-Founder Crecy	WORKSHOP 2  "Creating content for digital marketing campaigns"  Carol Soto and Aymé Aburto  Gravy
14:00 - 15:30	CONFERENCE DINNER		
15:30 - 16:30	KEYNOTE SPEAKER 2  Marketing as Constructive Engagement for Sustainable Prosperity and Peace		

Marketing as Constructive Engagement for Sustainable Prosperity and Peace

Clifford J. Shultz

Leader for projects funded by USDA, USAID, USDE, US State Department, UN and National Geographic Society.

## **PROGRAMME**

## DAY 2 FRIDAY, NOVEMBER 19 TIME (GMT-5) 08:00 - 09:30 **PLENARY SESSION 2** "ACR Leadership on Consumer Behavior in Emerging Markets." Association for Consumer Research (ACR) **SESSION CHAIR:** Session chair: Rajiv Vaidyanathan, University of Minnesota Duluth, Executive Director, ACR **PANELIST:** June Cotte, Western University, President, ACR Angela Lee, Northwestern University, Past President, ACR Linda Price, University of Wyoming, Past President, Fellow, ACR Stefano Puntoni, Erasmus University, International Perspectives Director, ACR Jagdish Sheth, Emory University, Past President, Fellow, ACR 09:30 - 11:00 **TRACK SESSION 3 SPECIAL TALKS WORKSHOP 3** Paper presentations in the tracks: Talk 3: "Costumer care" Marketing strategy "Transformación hacia Mariana Balbuena Relational and services marketing una nueva era: Talento 4.0" and Josué Berlanga **Retailing and Merchandising** Phillip Morris Daniela Maytorena HR Consultant and Primary Co-chairs: Headhunter Cecilia Calderón Valencia, UPAEP Rosa María Cánton Croda, UPAEP Talk 4: "La mercadotecnia de un símbolo distintivo de México" **Alejandro Montes** VP Marketing & Commercial at AAA 11:00 - 11:30 **COFFEE BREAK** 11:30 - 12:30 **KEYNOTE SPEAKER 3** "Digital marketing challenges in emerging markets" **Claudio Flores Thomas** CEO of Altazor Intelligence, Former President AMAI 12:30 - 14:00 **TRACK SESSION 4 WORKSHOP 3 WORKSHOP 1** "User experience using Paper presentations in the tracks: DataStoryTelling: **Clusters Strategy and Collaboration** Transformando Facereader and SenseLab" **Marketing in SMEs Monserrat Sánchez** datos en historias "Micro trends in marketing and politics" **Brand Center UPAEP** Fabiola Guzmán Other topics and David Ugalde GDV Group Primary Co-chairs: Rocío Prado Castillo, SINTONÍA Cynthia María Montaudón Tomas, UPAEP 14:00 - 15:30 **CONFERENCE DINNER** 15:30 - 16:30 **SPECIAL SESSION** "Publishing in Top Journals" Session chair: Professor Madéle Tait, Director, School of Management Sciences, Nelson Mandela University **Panelists:** Charles R. Taylor, Editor-in-Chief of the International Journal of Advertising Naresh K. Malhotra, Marketing Legend; World's Top 2% Most-Cited Researcher 16:30 - 17:00 **CLOSING SESSION** Naresh K. Malhotra, Marketing Legend; World's Top 2% Most-Cited Researcher

Mauro García Domínguez, Academic director of the School of Marketing, UPAEP

Professor Barbara Čater, Ekonomska fakulteta, Univerza v Ljubljani