

MARIA CHAVEZ

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EDUCATION

Lighthouse Labs

Full Stack Web Development Diploma

Vancouver, Canada

2021

Glion Institute of Higher Education

B.A. in Hospitality Administration with Sales & Marketing

Bulle, Switzerland

2012

SKILLS

Programming Languages: Javascript, Ruby, HTML, CSS, TypeScript, SQL

Tools: React, Node, Axios, Express, Ruby on Rails, Ajax, EJS, JQuery, Bootstrap, SASS, Material UI, JWT, React Router, Stripe, Storybook, Jest, Cypress, Mocha & Chai, Rspec, Capybara

Software: PostgreSQL, MongoDB, Git, GitHub, VSCode, Adobe Photoshop, Adobe Illustrator, Figma

Spoken Languages: English, Spanish, French

PROJECTS

HelpBook – Donation & volunteer app where people can choose an organization or individual to help and donate money, time, or wishlist items. **Tools used:** React, Axios, SASS, MaterialUI, JWT, Express, Node, PSQL

SmarTodo – A smart, auto-categorizing to-do list app. The user simply must add the name of the thing, and it gets put into the correct list. **Tools used:** JQuery, Node, HTML, SASS, Express, PSQL, Axios

Scheduler – SPA that allows booking slots during the week. These can be edited and/or canceled in real-time by the user.

Tools used: React, PSQL, Storybook, Cypress, Node, Express, AJAX

Tweeter – A simplified single-page Twitter clone. **Tools used:** HTML, CSS, JS, JQuery, AJAX, Node, Express, MongoDB

EXPERIENCE

MCI Group

Technology & Implementation Analyst

Geneva, Switzerland

November 2018 – August 2020

- Recommended the best layout for clients' user experience.
- Tested and fixed registration websites before launching and troubleshooting afterward.
- Led a full implementation and training of the event management tool (Cvent) for the biggest client of the company's HQ while making sure both the internal team and client were in sync with usability and efficiency.
- Created and updated documentation, user's manual, communication and reports.

EGG Events

Junior Project Manager

Geneva, Switzerland

March 2017 – April 2018

- Organized high-end incentive trips, along with its delegate management on-site.
- Created and presented pitches for RFPs that accommodated clients' requirements.
- Negotiated preferred rates and conducted contract signing to ensure the maximum cost saving and respect budget allotment.

Tourico Holidays

Regional Manager of Product Development

Cancun, Mexico

October 2014 – July 2016

- Oversaw gross revenue from a sales team of 5.
- Negotiated a -20% preferential rate for the B2B channel with a top hotel chain in Mexico.
- Analyzed and monitored inventory and rate advantages over the competition.
- Increased sales by 10% each quarter with successful negotiations.

Sensata Technologies

Assistant General Manager

Mexicali, Mexico

May 2014 – October 2014

- Coordinated with the General Manager in planning short and long-term projects, budgets, expense controls, and schedules.
- Evaluated key productivity indicators and implemented process improvement initiatives.
- Developed positive working relationship tools within the internal teams to ensure proper operational support and outcomes.

Embassy Suites Chicago Downtown Hotel

Groups Room Coordinator

Chicago, IL, USA

September 2012 – June 2013

- Coordinated the Group rooms inventory alongside the Revenue Management team.
- Built SRP's within the property's management system.