

## Ideation Phase

### Define the Problem Statements

Date	04-11-2025
Team ID	NM2025TMID06505
Project Name	Laptop Request Catalog Item
Maximum Marks	100 Marks

#### Customer Problem Statement :

A problem statement for a laptop request catalog item focuses on the business needs and pain points of the employees, rather than simply listing the need for new hardware. The ultimate goal is to improve efficiency and reduce the strain on IT support teams, and a well-designed catalog is the solution.

