

## AUDIT REPORT

Date: 4th March 2022 Lead Source: Self-generated Adviser: Idell Cummerata **Policy Holder: testing** Caller Name: Admin Account Caller Email Address: admin@mail.com 1. I understand you recently took out a policy with (fidelity, partners, aia) from one of our advisers Is that correct? - Yes 2. Was the adviser by him / herself? - No 3. How would you describe the adviser's standard of service on a scale of 1-10? (10 is the highest) - 9 4. As you are aware, non disclosure can lead to non payment of claim. To make sure the correct underwriting takes place, we have noted your current pre-existing medical conditions are \_\_\_ and \_\_\_. Is there anything else apart from this not stated? - Not sure 5. We have received authority for all future payments to be direct debited from your bank account? Is this correct? - Yes 6. Did you take this policy to replace any other policy? - Yes - is that correct? 7. We have your occupation recorded as - Yes 8. What is your understanding of the benefits of the policy? N/A 9. It specified in the authority to proceed that a copy of the disclosure statement was given to you and your insurance planner and or plan/copy of your LAT was e mailed to e mail address John@eliteinsure..co.nz . Did you received them? - Yes 10. Do you have any further comments? - Yes

11. If replacement( were the risks of replacing this insurance policy explained to you?

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12. Remedial Action Taken Or Proposed:

- Yes