

- N/a

AUDIT REPORT

Date: 4th March 2022	Lead Source: Self-generated				
Adviser: Idell Cummerata	Policy Holder: testing				
Caller Name: Admin Account	Caller Email Address: admin@mail.com				
1. I understand you recently took out a policy with (fidelity, partners, aia) from one of our advisers Is that correct?					
- Yes					
2. Was the adviser by him / herself?					
- No					
3. How would you describe the adviser's standard of service	ce on a scale of 1-10? (10 is the highest)				
- 9					
	ent of claim. To make sure the correct underwriting takes place , we re and Is there anything else apart from this not stated?				
- Not sure					
5. We have received authority for all future payments to be	direct debited from your bank account? Is this correct?				
- Yes					
6. Did you take this policy to replace any other policy?					
- Yes					
7. We have your occupation recorded as is that	at correct?				
- Yes					
8. What is your understanding of the benefits of the policy	?				
N/A					
9. It specified in the authority to proceed that a copy of the and or plan/copy of your LAT was e mailed to e mail addre	e disclosure statement was given to you and your insurance planner ess John@eliteinsureco.nz . Did you received them?				
- Yes					
10. Do you have any further comments?					
- Yes					
11. If replacement(were the risks of replacing this insuran	ce policy explained to you?				

Notes:			
- Testtimh			

12. Remedial Action Taken Or Proposed:

- Yes