

- Asdf

## **AUDIT REPORT**

Date: 10th March 2021	Lead Source: BDM
Adviser: Dr. Yessenia Abbott IV	Policy Holder: asdf
Caller Name: user	Caller Email Address: andre.d@eliteinsure.co.nz
1. I understand you recently took out a policy with ( fidelity, partners, aia) from one of our advisers Is that correct?	
- Yes	
2. Was the adviser by him / herself?	
- No	
3. How would you describe the adviser's standard of service on a scale of 1-10? (10 is the highest)	
- 10	
4. As you are aware, non disclosure can lead to non payment of claim. To make sure the correct underwriting takes place, we have noted your current pre-existing medical conditions are and Is there anything else apart from this not stated?	
- Not Sure - Refer to Notes	
5. We have received authority for all future payments to be direct debited from your bank account? Is this correct?	
- No - Refer to Notes	
6. Did you take this policy to replace any other policy?	
- No	
7. We have your occupation recorded as	is that correct?
- No - Refer to Notes	
8. What is your understanding of the benefits of the policy?	
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9. It specified in the authority to proceed that a copy of the disclosure statement was given to you and your insurance planner and or plan/copy of your LAT was e mailed to e mail address John@eliteinsureco.nz . Did you received them?	
- No	
10. Do you have any further comments?	

11. If replacement( were the risks of replacing this insurance policy explained to you?	
- No	
12. Remedial Action Taken Or Proposed:	
- Yes	
Notes:	
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