

Cigna - Assurance Extra

Name	Date answered	Time Spent	Score
Ocdao, Erlina	06/Apr/2020	76:04:28	0.00 %

#	Test Detail	Score	
1	What claims will qualify for consideration under a newly introduced Policy Enhancement Benefit*? *Applies to policies issued on or after 1 May 2004	ofter 1 May 2004	
	A) All claims for new illness, injury or conditions arising after the effective date of the Policy Enhancement		
	Correct Answer: A) All claims for new illness, injury or conditions arising after the effective date of the Policy Enhancement		
2	Under the free look period, the customer has the right to cancel their policy within how many days?		
	B) 30 days		
	Correct Answer: B) 30 days		
3	We use the Consumer Price Index issued by the government statistician each year when applying inflation. What is the year ending date we apply?	0	
	A) 31 March		
	Correct Answer: C) 30 September		
4	If a child of a Life Assured under the age of 18 dies, Cigna will reimburse the lesser of the direct funeral costs or \$15,000, regardless of whether the child is a Life Assured under the policy or not.		
	True	0	
	Correct Answer: True		
5	Which circumstance will not be considered under the Suspension of Cover Benefit?		
	C) Parental Leave	Leave	
	ct Answer: ental Leave		
6	What criteria does the Life Assured need to meet to qualify for the Parental Leave Loyalty Benefit?	/alty Benefit?	
	D) All of the above		
	Correct Answer: D) All of the above		

7	Is the Life Assured covered if a claim arises overseas? Some restrictions might apply, such as Redundancy Cover. You should refer to the relative protection benefit sheets for any restrictions C) Yes, the policy includes full worldwide coverage Correct Answer: C) Yes, the policy includes full worldwide coverage	0
8	In the Assurance Extra Policy Wordings for all covers, bold words have a specific meaning and these definitions are found in the Assurance Extra Umbrella Policy Wordings. True Correct Answer: True	
9	In addition to the terms of the policy, Cigna also provides additional support through Client Benefits at no extra cost. Who has access to these benefits? A) All Lives Assured, Policy Owners and their dependent children Correct Answer: A) All Lives Assured, Policy Owners and their dependent children	0
10	What services are offered free to all our clients under the Client Benefits? E) All of the above Correct Answer: E) All of the above	0

EliteInsure Training Department
Prepared by