

PROCEDURES AND WORK INSTRUCTIONS MANUAL (PAWIM)

Effective: September 20, 2021 Revision 00

This document provides the procedures on the conduct of QMS in DepEd that covers the procedures on Management Review, Internal Quality Audit, Corrective Action, Risk Management, Documented Information Management, Citizen/Client Satisfaction Feedback Management, Training and Advocacy, and Knowledge Management







Department of Education Bureau of Human Resource and Organizational Development – Organization Effectiveness Division DepEd Complex, Meralco Ave., Pasig City, 1605



nqmssupport@deped.gov.ph



(02) 8 633 - 5375



www.deped.gov.ph