Customer Churned Analysis

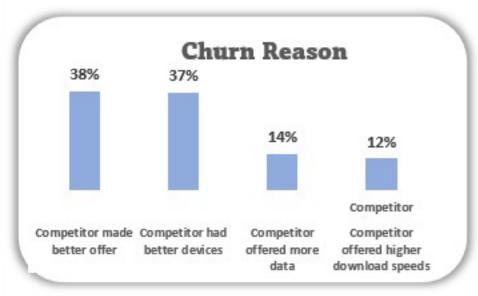
1796 Churned Customer

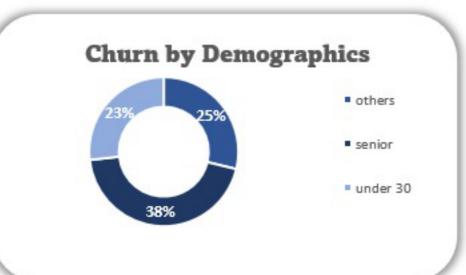
6687
Total Customer

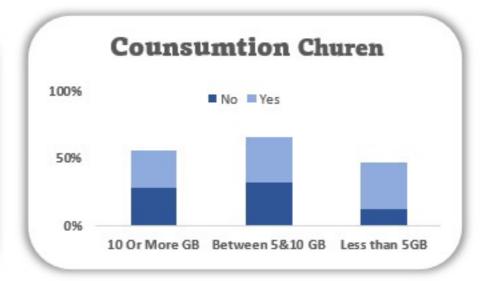
26.86% Churned Rate 31.03 \$

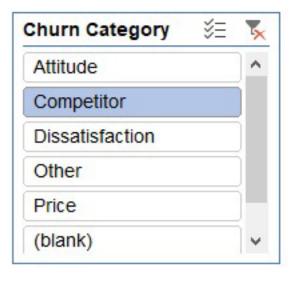
Avg Monthly Charge

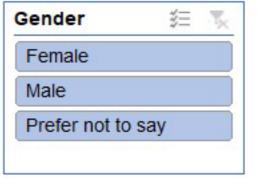
1084 \$
ARPU(Revenue Per User)



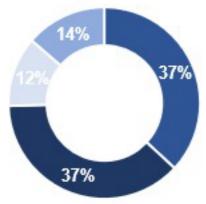












- Competitor had better devices
- Competitor made better offer
- Competitor offered higher download speeds
- Competitor offered more data

