

# Maged Atef Arteen

**Medical Laboratory Technician**, Dubai, UAE

DHA Eligibility Letter (20499510)

10+ Experience – BLS Certified – immediate Join

Email: [maged.atef.dha@gmail.com](mailto:maged.atef.dha@gmail.com)

Phone: [+971585847644](tel:+971585847644)

LinkedIn: [linkedin.com/in/maged-arten](https://www.linkedin.com/in/maged-arten)



## PROFESSIONAL SUMMARY

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DHA-eligible Clinical Laboratory Technician with over 10 years of experience in accredited diagnostic laboratories. Skilled in hematology, clinical chemistry, microbiology, parasitology, serology, and molecular diagnostics. Proven track record in specimen processing, quality control (QC), external quality assessment (EQA), biosafety, and patient safety. Adept at using automated analyzers and manual techniques to deliver accurate results within target turnaround times (TAT).

## WORK EXPERIENCE

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### Medical Laboratory Technician (Diagnostics & product Support)

El Mabara Hospital, Alexandria, Egypt

June 2024 – July 2025

- Conducted analyzer demonstrations and staff training, ensuring optimal product utilization.
- Delivered results consultation with clinicians, improving decision-making and patient outcomes.
- Troubleshoot instruments and maintained 100% uptime during emergencies, showcasing adaptability.
- Supported workflow optimization, handling 100+ samples daily with accuracy and speed.
- Performed CBC, biochemistry panels, and parasitology tests with 100% compliance to ISO 15189:2022.
- Troubleshoot analyzer malfunctions, maintaining 100% uptime during emergency cases.

### Medical Laboratory Technician

Zewail Laboratory & academy, Tanta, Egypt

Aug 2020 – June 2024

- Led product-related presentations on hormone, serology, and viral assays for staff and clinicians.
- Collaborated with physicians through consultative result discussions, strengthening professional relationships.
- Implemented process improvements that reduced turnaround time (TAT) by 15%, enhancing customer satisfaction.

### Medical Laboratory Technician (Training & Applications)

Alpha Omega Laboratory, Alexandria, Egypt

June 2015 – July 2020

- Serving as a point of contact for customers using lab instruments or tests.
- Troubleshooting operational issues in labs and helping optimize processes.
- Analyzing workflow inefficiencies and suggesting improvements.
- Coordinating with technical and sales teams to support client labs.
- Maintained calibration records for 20+ instruments, ensuring ISO 15189 and CAP readiness.
- Trained new staff in specimen handling and biosafety, resulting in zero contamination incidents.

## **Medical Laboratory Technician (Phlebotomist – Registration)**

**Safwat Shaker Laboratory, Alexandria, Egypt**

**Jan 2012– Jan 2013**

- Phlebotomy and patient handling
- Attention to detail (accurate registration and labeling)
- Communication and interpersonal skills
- Basic knowledge of lab safety and specimen handling

## **EDUCATION**

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**Diploma in Analytical Clinical Biochemistry** – Alexandria University, 2023

**B.Sc. in Biochemistry** – Alexandria University, 2012

## **SKILLS**

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- Hematology (Sysmex XN Series), CBC, ESR, Reticulocyte Count
- Clinical Chemistry (Cobas c311, Cobas H232, Dri-Chem x500 – Gete 1100) – Lipid Profile, HbA1c, Renal & Liver Function Tests, Electrolytes
- Immunoassays (ELISA, CLIA) – Hormone Panels (Thyroid, Reproductive, Cortisol), Tumor Markers
- Microbiology & Parasitology – Culture & Sensitivity, Stool & Urine Microscopy, Malaria Screening
- Molecular Diagnostics – PCR (Basic), Viral Load Assays
- ISO 15189:2022 Compliance, CAP Accreditation Support, Internal QC, EQA, Calibration & Maintenance
- Phlebotomy, Specimen Integrity, Pre-analytical & Post-analytical Procedures
- Laboratory Information Systems (LIS), LDM, Microsoft Office Suite

## **Technical & Digital Skills**

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- Computer skills office and Laboratory Software LDM
- Social Media Marketing, Content Creation & Copywriting, Budget Management, Data Analysis
- Power Bi and python Analytics & Presentations skills
- Reporting, visualizing Sales, Data interpretation skills

## **CERTIFICATIONS**

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- DHA Eligibility Letter – Issued Jun 2025
- BLS – American Heart Association (Valid until Jun 2027)
- ISO 15189:2022 – Medical Laboratories Quality Assurance & Competence
- Molecular Biology Training – Tanta University, 2022
- Biochemical Investigation Training – GSK Academy, 2022
- Fundamentals of Digital Transformation – Alexandria University
- Data Analysis Nano Degree – Ministry of Communication Egypt

## **Language**

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- Arabic, Native
- English, Professional