



[Faq GraphQL User Guide](#)

How to install the extension

1. Upload via ZIP/Archive

- Back up your store's database and web directory
 - Download the extension zip file and extract the zip file
 - Transfer the **app** folder into the **Magento2 root** directory on the server
 - Enable maintenance mode **php bin/magento maintenance:enable**
 - Run the command **php bin/magento module:enable MageINIC_Core MageINIC_FaqGraphql**
 - Run the command **php bin/magento setup:upgrade** to install the extension
 - Run the command **php bin/magento cache:clean** to clean the cache
 - Disable maintenance mode **php bin/magento maintenance:disable**
 - Check the store environment if everything is working properly. If, at any point, the store displays an error, check the Magento logger for more details.
-

How to uninstall the extension

1. Terminal or command line

- login into the terminal or command line through SSH
 - Enable maintenance mode **php bin/magento maintenance:enable**
 - Run the command **php bin/magento module:disable MageINIC_FaqGraphql** to disable the extension
 - Run the command **php bin/magento --remove-data module:uninstall MageINIC_FaqGraphql**
 - Run the command **php bin/magento setup:upgrade**
 - Run the command **php bin/magento setup:di:compile**
 - Run the command **php bin/magento setup:static-content:deploy**
 - Run the command **php bin/magento cache:clean**
 - Disable maintenance mode **php bin/magento maintenance:disable**
 - Check the store environment if everything is working properly. If, at any point, the store displays an error, check the Magento logger for more details.
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Store Configuration

- Please include the following query in the body section to fetch the module store configuration values.

End Point : {{baseurl}}/graphql

Method: POST

Request:

```
{
  storeConfig {
    faq_general_enable
    faq_general_faq_questions_display
    faq_general_footer_link_display
    faq_general_page_title
    faq_general_meta_keywords
    faq_general_meta_description
    faq_slider_setting_enable_slider
    faq_slider_setting_slider_title
    faq_slider_setting_slider_speed
    faq_slider_setting_infinite_looping
    faq_slider_setting_autoplay
    faq_slider_setting_arrows
    faq_slider_setting_dot
    faq_slider_setting_autoplay_speed
    faq_slider_setting_slide_to_default
    faq_slider_setting_slick_to_default
    faq_slider_setting_breakpoints
  }
}
```

Response :

```
{
  "data": {
    "storeConfig": {
      "faq_general_enable": "1",
      "faq_general_faq_questions_display": "5",
      "faq_general_footer_link_display": "1",
```

```

"faq_general_page_title": "FAQs",
"faq_general_meta_keywords": "Index constructor.",
"faq_general_meta_description": "Index constructor.Index constructor.Index
constructor.Index constructor.Index constructor.Index constructor.Index
constructor.",
"faq_slider_setting_enable_slider": "1",
"faq_slider_setting_slider_title": "FAQ Category slider",
"faq_slider_setting_slider_speed": "500",
"faq_slider_setting_infinite_looping": "0",
"faq_slider_setting_autoplay": "0",
"faq_slider_setting_arrows": "1",
"faq_slider_setting_dot": "0",
"faq_slider_setting_autoplay_speed": "200",
"faq_slider_setting_slide_to_default": "2",
"faq_slider_setting_slick_to_default": "1",
"faq_slider_setting_breakpoints":
"{\"_1694155534455_455\":{\"breakpoint\":\"1024\",\"slides_to_show\":\"2\",\"slides_to_sc
roll\":\"2\",\"dots\":\"1\"},\"_1694155545723_723\":{\"breakpoint\":\"992\",\"slides_to_show\"
\":\"2\",\"slides_to_scroll\":\"2\",\"dots\":\"1\"},\"_1694155560122_122\":{\"breakpoint\":\"48
0\",\"slides_to_show\":\"2\",\"slides_to_scroll\":\"2\",\"dots\":\"1\"}}"
}
}
}

```

Faq GraphQL

Faq and Category List

- To implement store-specific faq filtering, it is essential to configure the Header with the Key: "Store" and Value: "Default" (using your Store Code). This setup ensures effective segregation of faq based on individual store contexts.

Request:

```

query{
  Category(filter: {category_id:{eq:"2"}},pageSize: 5, currentPage: 1) {
    items {
      category_id
      category_name
      image
    }
  }
}

```

```

    Faq (pageSize: 5, currentPage: 1) {
      items{
        faq_id
        category_id
        status
        title
        answer
        sender_name
        sender_email
        visibility
        most_frequently
      }
      total_count
    }
  }
  total_count
}
}

```

Response

```

{
  "data": {
    "Category": {
      "items": [
        {
          "category_id": "2",
          "category_name": "FAQ Categories ",
          "image":
            "https://magento245.mageinic.com/media/MageINIC/faq/image/240_F_456110193_KAxb7goQd
            9XLoFdkczfT2rUBb5AbMO0n.jpg",
          "Faq": {

```

```

"items": [
  {
    "faq_id": 3,
    "category_id": 2,
    "status": 1,
    "title": "is this banner slider extension",
    "answer": "<div data-content-type=\"html\" data-appearance=\"default\"

```

data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer to</div>",

```

    "sender_name": "joe",
    "sender_email": "test@gmail.com",
    "visibility": 0,
    "most_frequently": 1
  },
  {

```

```

    "faq_id": 5,
    "category_id": 2,
    "status": 1,
    "title": "Question number 2",
    "answer": "<div data-content-type=\"html\" data-appearance=\"default\"

```

data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum Lorem Ipsum is

simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum

```
"sender_name": "Charmi Patel",
"sender_email": "charmi@gmail.com",
"visibility": 0,
"most_frequently": 0
    }
  ],
  "total_count": 2
}
],
"total_count": 1
}
}
```

Create Faq

- To implement store-specific faq filtering, it is essential to configure the Header with the Key: "Store" and Value: "Default" (using your Store Code). This setup ensures effective segregation of faq based on individual store contexts.

Request:

```
mutation {
  CreateFaq(
    input: {
      category_id: 3,
      title: "is this title for faq question?",
      answer: "Your FAQ Answer",
```

```

        status: 1,
        most_frequently: 10,
        sender_name: "sender",
        sender_email: "your.email@example.com",
        visibility: 1
    }
){
    category_id
    title
    answer
    status
    most_frequently
    sender_name
    sender_email
    visibility
}
}

```

Response

```

{
  "data": {
    "CreateFaq": {
      "category_id": 3,
      "title": "is this title for faq question?",
      "answer": "Your FAQ Answer",
      "status": 1,
      "most_frequently": 10,
      "sender_name": "sender",
      "sender_email": "your.email@example.com",
      "visibility": 1
    }
  }
}

```


Note

- In the Yes/no dropdown, the value of "Yes" corresponds to "1," while the value of "No" corresponds to "0." for status and configuration enable/disable
- **most_frequently** : the value of most_frequently, 1 for Frequently Asked Questions and 0 for Latest Questions
- **visibility** : the value of visibility, 0 for viewed publicly and 1 is for only logged user
- **status** : the value of status, 0 for disable and 1 for enable faq.