

MageINIC

[Faq](#)

FEATURES

- **Categorized Questions:** FAQs are often grouped into categories or topics to help users navigate to the relevant information more easily. This is particularly useful when there are numerous questions.
- **Accordion or Expand/Collapse Sections:** Some FAQ pages use an accordion-style layout where questions can be clicked to reveal their answers. This saves space and keeps the page clean.
- **Add FAQs using PDP page:** To add a Frequently Asked Questions (FAQ) section to a Product Detail Page (PDP) using a popup.
- **Navigation of Categories:** Include navigation of categories for users to manually navigate the category page through slides.
- **Auto-play Category slider:** Allow users to enable or disable auto-play of the slider, along with options to control the auto-play interval.
- **Faq List page:** Allow users to read all faqs using faq list page
- **Allow functionality for loggedin user :** Its provide functionality for display particular faq only for logged in users .
- **Multi-store Support:** Provide support for multi-store setups in Magento, allowing different FAQ to be configured for different store views.

Ultimate Guide for Magento 2 FAQ

Ultimate Guide for Magento 2 FAQ, where we'll explore how to effectively implement and manage a Frequently Asked Questions (FAQ) section on your Magento 2 e-commerce store. A well-structured FAQ can provide valuable information to your customers and improve their overall shopping experience. Let's dive into the key features and functionalities of creating an exceptional FAQ section.

- **Categorization:** Organize your FAQs into categories or topics to help users quickly locate relevant information. This structure streamlines navigation and saves users time.
- **Expandable Sections:** Use expandable or collapsible sections for answers to longer questions. This keeps the FAQ page neat and allows users to focus on the questions that matter to them.
- **Integration with Product Pages:** Consider integrating FAQs into your product detail pages (PDP) to provide product-specific information, increasing user engagement and conversion rates.

How to install the extension

1. Upload via ZIP/Archive

- Back up your store's database and web directory
 - Download the extension zip file and extract the zip file
 - Transfer the **app** folder into the **Magento2 root** directory on the server
 - Enable maintenance mode **php bin/magento maintenance:enable**
 - Run the command **php bin/magento module:enable MageINIC_Core MageINIC_Faq**
 - Run the command **php bin/magento setup:upgrade** to install the extension
 - Run the command **php bin/magento cache:clean** to clean the cache
 - Disable maintenance mode **php bin/magento maintenance:disable**
 - Check the store environment if everything is working properly. If, at any point, the store displays an error, check the Magento logger for more details.
-

Extension Configuration

To configure the extension configuration, Please go to **Stores** → **Settings** → **Configuration** → **MageINIC** → **FAQ**

General

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MageINIC

FAQ

FAQ Questions

FAQ Categories

Configuration

MageINIC Extensions "

the Magento Business Intelligence service. [Retry Synchronization](#)

System Messages: 1

Manage FAQs

Manage FAQs Category

FAQ Configuration

Save Config

FAQ Configuration

Enable [global] No

Slider Management

Enable Slider [store view] No

Enable Slider

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Configuration

Scope: Default Config ?

Save Config

Failed to synchronize data to the Magento Business Intelligence service. [Retry Synchronization](#)

System Messages: 1

Enable Disable Extension

Enable [global] No

Slider Management

Enable Slider [store view] No

Enable Slider

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MageINIC

General Settings

Configuration

Scope: Default Config

Save Config

FAQ Configuration

Enable (global) Yes

Number of questions to display (store view) 15

Footer Link Display (global) Yes

Page Title (store view) FAQs

Meta Keywords (store view) Index constructor.

Meta_description (store view) Index constructor.Index constructor.Index constructor.Index constructor.Index constructor.

Slider Management

Enable Slider (store view) No

Enable Slider

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Enable - Enable/Disable Functionality for FAQ Extension. Yes for Enable Extension and No for Disable Extension.

Number of questions to display - Add number for display FAQ Questions.

Footer Link Display - Enable/Disable Functionality for FAQ Extension Footer Link.

Page Title - Add FAQ Page Title.

Meta Keywords - Add for Meta Keywords

Meta description - Add for Meta Description.

Slider Management

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System Messages: 1

Configuration

Scope: Default Config

?

Save Config

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FAQ Configuration

Slider Management

Enable Slider

Yes

Slider Title

FAQ Category slider

Slides to Default

2

Slicks to scroll Default

1

Slider speed

500

Enable infinite looping

Yes

Auto play slider

No

Arrows

Yes

Dots

Yes

Breakpoints

Breakpoint	Slides to Show	Slides to Scroll	Dots	Action
1024	2	2	Yes	
992	2	2	Yes	
480	2	2	Yes	

Add Row

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- **Enable Slider** - Enable/Disable Slider settings
- **Slider Title** - Add Title for Category Slider
- **Arrow for slider** - Enable arrow on slider via the Yes/No option
- **Dots for slider** - Enable dots on slider via the Yes/No option
- **Enable infinite looping** - Enable infinite looping on slider via the Yes/No option
- **Autoplay Slider** - Enable autoplay on slider via the Yes/No option
- **Autoplay Slider speed**- Set autoplay slider speed.
- **Slides to Default** - Set category per slide.
- **Slicks to scroll Default** - Set category per slick.
- **Slider speed** - Set Slider speed.
- **Breakpoints** - Set Breakpoints to create responsive sliders for different sizes of windows(screens).
 - **Breakpoint** - Set Breakpoint value
 - **Slides to scroll** - Set FAQ per slide.
 - **Slicks to scroll**- Set FAQ per slick.
 - **Dots** - Enable dots on the category via the Yes/No option

MageINIC

Extension Usage

Manage FAQ Questions

Please go to **MageINIC** → **FAQ** → **FAQ Questions**.

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Failed to synchronize data to the Magento Business Intelligence service. [Retry Synchronization](#)

System Messages: 1

FAQ Question

Manage FAQ Questions

Add New

Search by keyword

Filters

Default View

Columns

Actions

11 records found

20 per page

1 of 1

	ID	Title	Category Name	Status	Visibility	Created	Modified	Action	Sender Name	Sender Email
<input type="checkbox"/>	1	is this banner slider extension	New Category	Enable	Public	May 10, 2023 5:16:33 AM	May 10, 2023 5:16:33 AM	Select	joe	test@gmail.com
<input type="checkbox"/>	2	is this title for faq question?	New Category	Enable	For logged in only	Sep 12, 2023 6:13:06 AM	Sep 12, 2023 6:13:06 AM	Select	sender	your.email@example.com


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Add the FAQ Question From the Backend



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System Messages: 1

New Faq

admin

BackSave and Continue EditSave

Status☒ Yes

Title

Sort Order

Faq

-- Select Category(s) --

Most Frequently

Yes

Answer

Edit with Page Builder

Drag Row, Columns, Tabs, Block, Dynamic Block or HTML Code here

Visibility

Public

Store View

All Store ViewsMain WebsiteMain Website StoreDefault Store Viewfrench

Sender Name

Sender Email

Search Engine Optimization

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Please go to **Add New Faq** on the FAQ grid page.

- **Status** - Enable the FAQ via the Yes/No option
- **Title** - Add Question as a title.
- **Faq** - Select FAQ categories.
- **Most Frequently** - select for question display on Most Frequently FAQ section.
- **Answer** - Add Answer of FAQ.
- **Visibility** - Visibility for FAQ display for publicly or a logged in user.
- **Store View**- Set Store View.
- **Sender Name** -Add Sender Name.
- **Sender Email** - Set Sender Email.
- **Search Engine Optimization** - Set Search Engine Optimization URL key.

Manage FAQ Categories

Please go to **MageINIC** → **FAQ Categories**→ **Manage Categories**.

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Failed to synchronize data to the Magento Business Intelligence service. [Retry Synchronization](#)

System Messages: 1

Category

Search by keyword

Filters

Default View

Columns

Actions

3 records found

20 per page

1 of 1

	ID	Category Name	Category Image	Status	Store View	Created	Modified	Action
<input type="checkbox"/>	1	FAQ Categories		Enable	Main Website Main Website Store Default Store View french	Sep 1, 2023 12:03:51 AM	Sep 1, 2023 12:03:51 AM	Select
<input type="checkbox"/>	2	New Category		Enable	Main Website Main Website Store Default Store View french	Sep 1, 2023 12:28:53 AM	Sep 1, 2023 12:28:53 AM	Select

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Add the FAQ Categories From the Backend

The screenshot shows the 'New Category' form in the Magento Admin interface. At the top, there is a yellow notification bar stating 'Failed to synchronize data to the Magento Business Intelligence service. Retry Synchronization'. The left sidebar contains navigation links for Dashboard, MageNIC, Sales, Catalog, Customers, Marketing, Content, Extra PII, Reports, Stores, System, and Help Partnerships & Extensions. The main form area includes a 'Status' toggle set to 'Yes', 'Category Name' and 'Sort Order' text input fields, a 'Category Image' section with 'Upload' and 'Select from Gallery' buttons and a 'Browse to find or drag image here' link, and a 'Store View' dropdown menu showing 'All Store Views', 'Main Website', 'Main Website Store', 'Default Store View', and 'french'. Below the form is a 'Search Engine Optimization' section. The footer contains copyright information for Magento Commerce Inc. and links to Privacy Policy and Report an Issue.

Failed to synchronize data to the Magento Business Intelligence service. [Retry Synchronization](#)

System Messages: 1

New Category

← Back Save and Continue Edit **Save Category**


Status ☒ Yes

Category Name *

Sort Order *

Category Image

Maximum file size: 8 MB.


[Browse to find or drag image here](#)

Store View *
All Store Views
Main Website
Main Website Store
Default Store View
french

Search Engine Optimization

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Please go to **Add New Category** on the FAQ Categories grid page.


- **Status** - Enable the FAQ categories via the Yes/No option
- **Category Name** - Add Category Name.
- **Store View** - Set Store View.
- **Category Image** - Add Category Image To Show in slider.
- **Search Engine Optimization** - Set Search Engine Optimization URL key.



Add a FAQ Questions via Product Detail Admin Form

Please go to **Catalog** → **Products**.

FAQs Category Page on Frontend Side

Default welcome msg! | Sign In | or | Create an Account | Default Store View



Search entire store here...  

Products | Gear

Home > FAQs


FAQs


FAQ Categories

FAQ Categories (3)

New Category (7)

FAQ Category slider


FAQ Categories


New Category

Frequently Asked Questions

Q. This is a simple product

Q. Most Frequently Login

Q. is this banner slider extension

Q. Faq categories 2 Question number 1

Q. Test FAQ

Latest Questions

Q. Question number 2

Q. login

Q. string

Q. Your FAQ Title

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Search Terms

Advanced Search

Orders and Returns

RSS

Frequently Asked Questions

Enter your email address

Subscribe

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Particular Category Page on Frontend Side



New Category

FAQ Categories

[FAQ Categories \(3\)](#)

[New Category \(7\)](#)


Q. is this banner slider extension?


Q. what is Faq categories?

Q. is this functionality for logged user?

FAQs on Product Deatils Page

Default welcome msg! | Sign In | or | Create an Account | Default Store View




Search entire store here... 

Products

Gear

Home > Products > 1234



M2

BANNER SLIDER

Be the first to review this product

\$21.00

IN STOCK
SKU#: 1234

Qty

1

Add to Cart

ADD TO WISH LIST

ADD TO COMPARE

Details | More Information | Reviews | **FAQ**

Question: This is a simple product
Answer:
Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer to
By charmi patel On May 10, 23 09:52:42 AM

Question: which types of products availble in magento2
Answer:
Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum
By Sender Name For 1 On September 01, 23 05:06:11 AM

[Read More All Questions and Answers](#)

Have a Question?
Get Answer from experts and customer who have used this item.

Ask a Questions

Faq Tab

Add FAQs on Product Deatils Page

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Write Your Own Question

Name *

Name

Email Address *

Email Address

Question *

Question

Submit

Placeholder

Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum

By Sender Name For 1 On September 01, 23 05:06:11 AM

[Read More All Questions and Answers](#)

Have a Question?

Get Answer from experts and customer who have used this item.

[Ask a Question](#)