



[Faq Rest API](#)

FEATURES

- The Faq module offers Rest API to efficiently manage and display Frequently Asked Questions on websites.

Faq Rest API EndPoints

1. Get Category Data by Id

Endpoint : `{{base_url}}/rest/all/V1/faq/category/:Id`

Method: GET

Store code:- Add Store code in the URL for store view Data for the size chart.(ex:- **cn** is for Canada store code in Url)

For All Store

End Point : `{{baseurl}}/rest/all/V1/`

For Particular Store

End Point : `{{baseurl}}/rest/cn/V1/`

Response :

```
{
  "id": 3,
  "category_name": "New Category",
  "image": "berlin-998177_1920_1.jpg",
  "status": 1,
  "sort_order": "3",
  "created_date": "2023-09-01 05:28:53",
  "updated_date": "2023-09-01 05:28:53"
}
```

2. Get Category List By SearchCriteria

Endpoint : {{base_url}}/rest/all/V1/faq/category/

Method: GET

Store code:- Add Store code in the URL for store view Data for the size chart.(ex:- **cn** is for Canada store code in Url)

For All Store

End Point : {{baseurl}}/rest/all/V1/

For Particular Store

End Point : {{baseurl}}/rest/cn/V1/

Request:

- Include the following data into **Params** in Postman and went into **Bulk Edit** Past the following structure.

```
searchCriteria[pageSize]=5
searchCriteria[currentPage]=1
searchCriteria[sortOrders][0][field]=category_name
searchCriteria[sortOrders][0][direction]=asc
searchCriteria[filterGroups][0][filters][0][field]=status
searchCriteria[filterGroups][0][filters][0][value]=1
```

Response :

```
{
  "items": [
    {
      "id": 4,
      "category_name": "categorygfh",
      "image": "apparel-1850804_1920_1_9.jpg",
      "status": 1,
      "sort_order": "90",
      "created_date": "2023-09-04 10:25:06",
      "updated_date": "2023-09-04 10:25:06"
    },
    {
      "id": 2,
      "category_name": "FAQ Categories ",
      "image": "240_F_456110193_KAxh7goQd9XLoFdkczfT2rUBb5AbMO0n.jpg",

```

```

        "status": 1,
        "sort_order": "1",
        "created_date": "2023-09-01 05:03:51",
        "updated_date": "2023-09-01 05:03:51"
    },
    {
        "id": 3,
        "category_name": "New Category",
        "image": "berlin-998177_1920_1.jpg",
        "status": 1,
        "sort_order": "3",
        "created_date": "2023-09-01 05:28:53",
        "updated_date": "2023-09-01 05:28:53"
    }
],
"search_criteria": {
    "filter_groups": [
        {
            "filters": [
                {
                    "field": "status",
                    "value": "1",
                    "condition_type": "eq"
                }
            ]
        }
    ]
},
"sort_orders": [
    {
        "field": "category_name",
        "direction": "ASC"
    }
],
"page_size": 10,
"current_page": 1
},
"total_count": 3
}

```

3. Get Faq Data by Id

Endpoint : `{{base_url}}/rest/all/V1/faq/:Id`

Method: GET

Store code:- Add Store code in the URL for store view Data for the size chart.(ex:- **cn** is for Canada store code in Url)

For All Store

End Point : {{baseurl}}/rest/all/V1/

For Particular Store

End Point : {{baseurl}}/rest/cn/V1/

Response :

```
{
  "id": 3,
  "category_id": 2,
  "title": "is this banner slider extension",
  "answer": "<div data-content-type=\"html\" data-appearance=\"default\"
data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting
industry. Lorem Ipsum has been the industry's standard dummy text ever since the
1500s, when an unknown printer to</div>",
  "status": 1,
  "sort_order": "3",
  "created_date": "2023-05-10 10:16:33",
  "updated_date": "2023-05-10 10:16:33",
  "most_frequently": 1,
  "sender_name": "joe",
  "sender_email": "test@gmail.com",
  "visibility": 0
}
```

4. Get Faq List By SearchCriteria

Endpoint : {{base_url}}/rest/all/V1/faq/

Method: GET

Store code:- Add Store code in the URL for store view Data for the size chart.(ex:- **cn** is for Canada store code in Url)

For All Store

End Point : {{baseurl}}/rest/all/V1/

For Particular Store

End Point : {{baseurl}}/rest/cn/V1/

Request:

- Include the following data into **Params** in Postman and went into **Bulk Edit** Past the following structure.

```
searchCriteria[pageSize]=5
searchCriteria[currentPage]=1
searchCriteria[sortOrders][0][field]=title
searchCriteria[sortOrders][0][direction]=asc
searchCriteria[filterGroups][0][filters][0][field]=status
searchCriteria[filterGroups][0][filters][0][value]=1
```

Response :

```
{
  "items": [
    {
      "id": 4,
      "category_id": 3,
      "title": "Faq categories 2 Question number 1",
      "answer": "<div data-content-type=\"html\" data-appearance=\"default\"
data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting
industry. Lorem Ipsum has been the industry's standard dummy text ever since the
1500s, when an unknown printer took a galley of type and scrambled it to make a type
specimen book. It has survived not only five centuries, but also the leap into electronic
typesetting, remaining essentially unchanged. It was popularised in the 1960s with the
release of Letraset sheets containing Lorem Ipsum passages, and more recently with
desktop publishing software like Aldus PageMaker including versions of Lorem
Ipsum</div>",
      "status": 1,
      "sort_order": "1",
      "created_date": "2023-09-01 05:06:11",
      "updated_date": "2023-09-01 05:06:11",
      "most_frequently": 1,
      "sender_name": "Sender Name For 1",
      "sender_email": "sender@11gmail.com",
      "visibility": 0
    },
    {
      "id": 3,
      "category_id": 2,
      "title": "is this banner slider extension",
      "answer": "<div data-content-type=\"html\" data-appearance=\"default\"
data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting
industry. Lorem Ipsum has been the industry's standard dummy text ever since the
1500s, when an unknown printer to</div>",
```

```

    "status": 1,
    "sort_order": "3",
    "created_date": "2023-05-10 10:16:33",
    "updated_date": "2023-05-10 10:16:33",
    "most_frequently": 1,
    "sender_name": "joe",
    "sender_email": "test@gmail.com",
    "visibility": 0
  },
  {
    "id": 6,
    "category_id": 3,
    "title": "login",
    "answer": "<style>#html-body
[data-pb-style=MP0B405]{justify-content:flex-start;display:flex;flex-direction:column;background-position:left
top;background-size:cover;background-repeat:no-repeat;background-attachment:scroll}<
/style><div data-content-type=\"row\" data-appearance=\"contained\"
data-element=\"main\"><div data-enable-parallax=\"0\" data-parallax-speed=\"0.5\"
data-background-images=\"{}\" data-background-type=\"image\" data-video-loop=\"true\"
data-video-play-only-visible=\"true\" data-video-lazy-load=\"true\"
data-video-fallback-src=\"\" data-element=\"inner\" data-pb-style=\"MP0B405\"><div
data-content-type=\"text\" data-appearance=\"default\" data-element=\"main\"><p>-
Visibility for logged in only in faq Question not working- Visibility for logged in only in faq
Question not working- Visibility for logged in only in faq Question not working- Visibility
for logged in only in faq Question not working- Visibility for logged in only in faq Question
not working- Visibility for logged in only in faq Question not working- Visibility for logged
in only in faq Question not working- Visibility for logged in only in faq Question not
working- Visibility for logged in only in faq Question not working- Visibility for logged in
only in faq Question not working- Visibility for logged in only in faq Question not working-
Visibility for logged in only in faq Question not working- Visibility for logged in only in faq
Question not working- Visibility for logged in only in faq Question not working- Visibility
for logged in only in faq Question not working- Visibility for logged in only in faq Question
not working- Visibility for logged in only in faq Question not working- Visibility for logged
in only in faq Question not working</p></div></div></div>\",
    "status": 1,
    "sort_order": "1",
    "created_date": "2023-09-01 05:27:35",
    "updated_date": "2023-09-01 05:27:35",
    "most_frequently": 0,
    "sender_name": "xbdfg",
    "sender_email": "pruthvi.patel@indianic.com",
    "visibility": 1
  },

```

```

{
  "id": 2,
  "category_id": 3,
  "title": "Most Frequently Login",
  "answer": "<div data-content-type=\"html\" data-appearance=\"default\"
data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting
industry. Lorem Ipsum has been the industry's standard dummy text ever since the
1500s, when an unknown printer to- Visibility for logged in only in faq Question not
working- Visibility for logged in only in faq Question not working- Visibility for logged in
only in faq Question not working- Visibility for logged in only in faq Question not working-
Visibility for logged in only in faq Question not working- Visibility for logged in only in faq
Question not working- Visibility for logged in only in faq Question not working- Visibility
for logged in only in faq Question not working- Visibility for logged in only in faq Question
not working- Visibility for logged in only in faq Question not working</div>",
  "status": 1,
  "sort_order": "2",
  "created_date": "2023-05-10 10:10:13",
  "updated_date": "2023-05-10 10:10:13",
  "most_frequently": 1,
  "sender_name": "Charmi",
  "sender_email": "charmi.patel@indianic.com",
  "visibility": 1
},
{
  "id": 5,
  "category_id": 2,
  "title": "Question number 2",
  "answer": "<div data-content-type=\"html\" data-appearance=\"default\"
data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting
industry. Lorem Ipsum has been the industry's standard dummy text ever since the
1500s, when an unknown printer took a galley of type and scrambled it to make a type
specimen book. It has survived not only five centuries, but also the leap into electronic
typesetting, remaining essentially unchanged. It was popularised in the 1960s with the
release of Letraset sheets containing Lorem Ipsum passages, and more recently with
desktop publishing software like Aldus PageMaker including versions of Lorem
IpsumLorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem
Ipsum has been the industry's standard dummy text ever since the 1500s, when an
unknown printer took a galley of type and scrambled it to make a type specimen book. It
has survived not only five centuries, but also the leap into electronic typesetting,
remaining essentially unchanged. It was popularised in the 1960s with the release of
Letraset sheets containing Lorem Ipsum passages, and more recently with desktop
publishing software like Aldus PageMaker including versions of Lorem IpsumLorem
Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has
been the industry's standard dummy text ever since the 1500s, when an unknown printer

```


took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum</div>",

```
    "status": 1,
    "sort_order": "2",
    "created_date": "2023-09-01 05:12:08",
    "updated_date": "2023-09-01 05:12:08",
    "most_frequently": 0,
    "sender_name": "ellias",
    "sender_email": "ellias@gmail.com",
    "visibility": 0
  },
  {
    "id": 1,
    "category_id": 4,
    "title": "This is a simple product",
    "answer": "<div data-content-type=\"html\" data-appearance=\"default\"
data-element=\"main\">Lorem Ipsum is simply dummy text of the printing and typesetting
industry. Lorem Ipsum has been the industry's standard dummy text ever since the
1500s, when an unknown printer to</div>",
    "status": 1,
    "sort_order": "3",
    "created_date": "2023-05-10 09:52:42",
    "updated_date": "2023-05-10 09:52:42",
    "most_frequently": 1,
    "sender_name": "Alle Joe",
    "sender_email": "alle@gmail.com",
    "visibility": 0
  }
],
"search_criteria": {
  "filter_groups": [
    {
      "filters": [
        {
          "field": "status",
          "value": "1",
          "condition_type": "eq"
        }
      ]
    }
  ]
},
],
```

```
"sort_orders": [  
  {  
    "field": "title",  
    "direction": "ASC"  
  }  
],  
"page_size": 10,  
"current_page": 1  
},  
"total_count": 6  
}
```

- **most_frequently** : the value of most_frequently, 1 for Frequently Asked Questions and 0 for Latest Questions
- **visibility** : the value of visibility, 0 for viewed publicly and 1 is for only logged user
- **status** : the value of status, 0 for disable and 1 for enable faq.

Note

- To execute all the aforementioned REST API endpoints, it is obligatory to provide the Admin/Customer Bearer token.