

Business Responsibility and Sustainability Report

Fiscal Year 2024

Environmental Indicators:

Total Scope 1 emissions: 45,678.90 MT CO₂e

Total Scope 2 emissions: 12,345.67 MT CO₂e

Water withdrawal: 125,000 kilolitres

Total energy consumption: 500,000 GJ

Social Indicators:

Total employees: 347,000

Women employees: 89,000

Employee turnover rate: 12.5%

Women in Board: 25%

Governance Indicators:

Customer complaints received: 1,250

Customer complaints resolved: 1,180

CSR spending: INR 500 crores