

Maggie Joseph

Windsor, ON

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(519) 996 0973

I'm a charismatic, fun person who is obsessed with challenging myself and achieving my goals. I am a part time student looking for part time or full time work. I believe the skills I've gained over my years in the workforce will be a great fit to your team in any area you put me in!

Willing to relocate: Anywhere

Personal Details

Highest Level of Education: Secondary School

Work Experience

Store Manager & District Manager

One Plant - Walkerville & Tecumseh - Windsor, ON

February 2021 to January 2022

Store Manager

Managed 8-12 budtenders

Responsible for training budtenders to provide excellent customer service and product knowledge

Identifying talent and training them up for higher positions such as key-holder & assistant manager

Hiring, coaching & annual employee reviews

Weekly scheduling and payroll to company labour guidelines

Weekly inventory management

Cash balancing, deposits and retrieving change orders from the bank

Created sales reports to help identify areas of opportunity & growth

Collaborated with brand representatives to provide training for budtenders

Social Media Management

Merchandising displays and labelling as necessary

Ordering cannabis & cannabis accessories

Handling day-to-day tasks that would arise

Fashion Manager

GIANT TIGER - Windsor, ON

August 2015 to February 2021

Fashion Manager

Internal Management Development Program

Employee Relations Course

Managing a team

Cash Office Trained (balancing all registers and safe)

Trusted with deposit drops to the bank when store owners are away

Tobacco, Lottery, and Cash trained
Merchandising fashion
Receiving stock off trucks
Receiving vendors
Processing warehouse and vendor returns
Properly executing annual cycle counts
Health and Safety Representative

STORE SUPERVISOR / FRESH PICK MARKET

Fresh pick market - London, ON
November 2014 to July 2015

Key holder
Managing 20+ staff members
Creating Schedules
Resolving with customer complaints
Running the cash register and stocking shelves
Creating and implementing workplace handbook
Completing payroll for all associates
Training associates in various departments
Managing cash office and completing bank deposits
Ensuring staff followed food, health and safety standards

CASHIER

JOSEPH'S FARM MARKET
November 2011 to October 2014

Scanning items through the register quickly
Memorizing multiple product codes
Pleasantly serving customers
Counting down register at closing

Education

HIGH SCHOOL DIPLOMA

Maranatha Christian Academy
2012

Skills

- Employee Relations (3 years)
- Merchandising (3 years)
- Team Management (3 years)
- Payroll
- Retail Management
- Sales Management
- Social Media Management

- Recruiting

Awards

Customer Service Award

September 2019

Out of over 8000 associates that work with Giant Tiger, I was selected for the 2019 Customer Service Award. VPs gathered together and read positive experiences from customers and decided that I had worked above and beyond the company standards of providing excellent customer service. I am extremely grateful for this award and I still feel so honoured to have been recognized.

Additional Information

SKILLS

I live for organization

High attention to detail

Put me in a team environment or by myself, I'll be more than capable of getting the job done well

Effective leader

Punctuality is very important to me

I love seeing others potential and helping them rise to it and beyond

Obsessed with growth and learning