# User Stories

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### 1. Book a room

As a potential hotel guest, I would like to be able to book a room online, so I can book at at my own leisure.

### 2. Cancel Booking

As a potential guest, I would like to be able to cancel a previous booking online, in case of emergencies or a change of plans.

### 3. Modify Booking

As a future guest, I would like to be able to change my booking, e.g. move to a bigger or smaller room.

### 4. Pay online

As a potential guest, I would prefer to be able to pay online in advance. I find it much more comfortable to have everything settled before hand.

### 5. Travel Agency Booking

As a travel agent, I would like to be able to book multiple rooms, with a group discount, for large groups of travellers, so I can manage their bookings for them.

### 6. Create User Account

As a customer, I want to be able to create a user account, so that my experience is personalized.

### 7. Hotel Managers Can Update and Modify

As a hotel manager, I want to be able update and modify data, to ensure that all information is up to date about my hotel.

### 8. Hotel Managers Can Respond to Reviews

As a hotel manager, I want to be able to respond to reviews, to show appreciation to good reviews and elaborate on the bad ones.

### 9. Hotel Managers Can View Booking Statistics

As a hotel manager, I want to be able to see how many rooms where booked last month or the months before, so I can estimate how many employees I'll need at any given time.

### 10. Landmarks Near a Hotel

As a customer, I want the website to show landmarks and interesting places near the hotel, so I can plan my trip with more ease.

### 11. Hotels Within a Locations Given Radius, Selected From a Map

As a business man, I want to know whether a hotel is near the location of a meeting, to prevent long commutes.

### 12. Filter to Allows Travellers to Choose Their Preferences

As a potential hotel guest, I would like to be able to search for hotels that suit my needs by filtering out those that don't fit a specific criteria, inorder to quickly find the ideal hotel.

### 13. Report Scam

As an owner of the website, I want users to be able to report any fake hotel profiles, to ensure users won't get ripped off.

### 14. 3D View

As an event planner, I would like to be able to see a 3D view of all conference rooms and meeting spaces to figure out the best layout for an event.