Roshan Shrestha

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ABOUT ME

Dedicated and detail-oriented professional with 2+ years of experience in ISP infrastructure and L2 support. Skilled in configuring and maintaining routers, switches, ONUs, and PtP links, with expertise in troubleshooting networking issues to ensure seamless connectivity. Proficient in network monitoring, signal optimization, and deploying LAN setups for corporate clients.

EXPIRIENCE

L2 SUPPORT – ULTRANET COMMUNICATION PVT.LTD
MAR 2024 – JAN 2025

- Configured and maintained routers, switches, ONUs, and PtP links.
- Monitored network performance and ensured uptime.
- Provided L2 support for troubleshooting complex network issues.
- Optimized ISP infrastructure with signal testing and throughput improvements.
- Assisted in LAN design and deployment for clients.
- Practiced CCNA concepts like DHCP, routing, and switching.
- Documented network activities and outage resolutions.
- Supported L1 teams and delivered customer guidance.

HARDWARE & NETWORK TECHNICIAN – PEARL COMPUTERS INSTITUTE
JAN 2022 – JAN 2023

- Hardware Installation and Maintenance.
- Network Setup and Configuration.
- Troubleshooting and Diagnostics.
- Software Installation and Updates.
- Monitoring Network Performance.
- CCTV Installation and Configuration.

EDUCATION

BSC(HONS) COMPUTING
THE BRITISH COLLEGE (LEEDS BECKETT UNIVERSITY)
2020 – 2022

BTEC HND IN COMPUTING (NETWORK ENGINEERING)
ISMT COLLEGE
2018 – 2020

COMPUTER SCIENCE (NEB +2)
BAYLOR INTERNATIONAL ACADEMY
2015 – 2017

SCHOOL LEAVING CERTIFICATE (SLC)
BAYLOR INTERNATIONAL ACADEMY
2015

SKILLS

- Server Configuration
- Switch, Router, OLT, ONU Configuration
- Network Troubleshooting
- Python Programming Language
- Linux Commands
- CLI
- CCTV Configuration
- Printer Networking and Sharing