MAHMOUD ELMAGHRABY

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OBJECTIVE

A recently graduated individual who's highly motivated to secure a position in software development within a challenging environment where I can utilize my skills and talents towards development and implementation of new ideas and contributing to the growth of the organization.

EXPERIENCE

MARCH 2021 – MAY 2021

[PART-TIME] CUSTOMER SERVICE REPRESENTATIVE, RAYA CONTACT CETNER

Web-Chat agent for Talabat Account - **Ramadan Campaign**.
Answering customer's inquiries – Initiating outbound follow up calls.

APRIL 2020 – MAY 2020

[PART-TIME] CUSTOMER SERVICE REPRESENTATIVE, RAYA CONTACT CETNER

Web-Chat agent for Talabat Account - **Ramadan Campaign**.
Answering customer's inquiries – Initiating outbound follow up calls.

EDUCATION

SEPTEMBER 2018 – JULY 2022

BACHELOR'S DEGREE, SADAT ACADEMY FOR MANAGEMENT SCIENCE

Faculty of Management Sciences

Major: Business Information Systems – English Section

GPA: 2.9 – Good

2004 – JULY 2018

HIGH SCHOOL DEGREE, DAR ALHANAN LANGUAGE SCHOOL

SKILLS

- Experience with cross-platform app development using **Flutter** framework.
- Practical experience with **Firebase** database and authentication.
- Good knowledge and experience with **HTML**, **CSS**, **Bootstrap 5, JavaScript**.
- Good experiences with **C++**, **Java.**
- Objecting oriented programming with **Java** and **JavaScript**.
- Deep understanding with **Dart** programming language.

LANGUAGES

- **Arabic**: Native Language
- **English:** B2 - Professional working proficiency

COURSES

- **Intro to Java: Functional Programming – Udacity [August 2021]**
- **Object Oriented Programming in Java – Udacity [November 2021]**
- **The Complete 2021 Flutter Development Bootcamp with Dart – Udemy [December 2021]**
  - **Flutter Framework – Dart - Customizing app layouts – APIs – Firebase Database & Authentication – State management**
- **Web Development Challenger – NanoDegree Program – Udacity [June 2022]**
  - **HTML5 – CSS3 - Wordpress**
- **The Complete 2022 Web Development Bootcamp – Udemy [July 2022]**
  - **Frontend development: HTML5 – CSS3 – Bootstrap – JavaScript - DOM - jQuery**
  - **Backend development: NodeJS – ExpressJS – APIs – EJS – SQL – MongoDB – Mongoose – RESTful API - Authentication**

PROJECTS

- **Pocket Mechanic [Graduation Project]:**
  A cross-platform mobile application where the user can choose between a variety of vehicle maintenance services.
  such as: Requesting a mechanic to do a checkup and perform their service on spot, viewing the nearest available mechanic and book a reservation date with, or the nearest available tow-truck driver around the user's location. In addition to, a section where the user can purchase spare-parts to their vehicle.
  Tools used:
  - **Flutter framework**
  - **Firebase database & Firebase authentication**
  - **Google maps API**

EXTRACURRICULAR ACTIVITIES

OCTOBER 2018 – JULY 2019
  - **AIBE** (Association in Investment Business and Economics)
    - **HR Member** in an Organizing Committee.
    - **Marketing Participant** in an Academic Committee.