Itsekure Oluwatosin Omowumi

Address: Lagos, Nigeria.
E-mail: itsekureo@gmail.com
Mobile Number: +2348165783167
Portfolio: https://soft-clicks.vercel.app/

Professional Summary

Aspiring Frontend Developer with a foundation in HTML, CSS, JavaScript, and responsive design principles. A fast learner with hands-on experience in team environments and a strong background in customer service, retail systems, and digital organization. Passionate about creating user-friendly interfaces and constantly improving through real-world practice and coding challenges. Open to internship roles that foster creativity, mentorship, and growth in the tech ecosystem.

PROFESSIONAL EXPERIENCE

Customer service

Megabyte Academy | Lagos, Nigeria | *Jan 2024 – Present*

- Provided exceptional customer service to clients via phone, email, and in-person, maintaining a high satisfaction rate.
- Managed administrative duties, including scheduling, data entry, and maintaining organized records.
- Helped streamline communication between departments to ensure smooth daily operations.
- Assisted with inventory management, ensuring that stock levels were accurately tracked.
- Resolved client inquiries and escalated technical issues to the relevant departments.

Frontend development intern

ENKPAY | Lagos, Nigeria | *Nov 2022 – Dec 2023*

- Assisted in the development of static web pages using HTML, CSS, and JavaScript.
- Supported code testing, debugging, and documentation tasks.
- Contributed to the project's version control using Git and GitHub.

- Participated in sprint meetings to stay aligned with team goals and deadlines

Retail & Operations assistant

MAGIC ERRANDS | Lagos, Nigeria | *March 2021 – Sep 2022*

- Provided excellent customer service, handling transactions and assisting with product inquiries.
- Maintained the cleanliness of the store and ensured the environment was safe and welcoming.
- Assisted with inventory management, ensuring proper stock levels were maintained.

EDUCATION

B.Sc. in Information Technology (Second Class Upper)
Institut Supérieure de Management Adonai | *Benin Republic, 2021*

TECHNICAL SKILLS

Frontend: HTML, CSS, JavaScript (Basics)

Tools: Git, GitHub, VS Cod

Other Skills: Customer Relationship Management, communication, administration support, time management

CERTIFICATIONS

SheCodes – Web Development & Coding Basics (2023)
(Learning HTML, CSS, JavaScript, and responsive web design)

Reference: Available on request